



AI Adoption As A Service


Empowering Cloud Kitchens with Intelligent Automation





WHO ARE WE?





 The leading platform for enabling Agentic AI.

 Secure and scalable AI adoption — powered by voice, virtual, and autonomous AI agents.

 Built by experts with 75+ years of collective experience in enterprise AI

 Trusted by Fortune 1000 enterprises across the US and Asia — from pilot to production.

 Over 200 successful use cases delivered with our FUSE™ framework.

 From core systems to AI adoption, we lead with innovation at every step.





OPERATIONAL CHALLENGES FOR CLOUD KITCHEN SUCCESS



CORE ISSUES



MISSED ORDERS DURING PEAK HOURS

Staff are overwhelmed by calls at lunch and dinner, leading to missed calls and lost revenue.



INCONSISTENT CUSTOMER SERVICE

Varying staff knowledge and mood create a poor brand image and missed upsell opportunities.



HIGH LABOR & TRAINING COSTS

Hiring dedicated phone staff is expensive and distracts the kitchen crew from preparing food.



RISKS



REVENUE LOSS & CUSTOMER EROSION

Every unanswered call is a sale handed directly to a competitor, permanently eroding the customer base.



DAMAGED BRAND REPUTATION

Inconsistent service leads to poor reviews and a reputation for being unreliable, which is difficult to recover from.



REDUCED PROFITABILITY & STAFF BURNOUT

High labor costs shrink margins, while overworked staff lead to higher turnover and slower service.





Fusefy provides a conversational AI voice agent that automates customer calls with remarkable, human-like accuracy for complex foodtech operations.



Multilingual Voice Agent

Speak with customers in their preferred language.



Improved Customer Experience

Delight callers with fast, accurate, and friendly service.



Faster Order Processing

Automate order-taking to reduce call times and increase throughput.



Error Reduction

Minimize costly mistakes with precise, automated data capture.



Inventory-Aware Logic

Check real-time stock to prevent out-of-stock order issues.



Personalized Recommendations

Increase order value with smart, data-driven upselling.



Scalability

Effortlessly handle call volume spikes without hiring more staff.



Cost Efficiency

Reduce operational expenses by automating routine customer calls.



24/7 Availability

Capture every order and inquiry, any time of day or night.



Human-like Conversation

Engage customers with natural, fluid dialogue that builds trust.



FROM MANUAL CHAOS TO AI CLARITY



FROM HUMAN-ONLY TO HYBRID INTELLIGENCE

Operational Cost Reduction

80 % → 30 %



Orders Processed / min

10 /min → 50 /min





Customer Satisfaction

75 % → 92 %





TURNING PLANS INTO ACTION

 From Manual Workflows  To Smart Automation

 From Human-Only Teams  To AI-Augmented Power

 From Long Waits  To Instant Responses

 From Limited Hours  To 24/7 AI-Powered Coverage





AI VOICE AGENT IMPLEMENTATION ROADMAP

Our step-by-step approach to integrating a powerful conversational AI into your customer support workflow.





Thank You!

LET'S BUILD THE FUTURE OF AI TOGETHER

Visit www.fusefy.ai to learn more

For inquiries, contact us at info@fusefy.ai

— The Fusefy Team —

