

East Shoa E-service



Introducing the E-Services System

Tajaajilli e-service

Waajjiraalee Mootummaaf

Maaliif Barbaachisaa Ta'a

Tajaajilli mootummaa kan duraa lammileen yeroo dheeraa egachu, waraqaa bal'aa fi qamaan argamu abaa dhimaa gaafata. Tajaajilli e-service furmaata dijitalaa saffisaa, dhaqqabamaa fi iftoomina qabu kan lammiilee fi mootummaa ammayyeessu dhiyeessuudhaan kana hojii nusafisu godha.

A DIGITAL PLATFORM TO PROVIDE QUICK, RELIABLE, AND
PAPERLESS GOVERNMENT SERVICES.





Sirni Tajaajila E-service maali?

tajaajila Dijitalaa

24/7 tajaajila mootummaa meeshaa kamirraayyu(MOBILE,PC), bakka kamirraayyu ni raawwatu.

Tajaajila Ijoo

Tajaajilli E-SERVICE Shoa Bahaa hundi ni baka tokkotti ni argatuu

Unkaa bira darbee

Walitti dhufenya mootummaa fi lammilee adeemsa hojii safisisuu qabuun irratti siritti hojatta.

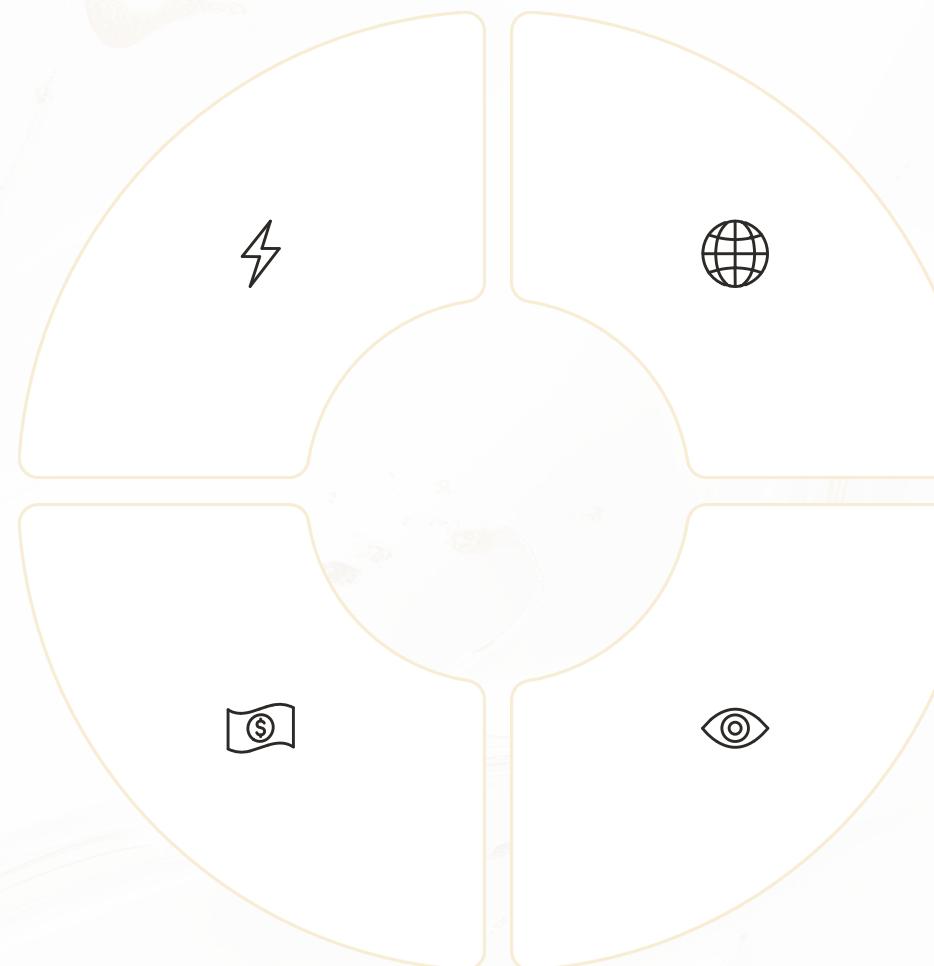
Faayidaa Ijoo Tajaajila E-Service

Efficiency

Hojiwwan idilee ofumaan hojjeta, ba'aa bulchiinsaa fi yeroo adeemsaa hir'isa.

Cost Savings

Fayyadama waraqaa, daawwanna waajjira, fi baasii hojii harkaan kan akka (waraqqa copy godhani galchu) hojjetamu ni hir'isa.



Accessibility

Bakka kamirraayyuu iyyata isaanii adeemsisuu ni danda'a

Transparency

Hordoffii yeroo qabatamaa fi qunnamtiin ifa ta'e amantaa lammilee ni ijaara.

Amaloota Ijoo Milkaa'ina



1

Dizaayinii Fayyadamatootaaf Mijatu

Fayyadamaaf salphaadha

2

Security & Privacy

Sirna nageenya qabuu fi sirna sms irratti hundaa'ee waan ta'eef ergaan nama murtaa'e qofaaf ykn maamila xiyyeffannoo qofaaf ergama

3

Integrated Databases

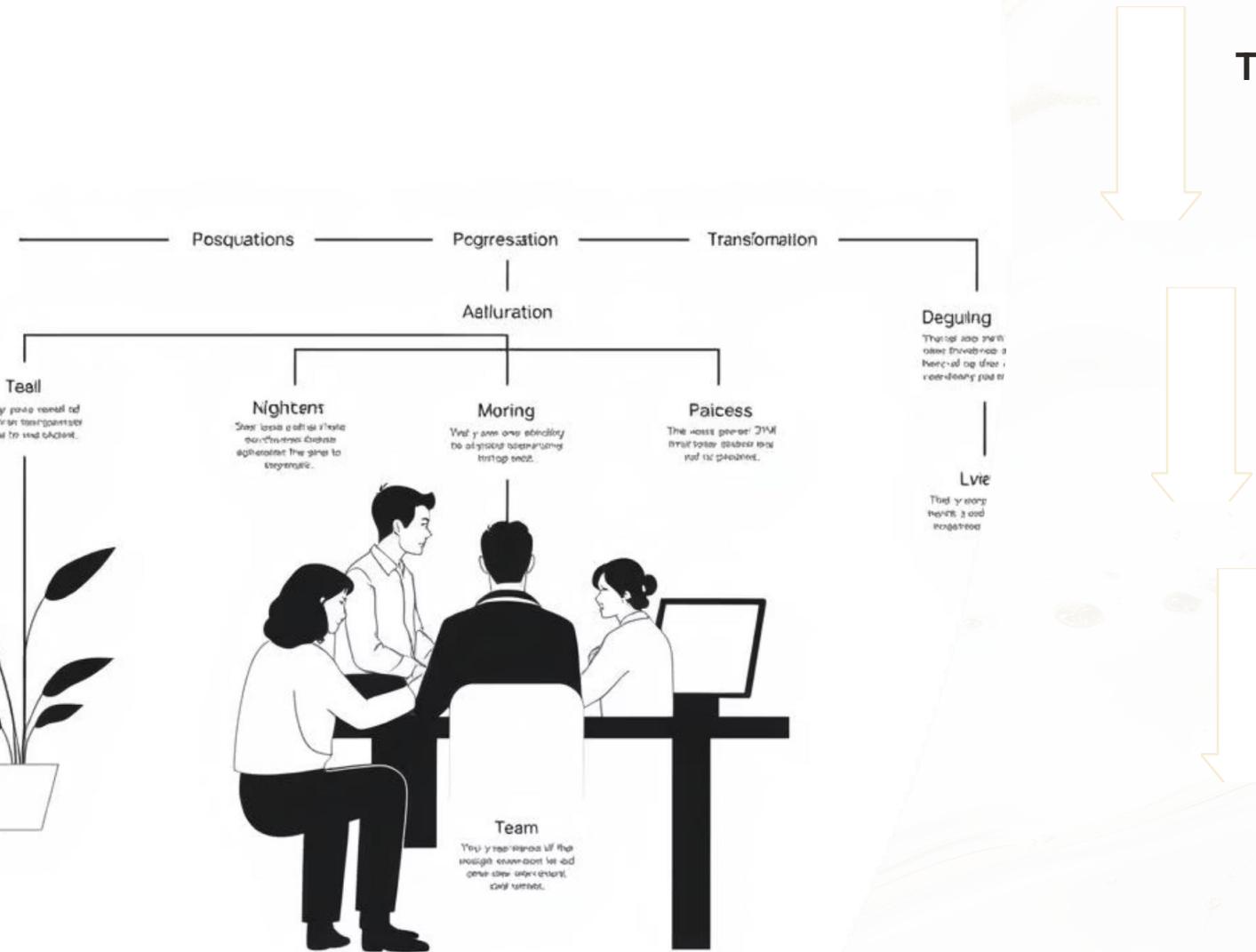
Daataan isaanii duraanii kuusdeetaa keessatti kuufamee jira

4

Multi-Channel Access

Real time tracking

Rakkina SERVICE KAN DURRANNI



TARREE DHEERAAD

Adeemsa WARAQAA MANUAL

HARKIFACHUU FI DOGOGGORA DATA

IFTI DHABUU

RAKKOO LAMMII

FURMAATA KEENYA

- PLATFORM TAJAAJILA GUUTUU ONLINE
- UNKA DIJIITAALAA DHIYEESUU
- HAALA YEROO DHUGAA HOJJECHUU
- FAYYADAMA OFUMAAN TA'E



KEY FEATURES

CITIZEN DASHBOARD

Lammiin hundi seenee Dashboard isaanii to'achuu fi daataa isaanii duraanii yeroo qabatamaa keessatti argachuu danda'a

Data Security & SMS NOTIFICATIONS

Daataan karaa nageenya qabuun kan kuufamu yoo ta'u ergaan sms yeroo mirkanaa'u maamilaaf ergama

ONLINE APPLICATION & DOCUMENT UPLOAD

Adeemsi iyyannoo toora interneetii waan ta'eef qaamaan argamuun hin barbaachisu

REPORTING & ANALYTICS

Admin fi manager waajjirichaa gabaasaa fi xiinxala ilaaluu ni danda'a.

WORKFLOW OVERVIEW

1, USER REGISTERS

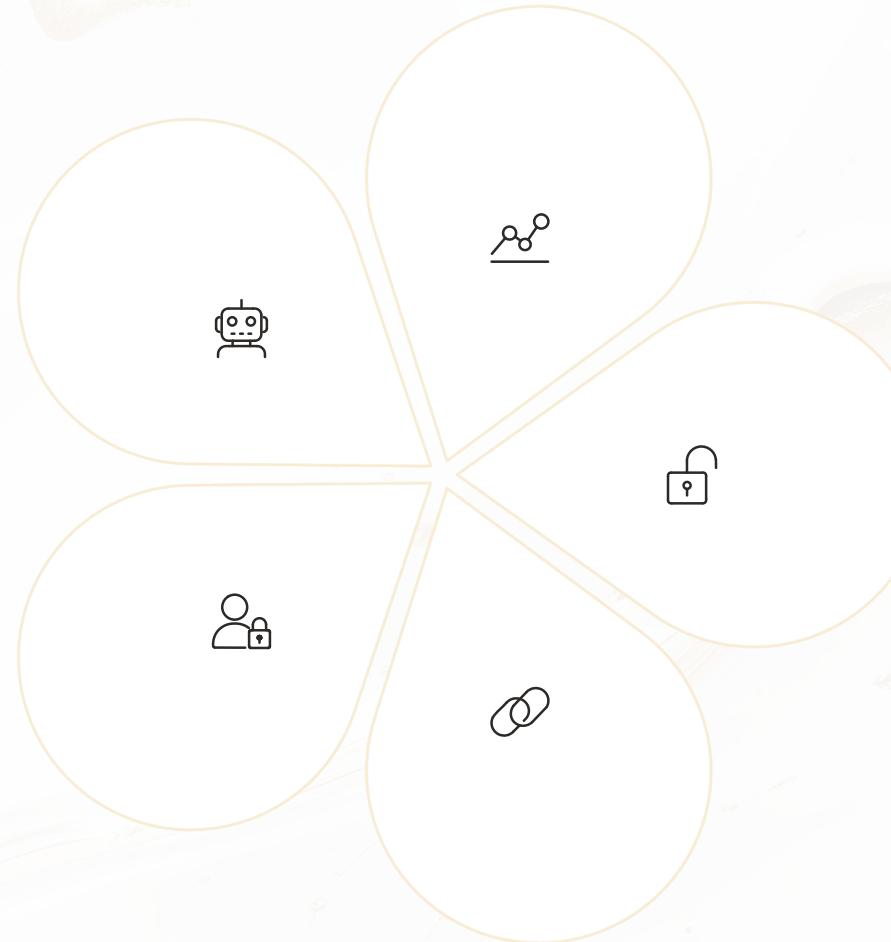
2, SELECTS SERVICE

3, FILLS ONLINE FORM

4 , SUBMITS DOCUMENTS

5 ,ADMIN REVIEWS & APPROVES

6, USER receives RESULT ONLINE



Conclusion

E-service system for east shoa

TAJAAJILA Elektirooniksii EAST SHOA TAJAAJILA UMMATAA
AMMAAYYEESENNE, GAHUUMSA NI GUDDISA, FI MUUXANNOO
MOOTUMMAA DIJIITAALAA QABU FIDDAA.

