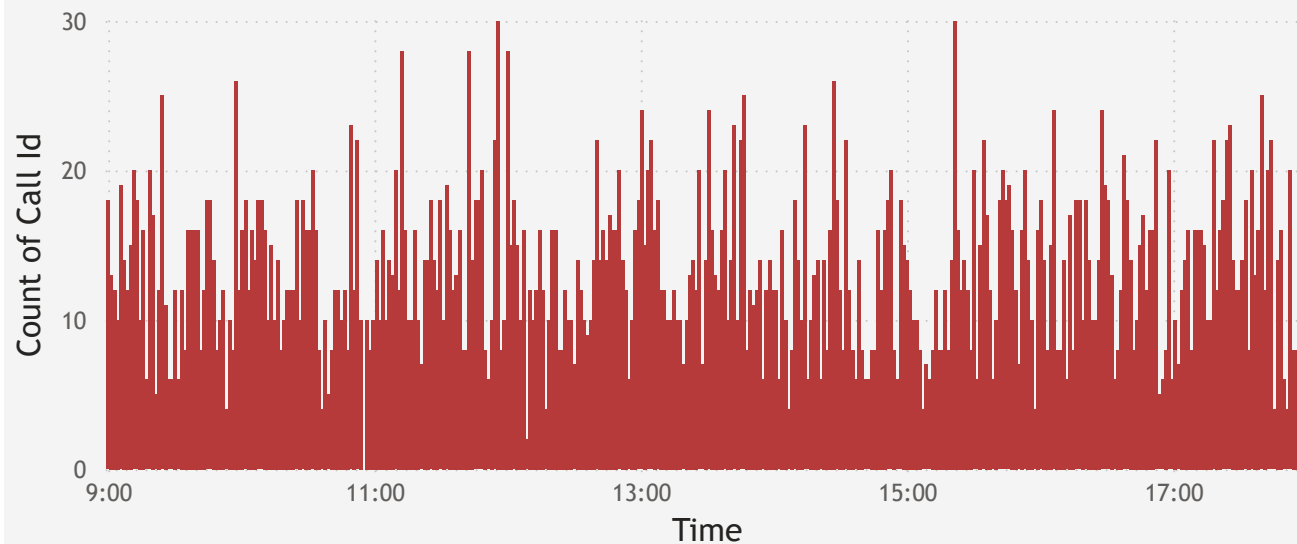


DashBoard for PhoneNow

1. How our customer feels?



3. What is the trend of calls by hours?



2. How many phone was answered?

946

TolAbandon

4054

TolAnswered



0.81

Answer%

4. How long until the call connects?

67.52

Avg Speed of Answers

Second / Phone Call

5. Agents's Performance

● Answered Calls ● Average Talk Duration

