# Stephen Colandro

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## EDUCATION

- **Bachelor of Science, Information Technology** — **September 2022-May 2025**
  Kean University — Union, NJ

## RELEVANT COURSEWORK

- IT Computer Security, Cloud System Administration, IT Project Management, Web Client-Side Programming, Network Technology, Intro To Unix/Linux, Technical Writing

## EXPERIENCE

**Sec-Ops Analyst, Kean IT, Kean University**                                   **March 2025-May 2025**
- Investigated phishing attempts and suspicious network activity using tools such as VirusTotal, AbuseIPDB, MxToolbox, and ThreatBook CTI.
- Performed internet reconnaissance to assess threats from suspicious domains and IPs targeting university systems.
- Contributed to incident reports and recommended response actions based on threat intelligence findings.

**Systems Administrator, Kean IT, Kean University**                         **February 2024-March 2025**
- Maintained Active Directory, user accounts, and group policies across student and faculty systems.
- Imaged, deployed, and updated Windows workstations using ManageEngine Endpoint Central.
- Administered Okta for IAM including user provisioning and deprovisioning and MFA resets.
- Addressed user support tickets through Freshservice ITSM.
- Created documentation and solution articles for awareness and troubleshooting purposes.
- Updated and configured Windows servers for hosting academic research.
- Managed datacenter hardware and infrastructure, including server racks and network equipment.
- Created, configured, and maintained virtual machine environments using Hyper-V and VMware platforms.

**Student Assistant, Research, Kean University**                                   **June 2023-May 2024**
*"AGEIST CUES IN JOB ADS: A FIELD EXAMINATION OF SUBTLE AGE DISCRIMINATION"*
- Analyzed job postings to identify implicit ageist language based on specific descriptors and requirements.
- Compiled a dataset of job listings and developed a Python-based NLP tool to detect age-related stereotypes.

## ACADEMIC PROJECTS

**Wi-Flight Mobile Networking Solution, Senior Project**                       **January 2025-May 2025**
- Designed and deployed a portable networking system using enterprise hardware and open-source software.
- Configured Pi-hole on a Raspberry Pi to block ads and track DNS traffic on a custom network.
- Assisted in building a support website with a custom chatbot powered by OpenAI API for troubleshooting.

## SKILLS

Technical: Windows, Windows Server, macOS, Linux, Active Directory, PowerShell, AWS, Python, Java, SQL, HTML, CSS, Microsoft 365, Google Workspace, VMware, Hyper-V, Okta, ManageEngine Endpoint Central
Transferrable: Problem-solving, Analytical thinking, Customer service, Written & verbal communication, Team collaboration