

# Freddie Beasley

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## Software Engineer in St. Louis, MO

I'm a passionate technologist that strives to solve problems through learning, communication, and opportunity .

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## WORK EXPERIENCE

**Help Desk Specialist** — Eyecare Partners LLC, 15933 Clayton Rd Suite #201, Ballwin, MO 63011

November 2018 - Present

- Assist up to 30 + end users a day providing remote desktop support for Windows 7, 8.1,10 and Microsoft Suite..
- Exercise exemplary customer service skills to troubleshoot hardware including network printers,Cisco desk phones, document scanners, and LAN networks.
- Provide application support for optometry software built in house.
- Work in a team environment that ensures end user satisfaction from all levels of IT literacy.

**Lab Technician** — Midland Optical, 2360 59th St, St. Louis, MO 63110

December 2012 - November 2018

- Apply Anti-Reflective coating to optical lenses using an anti reflective coating chamber and remove AR coating using chemical solutions.
- Execute extreme attention to detail for quality assurance that lenses meet strict lab standards.
- Train new hires with little to no experience for various positions on various machines on multiple skill levels.

## EDUCATION

**LaunchCode**, LC101 Programming Course — 2018

**Lindenwood University**, BS, Lindenwood University — 2019

## PROJECT EXPERIENCE

**Ticket System** — Help Desk Ticket Management System

- Application designed for Help Desk Technicians to manage and view their ticket requests.
- Using PHP MyAdmin as a local database to demonstrate persistence
- Built with Java backend , Spring Boot framework and HTML and Javascript for the front end.

## SKILLS

### PROGRAMMING LANGUAGES

- Java
- Python
- HTML/CSS3
- JavaScript
- HTML5/CSS3

### FRAMEWORKS

- Spring Boot
- Flask

### DATABASES

- MySQL

### TOOLS

- Visual Studio
- IntelliJ
- PHP MyAdmin
- Git
- Github