

Approval History

Approver	Status	Notes	Title	Date
Huda Mustafa al-Taai	approve		Operations Control Engineer	May 19, 2021 4:12:29 PM
Huda Mustafa al-Taai	approve		Operations Control Engineer	May 19, 2021 4:24:51 PM
Huda Mustafa al-Taai	approve	Approved by Mr. Qussay	Operations Control Engineer	May 19, 2021 4:39:52 PM

Requestor Details

Name	Ayad Ahmad	Department	Information Technology	Section	IT Infrastructure
Unit	general	Mobile Phone	7732558541	IP Phone	3354

Site Details

Name	HQ4 Server Room	Code	CM-BG-00066	Site State	Baghdad
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OP Details

Type	Special	Urgency Level	Urgent	OP Category	Upgrade Device
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Starting Date	20-05-2021	Start Time	06:00 am	Duration (hour)	00:30
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Items Location Warehouse

Reasons Restart the following LB OKD VMs due to RHV hardware node update
10.4.1.129
10.4.1.130
10.4.1.131
10.4.1.132

PRTG Link of Affected Devices

Name	Link
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Approval List
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Plan A

Title	Restart OKD for LB VMs	Effect Starting Time	06:00	Effect Duration	00:30
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Description Restart the following LB OKD VMs due to RHV hardware node update
10.4.1.129
10.4.1.130
10.4.1.131
10.4.1.132

Effects Load balance that used for measuring all Earthlink network traffics

Plan B

Rollback Plan

Include Rollback Plan

Title Restart OKD for LB VMsEffect Duration 00:30

Description There is no rollback since are not upgrading the application. bur if any node that did not come up after the restart the OKD still can operate because all of the pods are scaled

Effects Load balance that used for measuring all Earthlink network traffics

Team Details

Quantity of Support

Team

	Department	Quantity
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Supervisors

Name	Dept	Contact Information	Email	
Ayad Ahmad (ayahmad)	Information Technology	7732558541	ayahmad@earthlink.iq	supervisor
Nuha Talal (ntalal)	Software Research and Development	7834435633	ntalal@earthlink.iq	supervisor

Technicians

Name	Dept	Contact Information
Sura Abid Al-Kareem Abid al-Rahman Kadhum al-Lami	Information Technology	

Emergency Team

Name	Dept	Contact Information
Mahdi Adnan Mahdi Jafar Bahr al-Ulum	Information Technology	07903316180

Report Recipients

Email
Operations Control (operations@earthlink.iq)
Network monitoring center (nmc@earthlink.iq)
Information Technology (it@earthlink.iq)
Research and Development (rnd@earthlink.iq)
Ali Mahmud Hasan Muhsin Al-Naqeeb (aalnakeeb@earthlink.iq)

Affected VIP Customers

Non-listed Impacted VIP Customers N/a

Other Details

OP ID ITXX-CM-BG-00066-20210519-0622

Send to Customer No

Approval