

Xavier Graham

Bartender

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Education

Bachelors in Health science
Stockton University , Galloway, NJ |
August 2011 - July 2015

Key Skills

- Time Management
- Product Knowledge
- Responsible Alcohol Service
- Multitasking

Certifications

TIPPS
| August 2023

ServSafe
| August 2023

Dedicated Bartender with 5+ years of experience in creating exceptional customer experiences in high-volume establishments. Skilled in crafting a wide range of cocktails, maintaining bar cleanliness, and providing top-notch customer service. Possesses a strong knowledge of drink recipes, bar equipment, and beverage trends.

Professional Experience

Bartender

Palace Bar South Beach | May 2023 - Present

- Oversaw cash handling and transactions, accurately processing payments and balancing cash drawer at the end of each shift
- Provided friendly and attentive customer service, enhancing the overall dining experience for patrons

Bartender

Magic Mike Live | September 2022 - February 2023

- Maintain cleanliness and organization of bar area, including stocking supplies and cleaning glassware
- Provide exceptional customer service by engaging with patrons, taking orders, and ensuring a positive experience
- Mix and serve a variety of cocktails, beer, and wine to customers in a fast-paced bar environment

Bartender supervisor

Sagamore Hotel | June 2022 - October 2022

- Managed and supervised a team of bartenders, ensuring exceptional service and customer satisfaction
- Created and maintained a comprehensive inventory system for bar supplies, minimizing waste and maximizing efficiency
- Assist in creating new recipes and special menus

Bartender

Clevelander | April 2021 - May 2022

- Managed high-volume bar environment efficiently, ensuring smooth operations and minimal wait times for patrons
- Record and balance cash receipts and prepare cash deposits
- Build a rapport with regular customers to create a positive atmosphere

Assistant General Manager

Martoranos | January 2020 - April 2021

- Developed and implemented staff scheduling strategies that optimized productivity and reduced labor costs
- Assisted with the creation and implementation of marketing strategies to drive sales and increase brand awareness
- Conducted regular performance evaluations and provided mentorship and coaching to staff members to improve overall team performance