

Gavin Hensley

Full Stack Developer

606-939-6944 • gavinhensley@protonmail.com • [GitHub](#) • [LinkedIn](#) • [Portfolio](#)

SKILLS

Programming Languages: JavaScript, TypeScript, C#, Python, SQL

Frontend Development: HTML, CSS, SCSS/SASS, TailwindCSS, React.js, Next.js

Backend Development: Node.js, Express.js, REST APIs, PostgreSQL, MongoDB

Tools: VS Code, Postman, Github, Git, AWS

Other: User Experience, User Interface Design, Mobile-First Development, Prompt Engineering, CI/CD Pipelines

Soft Skills: Innovation, Continuous Learning, Attention to Detail, Collaboration, Critical Thinking

EDUCATION

Bachelor of Science in Software Engineering

Western Governors University | Salt Lake City, UT | Expected May 2025

- **Relevant Coursework:** Version Control, Web Development Foundations, Scripting and Programming Foundations, Data Structures and Algorithms, Introduction to Programming in Python, Data Management Foundations, Java Fundamentals, Front-End Web Development

ACADEMIC PROJECTS

Custom UX/UI Portfolio Website | October 2024

- Designed using **Figma** and **Adobe Illustrator** to ensure 90%+ user satisfaction with **UX/UI design**.
- Developed with **HTML**, **CSS**, and **JavaScript**, and implemented **mobile-first development** to ensure 100% **responsiveness**.
- Achieved 98% **accessibility compliance** through **Google Lighthouse** and **prompt engineering**.
- Maintained 95%+ usability and uptime with continuous **debugging** and updating with **Git version control** and **GitHub**.

Inventory Tracking Application | January 2025

- Developed a full-stack inventory management application using **HTML**, **CSS**, **TypeScript**, **React.js**, **Node.js**, **Express**, and **PostgreSQL**, enhancing efficiency in inventory tracking for small businesses or personal projects.
- Leveraged **Git** and **GitHub** for **version control**, managing 15+ commits with a structured branching workflow to streamline **collaboration** and ensure deployment readiness.
- Designed and implemented **RESTful APIs** with **Node.js** and **Express.js**, achieving a 30% reduction in API response times through optimized middleware and comprehensive error handling.
- Created a user interface with **React.js**, incorporating **responsive design** principles to ensure 95%+ usability across various devices.

WORK EXPERIENCE

Full Stack Developer | Contractor | Remote | October 2024 – Present

- Designed and developed a portfolio website using **HTML**, **JavaScript** and **CSS** that increased portfolio visibility by 30%.
- Built a full stack inventory tracking system utilizing **SQL**, **node.js**, **express.js**, **react.js**, and **typescript** within 3 days.
- Communicated and collaborated with other developers to start building a behavioral tracking system.
- Analyzed previous projects to optimize performance by 50% for specific applications.

Tier 2 Technical Support Advisor | Concentrix | Remote | July 2023 – October 2024

- Diagnosed and resolved iCloud, Apple ID, and hardware issues, achieving a 96% customer satisfaction rate.
- Collaborated and communicated with engineers by submitting reports to identify software bugs and assist with updates.
- Maintained 100% compliance adherence to company and industry regulations.
- Trained and mentored over 50 new advisors, focusing on technical processes and customer service.
- Submitted 100+ detailed reports to engineers to identify software bugs, contributing to product updates and bug fixes.
- Solved 90% of issues within 15 minutes, reducing customer wait times and improving satisfaction.

CERTIFICATIONS

FreeCodeCamp: Back-End Development and APIs, JavaScript Algorithms and Data Structures, Responsive Web Design

Sololearn: Introduction to Python, Intermediate Python, Python Data Structures, Introduction to Java