

Stephen Colandro

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EDUCATION

Bachelor of Science, Information Technology
Kean University, Union, NJ

September 2022 - May 2025
GPA: 3.7

EXPERIENCE

Kean IT, Kean University
Sec-Ops Analyst

March 2025 - May 2025

- Investigated phishing attempts and suspicious network activity using tools such as VirusTotal, AbuseIPDB, MxToolbox, and ThreatBook CTI.
- Performed internet reconnaissance to assess threats from suspicious domains and IPs targeting university systems.
- Contributed to incident reports and recommended response actions based on threat intelligence findings.

Systems Administrator

February 2024 - March 2025

- Maintained Active Directory, user accounts, and group policies across student and faculty systems.
- Imaged, deployed, and updated Windows workstations using ManageEngine Endpoint Central.
- Administered Okta for IAM including user provisioning and deprovisioning and MFA resets.
- Addressed user support tickets through Freshservice ITSM.
- Created documentation and solution articles for awareness and troubleshooting purposes.

ACADEMIC PROJECTS

Wi-Flight Mobile Networking Solution, Senior Project

January 2025 - May 2025

- Designed and deployed a portable networking system using enterprise hardware and open-source software.
- Configured Pi-hole on a Raspberry Pi to block ads and track DNS traffic on a custom network.
- Assisted in building a support website with a custom chatbot powered by OpenAI API for troubleshooting.

Python NLP Tool, Research Project

June 2023 - May 2024

Ageist Cues in Job Ads: A Field Examination of Subtle Age Discrimination

- Analyzed job postings to identify implicit ageist language based on specific descriptors and requirements.
- Compiled a dataset of job listings and developed a Python-based NLP tool to detect age-related stereotypes.

SKILLS

Technical: Windows, Windows Server, macOS, Linux, Active Directory, PowerShell, AWS, Python, Java, SQL, HTML, CSS, Microsoft 365, Google Workspace, VMware, Hyper-V, Okta, ManageEngine Endpoint Central
Transferable: Problem-solving, Analytical thinking, Customer service, Written & verbal communication, Team collaboration

RELEVANT COURSEWORK

IT Computer Security, Cloud System Administration, IT Project Management, Web Client-Side Programming, Network Technology, Intro To Unix/Linux, Technical Writing