```
# importing libraries needed
import matplotlib.pyplot as plt
import numpy as np
import pandas as pd
import seaborn as sns
import pyspark.sql.functions as F
from pyspark.sql.functions import when, min, max, col, round, lower, trim, countDistinct, count, sum, month, hour, avg, radians as spark_
from math import radians, cos, sin, asin, sqrt, atan2
from pyspark.sql.functions import radians as spark_radians, sin as spark_sin, cos as spark_cos, atan2 as spark_atan2, sqrt as spark_sqrt,
from pyspark.sql import Window
from pyspark.sql.functions import sum as spark_sum, col, when
Starting PySpark session
# sets logging level for py4j (used by pyspark to communicate with JVM, Java Virtual Machine)
import logging
logging.getLogger("py4j").setLevel(logging.INFO)
from pyspark.sql import SparkSession
spark = SparkSession.builder \
          .appName("EDA") \
          .config("spark.ui.showConsoleProgress", "false") \
          .config("spark.local.dir", "C:/temp/spark") \
          .config("spark.driver.memory", "4g") \
          .getOrCreate()
# Set logging level
spark.sparkContext.setLogLevel("ERROR")
spark
SparkSession - in-memory
      SparkContext
      Spark UI
      Version
             v3.3.1
      Master
            local[*]
      AppName
            EDA
# Load cleaned datasets and functions created
# Add src to the Python path if needed
import sys
sys.path.append("../raw_functions")
from raw_functions.delivery_time import time_taken_to_deliver, flag_delivery_speed_relative
\begin{tabular}{ll} \hline from $raw\_functions.distance import add\_order\_delivery\_distance \\ \hline \end{tabular}
from raw_functions.installment_flagging import add_high_installment_flag
from raw_functions.product_category import get_category_in_english, group_categories_by_sales_with_ohe
from raw_functions.repeat_buyers import finding_repeat_buyers
from raw_functions.final_dataset import build_final_dataset
                       = spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_orders.c
= spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_customer
= spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_order_i1
df_orders
df_customers
df_order_items
                        = spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_products
df_products
df_order_payments = spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_order_payments = spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_seller.c
df_order_reviews
                       = spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_reviews.
df_geolocation = spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/cleaned_geolocat
df_product_category = spark.read.option('header', 'true').option('inferSchema', 'true').csv("raw_functions/cleaned_data/product_category
print("All done!")
 → All done!
df_order_items.printSchema()
```

df\_orders.printSchema()

```
df_order_reviews.printSchema()
→ root
      |-- order_id: string (nullable = true)
      |-- order_item_id: integer (nullable = true)
      |-- product_id: string (nullable = true)
      |-- seller_id: string (nullable = true)
      |-- shipping_limit_date: timestamp (nullable = true)
      -- price: double (nullable = true)
      |-- freight_value: double (nullable = true)
      |-- - shipping_limit_date: timestamp (nullable = true)
     root
      |-- order_id: string (nullable = true)
      -- customer_id: string (nullable = true)
      |-- order_status: string (nullable = true)
      |-- order_purchase_timestamp: timestamp (nullable = true)
      |-- order_approved_at: timestamp (nullable = true)
      |-- order_delivered_carrier_date: timestamp (nullable = true)
       -- order_delivered_customer_date: timestamp (nullable = true)
      |-- order_estimated_delivery_date: timestamp (nullable = true)
     root
      |-- review_id: string (nullable = true)
|-- order_id: string (nullable = true)
      |-- review_score: integer (nullable = true)
      |-- review_comment_message: string (nullable = true)
      |-- review_creation_date: timestamp (nullable = true)
      |-- review_answer_timestamp: timestamp (nullable = true)
```

## Introduction to EDA

Objectives for this EDA:

- 1. Understand and doing basic cleaning on the datasets given
- 2. Distribution of data and relationship
- 3. Customer Behaviour Analysis
- 4. Payment analysis
- 5. Delivery pattern
- 6. Review score
- 7. Product category

Final EDA Goal: To prepare, clean, insightful dataset with features that will be helpful in helping the model to find repeat buyers.

## ✓ 1. Understanding and doing basic cleaning on datasets

```
##get rid of non valid zipcodes that are not in in 5 letter
zip_regex = r"^\d{5}$"
invalid_zips= df_customers.filter(
    (~col("customer_zip_code_prefix").rlike(zip_regex)) |
    col("customer_zip_code_prefix").isNull() |
    col("customer_city").isNull() |
    col("customer_state").isNull()
)
cleaned_customer = df_customers.subtract(invalid_zips)
cleaned_customer_pd = cleaned_customer.toPandas()
```

```
##get rid missing
null rows = df geolocation.filter(
      col("geolocation_zip_code_prefix").isNull() |
      col("geolocation_lat").isNull()
      col("geolocation_lng").isNull()
      col("geolocation_city").isNull() |
      col("geolocation_state").isNull())
null rows.show()
cleaned_geolocation = df_geolocation.subtract(null_rows)
# external source and compare with given dataset
ref_cities = spark.read.option('header', 'true').csv('/content/cities.csv')
brazil = ref_cities.filter(col("country_code")=="BR")
cleaned_geolocation = cleaned_geolocation.withColumn("city", lower(col("geolocation_city"))) \
                        .withColumn("state", upper(col("geolocation_state")))
joined_df = cleaned_geolocation.join(
      (cleaned geolocation.city==brazil.city) & (cleaned geolocation.state == brazil.state),
      how= "inner'
def calculate distance(lat1, lon1, lat2, lon2):
   return geodesic((lat1, lon1), (lat2, lon2)).km
distance_udf = udf(calculate_distance, DoubleType())
joined_df = joined_df.withColumn(
      "distance_km",
      distance_udf(
            col("geolocation_lat"), col("geolocation_lng"),
            col("latitude"), col("longitude")
      )
)
#if the distance exceeds 10km from the accurate, remove it
wrong geo = joined df.filter(col("distance km") > 10)
very_clean_geo = joined_df.subtract(wrong_geo).drop("city", "name", "state", "country_id", "country_code", "wikiDataId")
df_orders = df_orders.withColumn("order_delivered_customer_date", to_timestamp("order_delivered_customer_date")) \
                                 .withColumn("order_approved_at", to_timestamp("order_approved_at"))
df_orders = df_orders.na.drop(subset=["order_approved_at", "order_delivered_carrier_date", "order_delivered_customer_date", "order_estimate", "order_estimate", "order_delivered_customer_date", "order_estimate", "order_delivered_customer_date", "order_estimate", "order_delivered_customer_date", "order_estimate", "order_estimate", "order_delivered_customer_date", "order_estimate", "order_e
# check if the delivery date is before the order approval
clean orders = df orders.filter(
      (col("order_delivered_customer_date") >= col("order_approved_at"))
clean_orders_pd = clean_orders.toPandas()
#give a standard format for the timestamps and review message in case of wrong formats are found in respective columns
timestamp_pattern = r"\d{4}-\d{2}-\d{2}:\d{2}:\d{2}"
review_message_pattern = r"[A-Za-z]{2,}.*[ \.,!?;:]+.*
#filter out the information with invalid formats
clean_reviews = df_order_reviews.filter(
      (~col("review_id").rlike(timestamp_pattern)) &
      (~col("order_id").rlike(timestamp_pattern)) &
      (~col("review_score").rlike(timestamp_pattern)) &
      (~col("review_id").rlike(review_message_pattern)) &
      (~col("order_id").rlike(review_message_pattern)) &
      (~col("review_score").rlike(review_message_pattern)) &
      (~col("review_answer_timestamp").rlike(review_message_pattern)) &
      col("review_answer_timestamp").isNotNull()
#filter out reviews that not missing invalid information
clean reviews = clean reviews.filter(
      col("review_id").isNotNull() &
      col("order_id").isNotNull() &
      col("review_comment_message").isNotNull() &
      col("review_creation_date").isNotNull()
#check if the review scores are in the right format or 1 to 5
clean_reviews = clean_reviews.filter(col("review_score").isin([1, 2, 3, 4, 5]))
#filter out if the review answers are given before the review creation data
clean_reviews = clean_reviews.withColumn("review_creation_date", to_timestamp("review_creation_date")) \
                                              .withColumn("review_answer_timestamp", to_timestamp("review_answer_timestamp")) \
                                              .filter(col("review_answer_timestamp") >= col("review_creation_date"))
```

```
#Took out review_comment_title as majority
clean_reviews = clean_reviews.drop("review_comment_title")
order = clean_orders.select("order_id", "order_delivered_customer_date")
order = order.withColumn("order_delivered_customer_date", to_date(col("order_delivered_customer_date")))
review = clean_reviews.select("order_id", "review_creation_date")
review = review.withColumn("review_creation_date", to_date(col("review_creation_date")))
review = clean reviews.select("order id", "review creation date")
review = review.withColumn("review_creation_date", to_date(col("review_creation_date")))
# check whether the review creation dates is before the delivery date
merged_df = review.join(order, on="order_id", how="inner")
inconsistent_reviews = merged_df.filter(col("review_creation_date") < col("order_delivered_customer_date"))</pre>
#remove the rows of data that has the the reviews before the deliver
new_cleaned_reviews = clean_reviews.join(inconsistent_reviews.select("order_id"), on="order_id", how="left_anti")
# check whether if there are no payment installments
clean_order_payment= df_order_payments.filter(col("payment_installments")==0)
clean_order_payment= df_order_payments.filter(col("payment_installments")!=0)
#check for null or missing values
empty_order_payment = clean_order_payment.filter(
    col("order_id").isNull()|
    col("payment_sequential").isNull()|
    col("payment_type").isNull()|
    col("payment_installments").isNull()|
    col("payment_value").isNull()
# check for missing data
null_payment_value = clean_order_payment.filter(col("payment_value")==0.00)
#remove empty rows
clean_order_payment = clean_order_payment.subtract(empty_order_payment)
#remove missing values
clean order payment = clean order payment.subtract(null payment value)
payment = clean_order_payment.groupBy("order_id","payment_type","payment_sequential","payment_installments").count()
payment_without_undefined = payment.filter(col("payment_type") !="not_defined")
payment_without_undefined.groupBy("payment_type").count().show()
clean_payment =payment_without_undefined
#check for missing seller information
missing seller = df sellers.filter(
 col("seller_id").isNull() |
 col("seller_zip_code_prefix").isNull() |
 col("seller_city").isNull() |
 col("seller_state").isNull()
clean_seller = df_sellers
# check for missing values in the orderlist
missing_order_items = df_order_items.filter(
    col("order_id").isNull() |
    col("order_item_id").isNull() |
    col("product_id").isNull()|
    col("shipping_limit_date").isNull()|
    col("price").isNull()|
    col("freight_value").isNull()
#remove missing data from order list
clean_order_items = df_order_items.subtract(missing_order_items)
#check if the cleaned order items is correct
clean_order_items.filter(col("price") == 0.00).show()
#filter out if the product measurements are invalid
invalid_product_measurements= df_products.filter(
    (col("product_weight_g")<=0) | (col("product_weight_g").isNull()) |</pre>
    (col("product_length_cm")<=0) | (col("product_length_cm").isNull())|</pre>
```

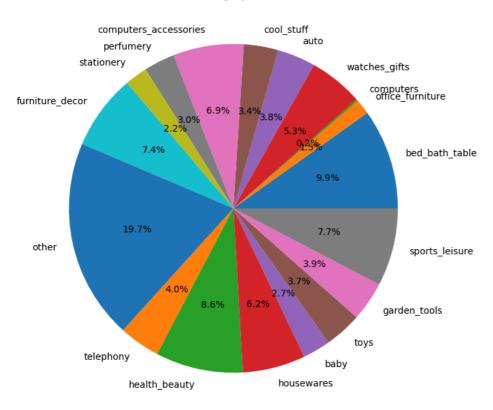
## 2. Distribution of data and relationship

```
# most common roducts
df_category_price = get_category_in_english(df_order_items, df_products, df_product_category)
df_ohe = group_categories_by_sales_with_ohe(df_category_price, category_col="product_category_name_english", value_col="price", thresho:
df_grouped_counts_pd = df_ohe.groupBy("category_grouped").count().toPandas()

# Now, plot the Pandas DataFrame which has the 'count' column
df_grouped_counts_pd.set_index("category_grouped").plot.pie(y="count", autopct='%1.1f%%', figsize=(25, 8)).legend().remove()
plt.ylabel("")
plt.title("Product Category Distribution")
plt.show()
```

### **₹**

### **Product Category Distribution**



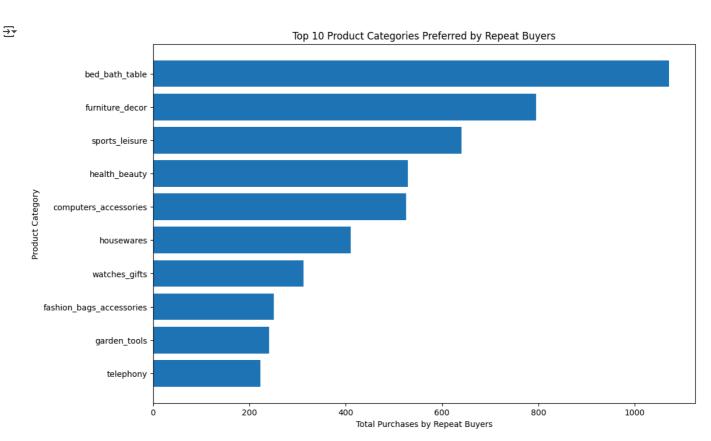
## → 3. Customer Behaviour Analysis

### Preference of repeat buyers

```
from pyspark.sql.functions import col

repeat_category_counts = repeat_items.groupBy("customer_id", "product_category_name") \
    .agg(count("order_id").alias("num_purchases")) \
    .orderBy("customer_id", "num_purchases", ascending=False)
```

```
category_popularity = repeat_category_counts.groupBy("product_category_name") \
    .agg({"num_purchases": "sum"}) \
    .withColumnRenamed("sum(num_purchases)", "total_purchases") \
    .orderBy("total_purchases", ascending=False)
category_popularity_pd = category_popularity.toPandas()
# Join to get English category names
category_with_english = category_popularity.join(
   {\tt df\_product\_category\_name", "product\_category\_name\_english"),}
    on="product_category_name",
   how="left"
# Select needed columns and drop null English names if any
category_with_english = category_with_english.filter(col("product_category_name_english").isNotNull())
# Order by total purchases and take top 10
top_10_categories = category_with_english.orderBy(col("total_purchases").desc()).limit(10)
# Convert to Pandas for plotting
top_10_pd = top_10_categories.toPandas()
# Plotting
import matplotlib.pyplot as plt
plt.figure(figsize=(12, 8))
\verb|plt.barh| (top_10\_pd['product\_category\_name\_english'], top_10\_pd['total\_purchases'])| \\
plt.xlabel("Total Purchases by Repeat Buyers")
plt.ylabel("Product Category")
plt.title("Top 10 Product Categories Preferred by Repeat Buyers")
plt.gca().invert_yaxis() # Highest on top
plt.show()
```



#### ▼ Time between orders for repeat buyers

```
from pyspark.sql.functions import col, lag, datediff, when
from pyspark.sql.window import Window

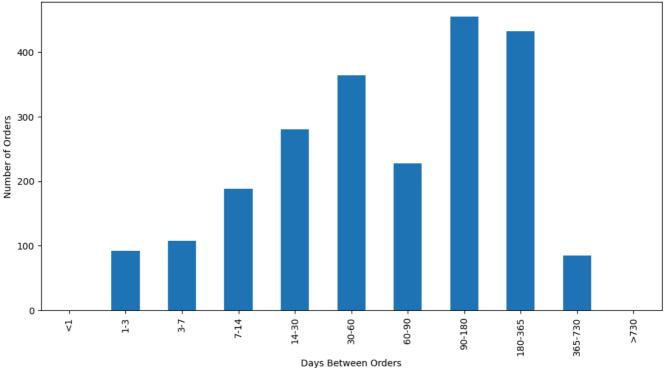
def add_repeat_order_gaps(df_orders, df_customers, customer_order_counts):
    """
```

```
For repeat buyers, calculate time between current order and previous order.
   Sets null gaps to 1 (for models that only accept integers).
       df_orders: orders DataFrame with order_id, customer_id, order_purchase_timestamp
       df_customers: customers DataFrame with customer_id and customer_unique_id
       customer_order_counts: output from finding_repeat_buyers()
       DataFrame with:
       - customer_unique_id
       - order_id
       - order_purchase_timestamp
       - prev_order_date
       - days since last order (int, with null → 1)
       is_first_order (1 if null before, else 0)
   # Step 1: Join orders with customer_unique_id
   df_joined = df_orders.join(df_customers, on="customer_id", how="inner")
   # Step 2: Add repeat buyer flag
   df_repeat_flag = df_joined.join(
       customer_order_counts.select("customer_unique_id", "is_repeat_buyer"),
       on="customer_unique_id", how="left"
   )
   # Step 3: Filter to repeat buyers
   df_repeat_only = df_repeat_flag.filter(col("is_repeat_buyer") == 1)
   # Step 4: Define window for previous order
   window_spec = Window.partitionBy("customer_unique_id").orderBy("order_purchase_timestamp")
   # Step 5: Add previous date and calculate gap
   df_with_gaps = df_repeat_only.withColumn(
        "prev_order_date", lag("order_purchase_timestamp").over(window_spec)
   ).withColumn(
       "raw_days_since_last_order",
       datediff("order_purchase_timestamp", "prev_order_date")
   # Step 6: Handle nulls → 1 and add is_first_order flag
   df_with_flags = df_with_gaps.withColumn(
       "davs since last order".
       when(col("raw_days_since_last_order").isNull(), -1).otherwise(col("raw_days_since_last_order"))
   return df_with_flags, df_with_gaps
customer_order_counts = finding_repeat_buyers(df_orders, df_customers, df_order_items)
df_with_flags = add_repeat_order_gaps(df_orders, df_customers, customer_order_counts).select(
       "customer_unique_id",
       "order_id",
       "order purchase timestamp",
       "prev_order_date",
       "days_since_last_order",
df_with_flags.show(5)
     customer unique id
                                 order id|order purchase timestamp| prev order date|days since last order|
               |004288347e5e88a27...|a61d617fbe5bd006e...| 2017-07-27 22:13:03|
                                                                                    null|
                                                2018-01-14 15:36:54 2017-07-27 22:13:03 2018-05-24 04:14:21 null
     004288347e5e88a27...|08204559bebd39e09...|
                                                                                                          171 İ
     |00a39521eb40f7012...|7d32c87acba91ed87...|
                                                                                                           -1 l
                                                2018-06-03 18:12:57|2018-05-24 04:14:21|
     |00a39521eb40f7012...|cea3e6c11eb60acb9...|
                                                                                                           101
     |012452d40dafae4df...|ce2b4f2836d78829e...|
                                                 2017-06-19 06:46:42| null|
                                                                                                           -1
    only showing top 5 rows
bins = [0, 1, 3, 7, 14, 30, 60, 90, 180, 365, 730, 10000]
labels = ['<1', '1-3', '3-7', '7-14', '14-30', '30-60', '60-90', '90-180', '180-365', '365-730', '>730']
non first orders = df with flags.filter("days since last order > 0").select("days since last order").toPandas()
non_first_orders['bins'] = pd.cut(non_first_orders['days_since_last_order'], bins=bins, labels=labels, right=False)
binned_counts = non_first_orders['bins'].value_counts().sort_index()
plt.figure(figsize=(12,6))
binned_counts.plot(kind='bar')
plt.xlabel('Days Between Orders')
```

plt.ylabel('Number of Orders')
plt.title('Distribution of Days Between Repeat Orders (binned)')
plt.show()

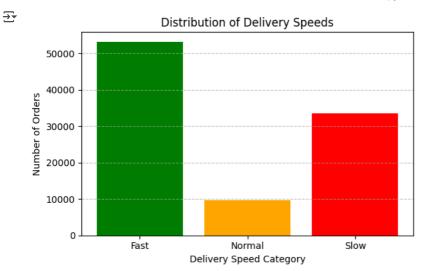


## Distribution of Days Between Repeat Orders (binned)



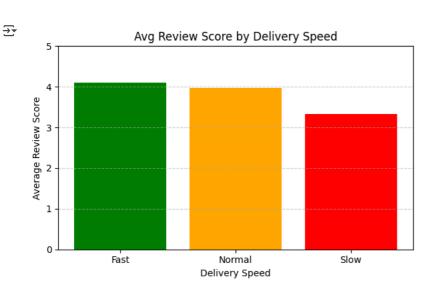
### Categorising delivery speed into fast, normal, slow

```
from pyspark.sql.functions import count
df_time = time_taken_to_deliver(df_orders)
df_flagged_speed = flag_delivery_speed_relative(df_time, delivery_time_col="delivered_in_days")
df_speed_dist = df_flagged_speed.groupBy("delivery_speed_flag").agg(count("*").alias("num_orders"))
pdf_speed_dist = df_speed_dist.toPandas()
import matplotlib.pyplot as plt
# Map flag numbers to labels
label_map = {1: "Fast", 2: "Normal", 3: "Slow"}
pdf_speed_dist["label"] = pdf_speed_dist["delivery_speed_flag"].map(label_map)
# Sort for nicer display
pdf_speed_dist = pdf_speed_dist.sort_values("delivery_speed_flag")
# Plot
plt.figure(figsize=(6,4))
plt.bar(pdf_speed_dist["label"], pdf_speed_dist["num_orders"], color=["green", "orange", "red"])
plt.title("Distribution of Delivery Speeds")
plt.xlabel("Delivery Speed Category")
plt.ylabel("Number of Orders")
plt.grid(axis="y", linestyle="--", alpha=0.7)
plt.tight_layout()
plt.show()
```



### Does delivery timing affect review score

```
df_speed_review = df_flagged_speed.join(df_order_reviews.select("order_id", "review_score"), on="order_id", how="inner")
from pyspark.sql.functions import avg
df_speed_avg_review = df_speed_review.groupBy("delivery_speed_flag") \
    .agg(avg("review_score").alias("avg_review_score")) \
    .orderBy("delivery_speed_flag")
pdf_avg_review = df_speed_avg_review.toPandas()
# Map numbers to labels
label_map = {1: "Fast", 2: "Normal", 3: "Slow"}
pdf_avg_review["label"] = pdf_avg_review["delivery_speed_flag"].map(label_map)
import matplotlib.pyplot as plt
plt.figure(figsize=(6,4))
plt.bar(pdf_avg_review["label"], pdf_avg_review["avg_review_score"], color=["green", "orange", "red"])
plt.title("Avg Review Score by Delivery Speed")
plt.xlabel("Delivery Speed")
plt.ylabel("Average Review Score")
plt.ylim(0, 5) # Because review scores go from 1-5
plt.grid(axis="y", linestyle="--", alpha=0.6)
plt.tight_layout()
plt.show()
```



```
pdf_all = df_speed_review.toPandas()
pdf_all["label"] = pdf_all["delivery_speed_flag"].map({1: "Fast", 2: "Normal", 3: "Slow"})
import seaborn as sns
plt.figure(figsize=(8,5))
sns.boxplot(data=pdf_all, x="label", y="review_score", palette={"Fast":"green", "Normal":"orange", "Slow":"red"}, order=["Fast", "Normal":"orange", "Slow":"red"}, order=["Fast", "Normal":"orange", "Slow":"red"]
```

Slow

```
plt.title("Review Score Distribution by Delivery Speed")
plt.xlabel("Delivery Speed Category")
plt.ylabel("Review Score")
plt.grid(axis="y", linestyle="--", alpha=0.5)
plt.show()
```





Normal

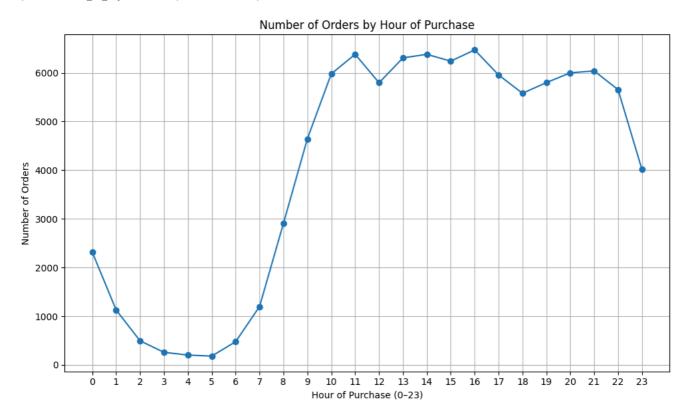
**Delivery Speed Category** 

### Orders purchased by hour of the day

Fast

```
df_time = time_taken_to_deliver(df_orders)
df_time.printSchema()
from pyspark.sql.functions import to_timestamp, hour
df_time_clean = df_time \
    .withColumn("order_purchase_timestamp", to_timestamp("order_purchase_timestamp")) \
    .withColumn("order_delivered_customer_date", to_timestamp("order_delivered_customer_date")) \
    . with {\tt Column("time\_of\_purchase", hour("order\_purchase\_timestamp"))} \ \setminus \\
    .select("time_of_purchase") \
    .filter("time_of_purchase IS NOT NULL")
delivery_pd = df_time_clean.toPandas()
orders_by_hour = delivery_pd.groupby('time_of_purchase').size().reset_index(name='num_orders')
plt.figure(figsize=(10,6))
plt.plot(orders_by_hour['time_of_purchase'], orders_by_hour['num_orders'], marker='o', linestyle='-')
plt.title("Number of Orders by Hour of Purchase")
plt.xlabel("Hour of Purchase (0-23)")
plt.ylabel("Number of Orders")
plt.xticks(range(0, 24)) # make sure all 24 hours show
plt.grid(True)
plt.tight_layout()
```

```
root
|-- order_id: string (nullable = true)
|-- order_purchase_timestamp: timestamp (nullable = true)
|-- order_delivered_customer_date: timestamp (nullable = true)
|-- time_of_purchase: integer (nullable = true)
|-- month_of_purchase: integer (nullable = true)
|-- delivered_in_days: double (nullable = true)
```



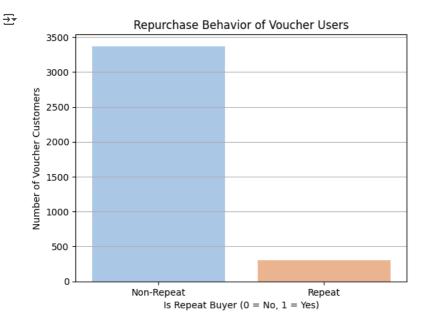
plt.savefig("images/Review\_Score\_Distribution\_by\_Delivery\_Speed.png")

## 4. Payment analysis

### No. of repeat buyers who used vouchers

```
repeat_buyers = finding_repeat_buyers(df_orders, df_customers, df_order_items)
voucher_users = df_order_payments.filter(col("payment_type") == "voucher") \
    .select("order_id").distinct()
voucher_customers = df_orders.join(voucher_users, on="order_id") \
    .select("customer_id").distinct()
voucher_behavior = df_customers.join(voucher_customers, on="customer_id", how="inner") \
    .join(repeat_buyers.select("customer_unique_id", "is_repeat_buyer"), on="customer_unique_id", how="left")
voucher_behavior.groupBy("is_repeat_buyer").count().show()
     |is_repeat_buyer|count|
                    1 308
                    0 3369
voucher_behavior_pd = voucher_behavior.groupBy("is_repeat_buyer").count().toPandas()
import matplotlib.pyplot as plt
import seaborn as sns
# Replace nulls in case some customers weren't matched in repeat_buyers
voucher\_behavior\_pd['is\_repeat\_buyer'] = voucher\_behavior\_pd['is\_repeat\_buyer']. fillna(\emptyset).astype(int)
voucher_behavior_pd = voucher_behavior_pd.sort_values("is_repeat_buyer")
sns.barplot(data=voucher_behavior_pd, x="is_repeat_buyer", y="count", palette="pastel")
plt.title("Repurchase Behavior of Voucher Users")
```

```
plt.xlabel("Is Repeat Buyer (0 = No, 1 = Yes)")
plt.ylabel("Number of Voucher Customers")
plt.xticks([0, 1], ["Non-Repeat", "Repeat"])
plt.grid(True, axis='y')
plt.show()
```



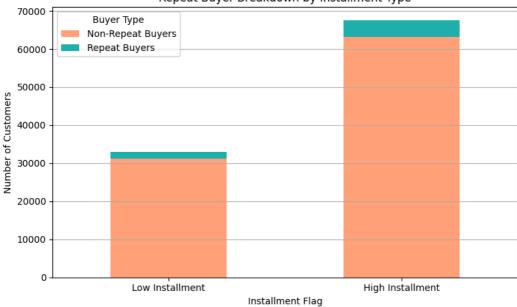
### Relationship between high installments and low repurchases

```
df_installments = add_high_installment_flag(df_order_payments)
payment_behavior = df_installments.join(df_orders, on="order_id") \
    .join(df_customers.select("customer_id", "customer_unique_id"), on="customer_id") \
    .join(repeat_buyers.select("customer_unique_id", "is_repeat_buyer"), on="customer_unique_id")
\verb|payment_behavior.groupBy("high_installment_flag", "is_repeat_buyer").count().show()|
from pyspark.sql.functions import count, sum
payment_behavior.groupBy("high_installment_flag").agg(
   count("*").alias("total"),
   sum("is_repeat_buyer").alias("num_repeat_buyers")
).withColumn("repurchase_rate", col("num_repeat_buyers") / col("total")).show()
₹
     |high_installment_flag|is_repeat_buyer|count|
      -----
                                        0 | 63171 |
                        1
                        11
                                        1 4454
                         01
                                        0|31232
                         0
                                        1 1812
     |high_installment_flag|total|num_repeat_buyers|
                                                    repurchase ratel
          1 | 67625 |
                                             4454 | 0.06586321626617375 |
                         0 | 33044 |
                                             1812 | 0.05483597627405883 |
installment_behavior_pd = payment_behavior.groupBy("high_installment_flag", "is_repeat_buyer").count().toPandas()
installment_pivot = installment_behavior_pd.pivot(
   index="high_installment_flag", columns="is_repeat_buyer", values="count"
).fillna(0)
installment_pivot.columns = ['Non-Repeat Buyers', 'Repeat Buyers']
installment_pivot.index = ['Low Installment', 'High Installment']
installment_pivot.plot(kind="bar", stacked=True, color=["#FFA07A", "#20B2AA"], figsize=(8, 5))
plt.title("Repeat Buyer Breakdown by Installment Type")
plt.ylabel("Number of Customers")
plt.xlabel("Installment Flag")
plt.xticks(rotation=0)
plt.grid(True, axis='y')
```

```
plt.legend(title="Buyer Type")
plt.tight_layout()
plt.show()
```







## 5. Delivery pattern

```
# How long does delivery take?
# Will long delivery duration cause bad reviews or lower chances of repeat orders?
# Distance between customer and seller
```

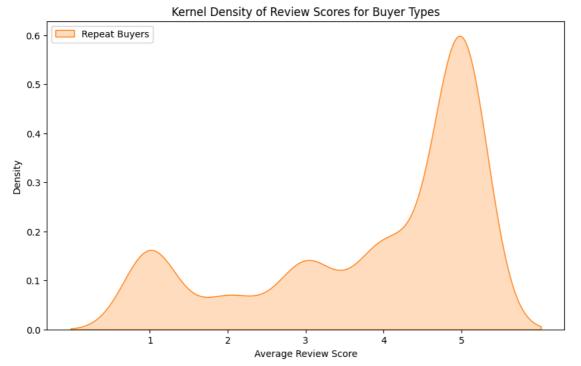
### 6. Review score

### Are review scores linked to repeat purchases?

```
from pyspark.sql.functions import col, avg
# Join reviews with orders and customers (assuming you have df_reviews with order_id, review_score)
.join(repeat_buyers.select("customer_unique_id", "is_repeat_buyer"), on="customer_unique_id")
# Calculate average review score per customer
avg_scores = df_reviews_with_customers.groupBy("customer_unique_id", "is_repeat_buyer") \
                                 .agg(avg("review_score").alias("avg_review_score"))
# Convert to pandas for plotting
avg_scores_pd = avg_scores.toPandas()
plt.figure(figsize=(10,6))
sns.kdeplot(data=avg\_scores\_pd[avg\_scores\_pd[is\_repeat\_buyer'] == 0], x='avg\_review\_score', label='Non-Repeat Buyers', fill=True)
sns.kdeplot(data=avg_scores_pd[avg_scores_pd['is_repeat_buyer'] == 1], x='avg_review_score', label='Repeat Buyers', fill=True)
plt.xlabel('Average Review Score')
plt.xticks(range(1, 6))
plt.title('Kernel Density of Review Scores for Buyer Types')
plt.legend()
plt.show()
```

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c:\Users\jiawe\OneDrive\Documents\GitHub\309Project\.venv\Lib\site-packages\seaborn\\_oldcore.py:1119: FutureWarning: use\_inf\_as\_na c with pd.option\_context('mode.use\_inf\_as\_na', True):

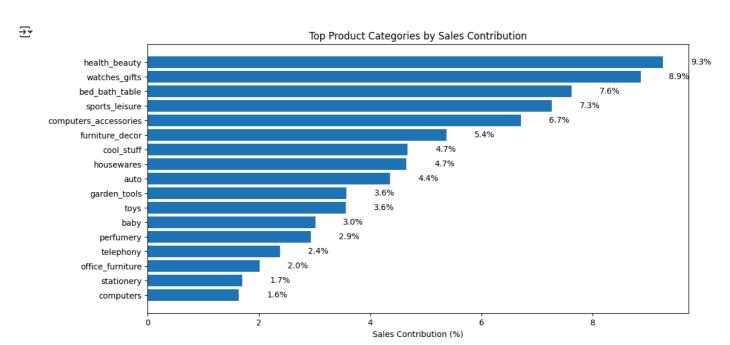


### 7. Product category

product categories are the most popular based on the amount of sales

```
from pyspark.sql.functions import round
def get_top_category_sales(df_category_price, category_col="product_category_name_english", value_col="price", threshold=0.8):
    # Step 1: Calculate total sales per category
    sales_per_category = df_category_price.groupBy(category_col) \
        .agg(spark_sum(value_col).alias("total_sales"))
    # Step 2: Calculate total overall sales (scalar)
    total_sales = df_category_price.agg(spark_sum(value_col).alias("overall_total")).collect()[0]["overall_total"]
    # Step 3: Calculate percent and cumulative percent
    \label{eq:window_spec} window.orderBy(col("total_sales").desc()).rowsBetween(Window.unboundedPreceding, 0)
    sales_enriched = sales_per_category \
        .withColumn("category_sales_percent", col("total_sales") / total_sales) \
        .withColumn("cumulative_pct", spark_sum("category_sales_percent").over(window_spec))
    # Step 4: Extract top categories within threshold
    top_categories = sales_enriched.filter(col("cumulative_pct") <= threshold) \</pre>
        .orderBy(col("total_sales").desc()) \
        .select(
            col(category_col),
            round(col("total_sales"), 2).alias("total_sales"),
            (col("category_sales_percent") * 100).alias("sales_percent"),
            (col("cumulative_pct") * 100).alias("cumulative_percent")
        )
    return top_categories
df_category_price = get_category_in_english(df_order_items, df_products, df_product_category)
top_cats_df = get_top_category_sales(df_category_price, category_col="product_category_name_english", value_col="price", threshold=0.8)
top_cats_df.show(truncate=False)
     |product_category_name_english|total_sales|sales_percent
                                                                 |cumulative_percent|
     |health_beauty
                                   |1258681.34 |9.260699940209122 |9.260699940209122
                                   |1205005.68 |8.86578331949174 |18.126483259700862|
     |watches gifts
                                   1036039.18 | 7.622618741833781 | 25.74910200153464
     |bed bath table
                                   988048.97 | 7.2695326025908145 | 33.01863460412545
     |sports_leisure
     computers_accessories
                                    911954.32
                                               |6.709669118235596 |39.72830372236105
     |furniture_decor
                                   729762.49
                                               |5.369199679650266 |45.09750340201131
```

```
|cool stuff
                           Ihousewares
                           632248.66
                                      14.651745395589282 | 54.42337699005495
auto
                            592720.11
                                      4.3609155969830775|58.784292587038024
                                      3.5702558918589435 62.354548478896966
garden_tools
                            485256.46
                            483946.6
                                       3.560618646880251 |65.91516712577722
toys
baby
                           409830.89
                                      |3.0153151380783325|68.93048226385555
                           399124.87
                                      2.936546004364248 | 71.8670282682198
Iperfumery
                           1323667.53
                                      12.381371504020666 | 74.24839977224048
|telephony
                           273960.7
                                      12.015655398617103 | 76.26405517085757
office_furniture
stationery
                           1230943.23
                                      11.6991560042136193 77.9632111750712
computers
                           |222963.13 |1.6404427229053826|79.60365389797657
```

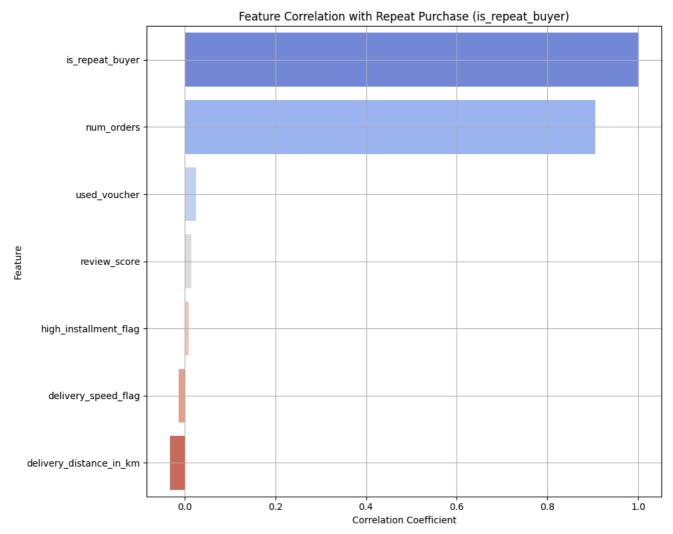


#### Final dataset

## Feature Correalation

```
features_to_keep = [
    "delivered_in_days", "delivery_speed_flag",
    "delivery_distance_in_km", "installment_value", "high_installment_flag", "used_voucher",
    "is_repeat_buyer", "num_orders", "total_purchase_value", "review_score"
]
# Convert one-hot encoded vector to individual columns if needed
from pyspark.ml.functions import vector_to_array
final_df_cleaned = final_df.select(
    features_to_keep,
import seaborn as sns
import matplotlib.pyplot as plt
selected_columns = [
    'delivery_speed_flag', 'delivery_distance_in_km', 'high_installment_flag', 'used_voucher', 'is_repeat_buyer', 'num_orders', 'review_score'
]
# Filter down the columns
final_df_small = final_df.select(*selected_columns)
# Convert to Pandas
final_pdf = final_df_small.toPandas()
# Calculate correlation matrix
corr_matrix = final_pdf.corr(numeric_only=True)
# Focused heatmap: correlation with target
target_corr = corr_matrix["is_repeat_buyer"].sort_values(ascending=False)
plt.figure(figsize=(10, 8))
sns.barplot(x=target_corr.values, y=target_corr.index, palette="coolwarm")
plt.title("Feature Correlation with Repeat Purchase (is_repeat_buyer)")
plt.xlabel("Correlation Coefficient")
plt.ylabel("Feature")
plt.tight_layout()
plt.grid(True)
plt.show()
```





# ✓ LR

```
from pyspark.sql.functions import col
from\ pyspark.ml. feature\ import\ Vector Assembler,\ One Hot Encoder,\ String Indexer
from pyspark.ml.classification import LogisticRegression
from pyspark.ml.functions import vector_to_array
# === 1. Define your features ===
raw_feature_cols = [
    "delivered_in_days",
    "time_of_purchase",
    "month_of_purchase",
    "delivery_speed_flag",
    "delivery_distance_in_km",
    "installment_value",
    "high_installment_flag",
    "used_voucher",
    "num_orders",
    "total_purchase_value",
    "review_score"
1
# === 2. Explode OneHotEncoded category column (category_grouped_ohe) ===
df = final_df.withColumn("ohe_array", vector_to_array("category_grouped_ohe"))
num_dims = len(df.select("ohe_array").first()[0])
# Create individual category columns
for i in range(num_dims):
    df = df.withColumn(f"category_ohe_{i}", col("ohe_array")[i])
# Create full feature list (numeric + exploded OHE features)
ohe\_feature\_cols = [f"category\_ohe\_\{i\}" \ for \ i \ in \ range(num\_dims)]
feature_cols = raw_feature_cols + ohe_feature_cols
# === 3. Cast all feature columns to double and fill nulls ===
for c in feature_cols:
    df = df.withColumn(c, col(c).cast("double"))
```

```
df = df.fillna(0, subset=feature cols)
# === 4. Assemble features into a single vector ===
assembler = VectorAssembler(inputCols=feature_cols, outputCol="features")
assembled_df = assembler.transform(df).select("features", "is_repeat_buyer")
# === 5. Fit logistic regression model ===
lr = LogisticRegression(featuresCol="features", labelCol="is_repeat_buyer")
lr_model = lr.fit(assembled_df)
# === 6. Summary ===
training_summary = lr_model.summary
print("Accuracy:", training_summary.accuracy)
print("Area Under ROC:", training_summary.areaUnderROC)
print("Coefficients:", lr_model.coefficients)
print("Intercept:", lr_model.intercept)
 → Accuracy: 1.0
           Area Under ROC: 0.9999994027840805
           Coefficients: [0.001490725937255467, -0.0014891495111402048, -0.012482389281153165, 0.009297068471545747, -1.7525717728532046e -05, -0.004891495111402048, -0.012482389281153165, 0.009297068471545747, -1.7525717728532046e -05, -0.004891495111402048, -0.012482389281153165, 0.009297068471545747, -1.7525717728532046e -05, -0.004891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.0014891495111402048, -0.001489149511402048, -0.001489149511402048, -0.001489149511402048, -0.001489149511402048, -0.001489149511402048, -0.001489149511402048, -0.00148914951404, -0.00148914951404, -0.00148914951404, -0.00148914951404, -0.00148914951404, -0.00148914951404, -0.00148914951404, -0.00148914951404, -0.00148914951404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.001489140404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404, -0.0014891404
           Intercept: -54.79387961007609
import matplotlib.pyplot as plt
import pandas as pd
import numpy as np
# Combine raw feature names and one-hot encoded category names
all_features = raw_feature_cols + ohe_feature_cols
# Convert coefficients to NumPy array
coefficients = np.array(lr_model.coefficients.toArray())
# Create a DataFrame for plotting
coef_df = pd.DataFrame({
         "feature": all_features,
         "coefficient": coefficients
})
# Get top 20 features by absolute coefficient magnitude
top_coef_df = coef_df.reindex(coef_df.coefficient.abs().sort_values(ascending=False).index).head(20)
# Plot
plt.figure(figsize=(12, 6))
plt.barh(top_coef_df["feature"], top_coef_df["coefficient"], color='skyblue')
plt.xlabel("Coefficient")
plt.title("Top 20 Feature Importances (Logistic Regression)")
plt.gca().invert_yaxis() # highest at top
plt.grid(True)
plt.tight_layout()
plt.show()
```

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