

GREG CORDOVA

Full-stack Web Developer | Albuquerque, NM | (505) 410-3543

github.com/g-cordova | gcordovaone@gmail.com | [Linkedin.com/in/g-cordova-13993415a](https://www.linkedin.com/in/g-cordova-13993415a)

SUMMARY

I am an ambitious & knowledge-hungry problem solver who holds the user/customer experience as the absolute highest priority. With having a great deal of experience throughout various industries, my value is offered through my ability to adjust and conquer any problem that I am faced with. As an individual who constantly thirsts for new knowledge and abilities, I am proud to say that I am confident in my assurance to you that I am fully capable of providing the needs and solutions of any given task.

HIGHLIGHTED SKILLS

Programming Skills: Fluent with JavaScript, MySQL, Angular, Bootstrap, CSS3, HTML5, jQuery, WordPress, PHP and PHP Unit; knowledge of design patterns;

Tech Skills: Over 15 years of experience with Windows & Linux Technologies, proficient in Excel, Photoshop, PowerPoint, iOS, Android, unit testing, command line scripting, hardware & software troubleshooting, hardware building and testing experience.

People Skills/UX: 3 years of management experience as a Lead Manager and Field Manager from the age of 17, 10 years total of customer service experience, sales, training, coaching, business support, and technical support

RECENT EXPERIENCE

Fidelity Investments

2015-2018

Electronic Response Associate II

- Servicing 401(k), Pension, Health Benefits, and various Personal Investment Accounts
- Assisting training with new employees in outside departments of current role
- Client Relations
- Minor Project Management Experience
- Remote work
- Stock Market / Financial Regulations & Laws knowledge
- Health Benefit Regulations & Laws Knowledge

Sprint Corporation

Retention/Technical Support Specialist

2013-2015

- Responsible for solving customer problems and concerns in order to retain business
- Technical Support
- Troubleshooting hardware
- Product Knowledge
- Sales
- Billing

EDUCATION

Deep Dive Full Stack Web Development Bootcamp

2018

Certificate – 400 hours of immersive study

West Mesa High School | Albuquerque, NM

2010

High School Diploma

REFERENCES AVAILABLE ON REQUEST
