DYNAMIC MATRIX FACTORIZATION WITH SOCIAL INFLUENCE

Aleksandr Y. Aravkin

Kush R. Varshney, and Liu Yang

Department of Applied Mathematics University of Washington Seattle, WA 98195 USA Mathematical Sciences Department IBM Thomas J. Watson Research Center Yorktown Heights, NY 10598 USA

ABSTRACT

Matrix factorization is a key component of collaborative filteringbased recommendation systems because it allows us to complete sparse user-by-item ratings matrices under a low-rank assumption that encodes the belief that similar users give similar ratings and that similar items garner similar ratings. This paradigm has had immeasurable practical success, but it is not the complete story for understanding and inferring the preferences of people. First, peoples' preferences and their observable manifestations as ratings evolve over time along general patterns of trajectories. Second, an individual person's preferences evolve over time through influence of their social connections. In this paper, we develop a unified process model for both types of dynamics within a state space approach, together with an efficient optimization scheme for estimation within that model. The model combines elements from recent developments in dynamic matrix factorization, opinion dynamics and social learning, and trust-based recommendation. The estimation builds upon recent advances in numerical nonlinear optimization. Empirical results on a large-scale data set from the Epinions website demonstrate consistent reduction in root mean squared error by consideration of the two types of dynamics.

Index Terms— Social network, dynamic inference

1. INTRODUCTION

In many applications, there is a population of learning problems, which we might suppose share an underlying distribution or are otherwise correlated. In the collaborative filtering setting, for instance, each user has a set of items he or she prefers and the fact that one user prefers items A and B increases our confidence that users who prefer item A also tend to prefer item B. Similar types of relatedness also arise in social media contexts. There are now many large and highly-successful online communities, where each user can be modeled as a learning problem (for instance, for selecting advertisements, search results, or restaurant recommendations), and there is significant benefit to be found in the correlations and patterns that extend across users. However, there is every reason to suspect that the same connections between learning problems that allow better group models in the static case can also help in the dynamic setting as well. For instance, we might suppose that the drifting behaviors of the learning problems are also correlated, and this correlation can be used to model the group's drift, before adjusting to each individual

This perspective has led to the extension of static matrix factorization-based approaches for recommendation to incorporate rich temporal models of the change in preferences over time [1, 2, 3, 4]. In these approaches, the rows of the data matrix represent the users and columns the items. Such approaches use a state space model to capture temporal dynamics, where the state is the set of user factors, and typically use a restrictive class of models to model dynamics (typically linear), and errors (typically Gaussian), to allow for standard estimation techniques based on the Kalman filter. Scalability is an important issue in all approaches, as both the state space and measurement space can be quite large.

Two contributions of this paper are (1) relaxing restrictions of previous work on dynamic matrix factorization by allowing a wide variety of nonlinear and non-Gaussian state space models, and (2) showing how to design tractable and scalable inference for large-scale problems. We build on the optimization viewpoint on Kalman smoothing [5], stepping away from the forward-backward recursion that is typically used and instead formulating a single large optimization problem to be solved using quasi-Newton algorithms.

The third contribution is to incorporate dynamic phenomena in user behavior: *social influence*, which is separate from the general group-level user rating trajectories captured in the temporal models of [1, 2, 3, 4]. A person may eat at a restaurant with a menu that he or she does not much fancy if a group of friends has decided to eat there. A legislator may vote for a bill sponsored by a second legislator if that second legislator voted for a past bill sponsored by the first legislator. In general, a person's emotions, preferences, opinions, decisions, and actions are affected by other people. Social influence includes conformity, compliance, and obedience as various manifestations. Opinion dynamics and social learning are models for these types of effects as they evolve over time [6, 7]. Social influence in recommendation via opinion dynamics has been considered in [8], but not within the matrix factorization paradigm.

We tackle the challenge of modeling social influence in a unified manner with dynamic matrix factorization by incorporating a regularization term for the dynamics that can easily incorporate known social influence structure via the graph Laplacian. In particular, we assume that we are able to observe the existence of social connections among users as a graph at all times. Such data can be extracted from websites such as Epinions in which users publicly declare which other users they trust. Given the observed temporallyevolving social influence graph, we include a regularization term that imposes the belief derived from opinion dynamics and social learning theory that future preferences of a user should be similar to the preferences of users that he or she trusts. Mathematically, this is encoded using the Laplacian of the social influence graph. Such a term has been used previously in static, but not dynamic, settings to impose similarity [9, 10]. We are able to include this term into the overall formulation because of the flexibility afforded to us by the optimization viewpoint on Kalman smoothing; it would not have been able to be included otherwise.

Our use of the trust graph to inform recommendation shares similarity with recent papers such as [11, 12, 13, 14], but those formulations are for the static, not dynamic, setting. Moreover, the specific way in which the social influence graph affects the objective is different than our formulation. The evolution of the trust graph over time is analyzed in [13], but the temporal insights are not used directly in the recommendation task.

The final contribution herein is an experimental study on real-world large-scale ratings data that shows how including both the general preference trajectory dynamics and the more individualized social influence dynamics to improve predictive accuracy. In particular, we conduct the study on data from the Epinions website, the only available large, real-world data we know of containing a time-varying trust graph along with the more typical time-varying useritem ratings matrix. We show an improvement in root mean squared error (RMSE) of dynamic matrix factorization with social influence for a large range of choices of the rank parameter (number of factors) in the matrix factorization.

2. BACKGROUND

In this section, we review static factorization, and show how to extend from static formulations to dynamic matrix factorization.

2.1. Notation and Static Matrix Factorization

Suppose we are interested in the preferences of m users for n products, where some users have expressed their preferences for some products, stored in the vector $z \in \mathbb{R}^p$, with $1 \leq p \leq mn$. Let $R \in \mathbb{R}^{m \times n}$ denote the full matrix listing all preferences; R is observed only through the dataset z:

$$z = \mathcal{A}(R)$$
,

where \mathcal{A} is an operator from $\mathbb{R}^{m \times n} \to \mathbb{R}^p$.

Factorized matrix formulations look for a low rank representation $R = UV^T$, where $U \in \mathbb{R}^{m \times k}$, and $V \in \mathbb{R}^{n \times k}$. The approach requires the modeler to select the latent dimension k, typically $k << \min(m, n)$.

The factorized representation allows a fast computation of $\mathcal{A}(R)$. Note that

$$R_{ij} = \langle U_i, V_j \rangle,$$

an inner product between two vectors of length k. Therefore, $\mathcal{A}(UV^T)$ can be computed in exactly kp operations, which is a key point for tractable approaches in large-scale settings.

Optimization formulations to obtain factors U,V are of the form

$$\min_{U,V} \rho\left(z - \mathcal{A}(UV^T)\right) + \phi_1(U) + \phi_2(V),\tag{1}$$

where ρ is a measure of misfit between observed and predicted data (often least squares), ϕ_1 and ϕ_2 are regularization penalties, and

$$\mathcal{A}(UV^T) = A(V \otimes I)\text{vec}(U), \tag{2}$$

with $A \in \mathbb{R}^{p \times mn}$ a sparse mask that selects the observed entries and vec the vectorization operator.

Problem (1) is nonconvex, but has been tremendously successful in practice. Factorization-based approaches allow matrix completion for extremely large-scale systems by avoiding costly SVD computations [15, 16, 17, 18].

While we are interested in dynamic settings, we use an approach analogous to (1) to initialize our (convex) dynamic inference formulation. In the following section, we detail the dynamic formulation,

and then explain the initialization procedure we use prior to entering the dynamic phase.

2.2. Dynamic Matrix Factorization

Datasets that track product preferences have a longitudinal structure, as users continue to evaluate products in time. We are most interested in dynamic settings where changes in user preferences can be modeled. The symmetry of U and V in (1) is therefore broken; indeed, we are much more interested in modeling and inference of user dynamics, so we focus on U.

The general dynamic model is as follows. We assume our dataset has a natural representation over N observation times, t_1, \ldots, t_N . We assume that U_t is an unknown time series (total size $m \times k \times N$) to be determined, and define some process transition matrix G_t , a known linear process that describes the transition. The models V_t can be estimated e.g. by solving (1) independently, or obtaining an averaged model V over N time points.

Treating U_t as the unknown state and V_t as a known measurement model, we arrive at the linear model

$$U_{t+1} = G_t U_t + \epsilon_t,$$

$$z_t = \mathcal{A}_t \left(U_t V_t^T \right) + \nu_t$$
(3)

where ϵ_t describes process noise, and $\nu_t \in \mathbb{R}^{p_t}$ is observation noise with known covariance matrix S_t . Note that dimensions of observation vectors z_t can vary between time points, hence $z_t \in \mathbb{R}^{p_t}$.

One of our main contributions is to define an appropriate model G_t that can capture inertia, or smoothness, in user preferences, and combine it with measurement information and social trust. Before we discuss the dynamic model, we review how information about influence can be brought to bear on the inference problem.

2.3. Initialization Procedure

Inference over the dynamic model (3) is a convex problem in $\{U_t\}$, as long as $\{V_t\}$ are assumed fixed. However, to obtain these measurement models V_t , we need to initially factor each matrix R_t into form U_tV_t . The key idea here is to extract V_t , which then become part of the fixed measurement model, as we track U_t .

To obtain the factorization $R_t \approx U_t V_t^T$, we follow the approach of [18], and solve the problem

$$\min_{U_t, V_t} \frac{1}{2} \left(\|U_t\|_F^2 + \|V_t\|_F^2 \right)
\text{s.t.} \|b - \mathcal{A}(U_t V_t^T)\|_2 \le \sigma.$$
(4)

using publicly available code. Formulation (4) controls the quality of factorization by means of both the rank k of the factors, and the regularizer $\frac{1}{2} \left(\|U_t\|_F^2 + \|V_t\|_F^2 \right)$; it is well known (see e.g. [16, 17]) that

$$||R||_* = \inf_{R=UV^T} \frac{1}{2} (||U_t||_F^2 + ||V_t||_F^2).$$

Therefore, every solution $\overline{U}_t, \overline{V}_t$ corresponds to $\hat{R}_t = \overline{U}_t \overline{V}_t^T$ with $\|R_t\|_* \leq \frac{1}{2} \left(\|\overline{U}_t\|_F^2 + \|\overline{V}_t\|_F^2 \right)$, where $(\overline{U}, \overline{V})$ minimize the Frobenius norm over the set

$$\{U_t, V_t : ||b - \mathcal{A}(U_t V_t^T)||_2 < \sigma\}.$$

Thus, even if the rank k is picked to be too large, the formulation (4) maintains control of model complexity through minimizing the functional. We performed our experiments over ranks k=5,10,15,20 (see in Figures 2–5), and the static RMSE (obtained from the initial factorization (4)) is slightly increasing in k but does not vary much.

2.4. Similarity Using the Graph Laplacian

Our main goal is to incorporate the effect of social trust on changes in preferences. In particular, suppose that for each time point, we are given matrices $W_t \in \mathbb{R}^{m \times m}$ that encode the trust/influence between users. Recall that degree matrices corresponding to W_t are given by diagonal $D_t \in \mathbb{R}^{m \times m}$, with $d_{ii} = \sum_{i'=1}^m w_{ii'}$, while graph Laplacian matrices L_t are defined by $L_t = D_t - W_t$.

We want to look for solutions U_t that are more consistent with relationships encoded by L_t , which makes it more likely for preferences users with mutual trust to evolve in a mutually consistent manner, i.e. along level sets of the following functional:

$$\phi_t(U_t) = \operatorname{tr}\left(U_t^T L_t U_t\right). \tag{5}$$

The key missing detail is continuity in preferences; or some prior on the *smoothness* of preference changes over time. In the next section, we show how to incorporate this notion in order to track dynamic preference systems of form (3).

3. PROPOSED FORMULATION

To capture the *smoothness* or *inertia* of user preferences over time, we use a model common to physical systems. In particular, we posit the existence of a *velocity* state \dot{U} , together with a simple integration model to link U and \dot{U} :

$$\begin{bmatrix} \dot{U} \\ U \end{bmatrix}^{t+1} = \begin{bmatrix} I & 0 \\ dt & I \end{bmatrix} \begin{bmatrix} \dot{U} \\ U \end{bmatrix}^{t} + w, \quad w \sim N(0, Q).$$
 (6)

This model is frequently used for smooth systems in dynamic inference [5]. Pairs of elements $(U_t(i,j),U_t(i,j))$ are pairwise correlated with known covariance [19]

$$Q = \begin{bmatrix} dt & dt^2/2 \\ dt^2/2 & dt^3/3 \end{bmatrix}. \tag{7}$$

Note that our state is no longer just U, and model (6) doubles the state space. However, the dynamics are so simple that this has little effect on computational complexity when properly implemented. We now specify the full dynamic model, starting with the defining relationship between the state variable x_t and the dynamic preferences (\dot{U}_t, U_t) :

$$x_{t} := \operatorname{vec} \begin{pmatrix} \dot{U}_{t} \\ U_{t} \end{pmatrix},$$

$$x_{t+1} = (G_{t} + \tilde{L}_{t})x_{t} + \epsilon_{t}, \quad \epsilon_{t} \sim N(0, Q_{k}),$$

$$z_{t} = H_{t}x_{t} + \nu_{t}, \qquad \nu_{t} \sim N(0, \sigma^{2}I_{p_{t}}), \qquad (8)$$

$$G_{t} = \begin{bmatrix} I & 0 \\ \Delta t & I \end{bmatrix}, \quad \tilde{L}_{t} = \begin{bmatrix} 0 & 0 \\ 0 & L_{t} \end{bmatrix},$$

$$H_{t} = A(V_{t} \otimes I) \begin{bmatrix} 0 & I \end{bmatrix} x_{t},$$

where

$$Q_t = Q \otimes I_{(m+n)k}$$

for Q in (7), and we have used the characterization (2) to explicitly write H_t .

4. ESTIMATION METHODOLOGY

In order to write down the full time series smoothing problem, we use the following definitions:

$$Q = \operatorname{diag}(\{Q_t\}) \qquad x = \operatorname{vec}(\{x_t\})$$

$$\mathcal{H} = \operatorname{diag}(\{H_t\}) \qquad w = \operatorname{vec}(\{g_0, 0, \dots, 0\})$$

$$\mathcal{L} = \operatorname{diag}(\{\tilde{L}_t\}) \qquad z = \operatorname{vec}(\{z_1, z_2, \dots, z_N\})$$

$$\mathcal{G} = \begin{bmatrix} I & 0 \\ -G_2 & I & \ddots \\ & \ddots & \ddots & 0 \end{bmatrix}.$$

where $g_0 := g_1(x_0) = G_1x_0$. Using this notation, the full smoothing problem can be written

$$\min_{x} f(x) := \frac{1}{2\sigma^{2}} \|\mathcal{H}x - z\|^{2} + \frac{1}{2} \|\mathcal{G}x - w\|_{\mathcal{Q}^{-1}}^{2} + \frac{\lambda}{2} x' \mathcal{L}x.$$
 (9)

We have now cast the problem as a very large and extremely sparse least squares system. This formulation incorporates both the inertial information from (6) and effect of social inference from (5). The parameter λ controls the relative influence of each modeling component, and its effect can be seen in Figures 2–5.

We also want to allow the flexibility to replace the process and measurement penalties by more robust variants, including the Huber loss and other loss functions [20]. Modelers may also choose to place simple constraints or regularizers on the state variable x. Therefore, rather than focusing on the linear system $\nabla f(x) = 0$, we treat (9) as a general optimization problem, focusing our complexity analysis on gradient computation. The complicating factor to any approach is the system \mathcal{H} . From (3), it clear that forming \mathcal{H} explicitly is equivalent to computing

$$z_t = \mathcal{A}_t(U_t V_t^T)$$

by first forming $U_tV_t^T$ at each time point and then applying a sparse mask, which has complexity O(mnp), and is intractable even for a single time point! In contrast, as discussed earlier, computing z_t by exploiting structure has complexity O(pk), which can be done very quickly. Therefore, we are forced to solve (9) using only matrix-free methods (i.e. methods using matrix-vector products).

4.1. Complexity of Gradient Computation

We can proceed to minimize (9) using matrix-free methods. To simplify the analysis, we assume that we will use gradient-based optimization, such as steepest descent or L-BFGS [21], and compute the complexity of each gradient computation.

The gradient of (9) is given by

$$\frac{1}{\sigma}\mathcal{H}^*(\mathcal{H}x-z) + \mathcal{G}^*\mathcal{Q}^{-1}(\mathcal{G}x-w) + \lambda \mathcal{L}x.$$

The system $\mathcal G$ is block lower bidiagonal, with identity matrices on the main block, and $-G_t$ blocks on the subdiagonal block. Therefore, $\mathcal G$ has three nonzero diagonals, and so applying $\mathcal G$ or $\mathcal G^T$ has cost O(Nkm), where N is the number of time steps, k is the chosen rank of U, and m is the number of users. The matrix $\mathcal Q$ is block diagonal, and its inverse can be computed and applied in O(Nmk) operations.

Next, \mathcal{L} is block diagonal, containing zeros and sub-blocks L_t . Each matrix L_t is given by $D_t - W_t$, where D_t is diagonal, and W_t represents influence information, and is typically sparse. If q is the average number of nonzero entries of the influence matrix W_t , then applying \mathcal{L} has complexity O(N(m+q)k).

Finally we consider \mathcal{H} . The number of measurements can change between time points, but let p be the average number of measurements. Since each measurement z_t^i can be computed from the factorization $U_tV_t^T$ by a single inner product in O(k), we can apply \mathcal{H} and \mathcal{H}^* in O(Nkp) operations.

The final complexity is then given by O(Nkm+Nkp+Nk(m+q))=O(Nk(m+p+q)). In particular, it scales linearly with the number of time steps N, and the chosen rank k. Moreover, the number of products n affects the complexity only though p, the observed data points (the number of observations should grow with both m and n to get meaningful inference). This complexity is reasonable, since O(Nkm) is required simply to update the decision variable x. Furthermore, it would not change if we replaced the least squares penalty with another smooth penalty ρ ; additional steps to evaluate $\nabla \rho$ would require O(Nkm) operations for the process and O(Np) for the measurement. Similarly, any separable regularizer or constraint on x would require either an O(Nkm) operation or $O(Nkm\log(Nkm))$ evaluation to complete.

5. EMPIRICAL RESULTS

In this section, we demonstrate the value of the proposed model by using it to estimate ratings in a data set from the Epinions website.

5.1. Description of Data Set

Epinions was a general consumer review website launched in 1999 and active until March 2014, whose rating and reviewing content was compared favorably to *Consumer Reports*. Users entered numerical ratings on a one to five scale and text reviews of products and services across a large number of categories, and importantly for this work, the site included community features through which users could indicate which other users they trusted.

The numerical ratings for all users and items along with the day of posting were scraped as part of the work of [13]. Trust and trusted relationships were also scraped along with the day the relationship was established. Parsed versions of the raw data and the raw data itself are made available by the authors. Unfortunately the parsed data does not contain a dictionary of user ids that would allow us to connect the ratings for a user with his or her trust relationships, and thus we reparsed the raw data. We limited ourselves to users with more than ten ratings.

Through our parsing, we obtained ratings data from July 5, 1999 to May 9, 2011 constituting m=22164 users, n=305301 products, and $\sum p_t=975449$ ratings. We also obtained trust relationship data from January 17, 2001 to April 19, 2011 constituting 264022 undirected edges created. We quantized the times into N=11 bins using the same cutoff values as [13]. The data is extremely sparse.

We plot the trust graph for 500 random users on one of the time steps in Figure 1(a). (If we plot more users, then it is hard to see anything.) There is some structure to the graph, but most users are not connected. For comparison, in Figure 1(b), we plot a graph containing edges between users that have similar ratings. Specifically, this similarity is computed from inner products of completed matrix

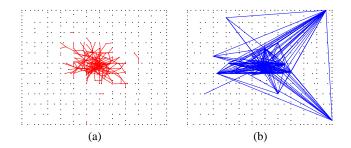


Fig. 1. (a) Trust relationships and (b) rating similarity above a threshold among 500 random users at t=2.

ratings with k=5 and static matrix factorization on the entire set of m=22164 users (without any training/testing split). A key thing to notice is that the sets of edges do not intersect much, showing that the trust relationships and the ratings do in fact provide complementary information.

5.2. Experimental Setup and Results

We split the ratings data randomly within each of the 11 time steps into 50% training and 50% testing. This split is maintained across all experimental settings. We compare three different models of increasing expressibility: static matrix factorization independently for each of the time steps, dynamic matrix factorization using Kalman smoothing, and dynamic matrix factorization with social influence. We learn the factors using the estimation procedure described in Section 4 on the training set and then multiply the learned factors out to complete the matrices. We calculate the average RMSE on the test set, weighted by p_t . Both of the dynamic matrix factorizations require a known V_t for each time; we use the V_t obtained from the static matrix factorizations. We examine the performance at four different values of the number of latent factors: k = 5, 10, 15, and 20. In the dynamic matrix factorization with social influence, we consider relative weight between the smooth trajectory term and the social influence term across several orders of magnitude: $\lambda = 10^{-5}$, 10^{-4} , 10^{-3} , 0.01, 0.1, and 1.

The results are plotted in Figures 2–5 with each figure giving results for a different value of k. The plots are given as a function of λ , with the static matrix factorization and dyamic matrix factorization being constant because the respective models do not contain λ . The first thing to notice is that except for k=5, the error of dynamic matrix factorization is smaller than the error of static matrix factorization. This behavior recapitulates existing work on dynamic matrix factorization on a large-scale data set. At k=5, the number of factors is so small that the dynamic model is unable to really express itself. As k increases, the error of the static model increases whereas the error of the dynamic model continues to decrease. While the improvement in RMSE of the dynamic model over the static model may seem small at first glance, as discussed by [13], improvements of the order of magnitude we see are in fact quite valuable.

Now let us turn to the model with the social influence component. We see that the performance behavior as a function of λ is as expected from the structural risk minimization principle. There is large error caused by overfitting at the very large value of $\lambda=1$ and an optimal performance at an intermediate value of λ around 0.01, perhaps a bit larger for k=5. In practical operation, λ could

¹Epinions data is available at http://www.jiliang.xyz/trust.htmlbe determined by cross-validation. Models with small values of λ

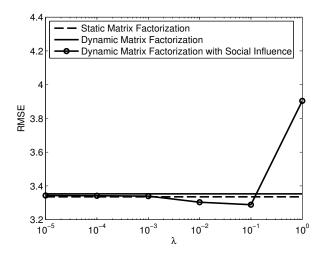


Fig. 2. Test accuracy for k = 5 factors.

perform like the dynamic matrix factorization without social influence as they should. The main thing to notice is that for appropriate choices of λ , inclusion of the social influence term noticeably improves the performance of ratings prediction. This is true across a wide range of choices for k and λ . Among the values we tested on, the best RMSE was 3.2783 for k=15 and $\lambda=0.01$, whereas the best RMSE for the static model for k=5 was only 3.3352. From this analysis, it is apparent that the evolution of people's preferences really is caused by two different phenomena, one general and one individual based on social learning.

6. CONCLUSION

In this paper, we considered dynamic modeling of user preferences for products, and developed a framework that incorporates trust relationships into these dynamics. The framework allows the modeler to combine observed preference ratings with three salient features of preference dynamics: 1. Low rank structure: evolving preferences are described by hidden latent states; 2. Time continuity: latent variables controlling preferences change smoothly in time; 3. Trust between users: users influence each other through social relationships. The approach is initialized by obtaining estimates of latent states for each time point where data are available, and then is cast as a convex dynamic smoothing problem over the observed period.

For large-scale data, computational complexity becomes a key consideration. Maintaining or explicitly forming any structure in the user-product space is prohibitively expensive. We cast the inference problem as a structured objective formulation, with moderate complexity of O(Nk(m+p+q)) operations per gradient evaluation, where N is the number of time periods observed, k is the chosen rank of the latent variables, m is the number of users, p is the average number of preference observations per time point, and q is the average number of edges in the trust graph.

Numerical experiments showed that incorporating influence graph information into the process model can yield scientifically significant improvements in RMSE. The approach requires tuning a trade-off parameter λ , that controls the balance between continuity of preferences across time and trust-graph relationships.

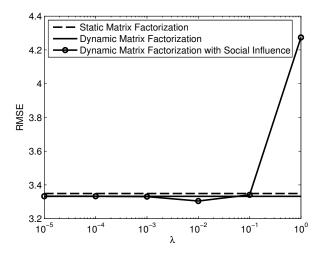


Fig. 3. Test accuracy for k = 10 factors.

In this work, the social influence or trust relationships are observed and available as a graph at each time step. One direction for future work is to pose a model and estimation procedure in which we simultaneously infer the social influence graph as part of the state and include a forward model of its time evolution based on theories of opinion dynamics. This direction of research relates to the social radar method of [22] and will have to deal with issues of identifiability. Moreover, λ can be made time-varying and a part of the state to be estimated as well.

A significant model enhancement is to consider the case of both U_t and V_t being parts of the state having smooth forward trajectories to be estimated, rather than only U_t being estimated with V_t fixed in advance. Such an option introduces a highly nonlinear measurement model that cannot be handled by any typical Kalman smoothing approach, but can be handled by the optimization approach [23]. Different choices for noise distributions, such as heavy-tailed ones for robustness, and solution preferences, such as sparsity, discussed in Section 3, may be considered as well.

One direction forward for computationally improving the optimization is to replace the gradient-based iterations with Newton iterations that include the Hessian of the objective in (9), which would need to be calculated in a matrix-free way. Numerical experiments with synthetic data generated based on social theories of organization, choice, and influence may be enlightening.

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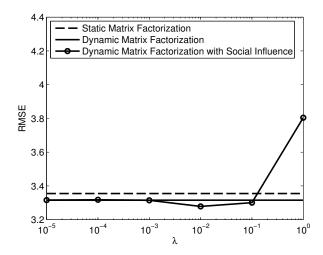


Fig. 4. Test accuracy for k = 15 factors.

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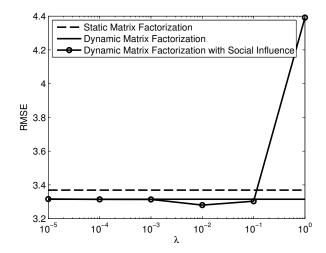


Fig. 5. Test accuracy for k = 20 factors.

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