Gavin Hensley

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SUMMARY

Full stack engineer with 3 years of hands-on development experience. Currently pursuing a bachelor's degree in software engineering at Western Governors University (expected graduation May 2025). Proficient in optimizing website performance and ensuring cross-browser compatibility and managing databases like SQL and MongoDB. Skilled with Git, GitHub, GitLab, Postman, and Figma for effective team collaboration.

EDUCATION

Bachelor of Science in Software Engineering | Western Governors University
February 2025 - Expected Graduation May 2025
Relevant Coursework: Data Structures and Algorithms, Java Frameworks, JavaScript Programming, Cloud Foundations

SKILLS

Front-End Development: HTML, CSS, JavaScript, TypeScript, React, TailwindCSS, Next.js, Redux
Back-End Development: Node.js, Express, RESTful APIs, GraphQL, Java, Spring Boot, Python
Databases: MongoDB, MySQL, PostgreSQL, Prisma
DevOPs: Git, GitHub Actions, Vercel, Heroku, Jest, Cypress
Other: Agile, Scrum, Kanban, Mobile-First Development, UI/UX, Postman, Figma

ACADEMIC PROJECTS

Inventory Management System | React.js | TypeScript | CSS | PostgreSQL | Node.js | Express

- Built a full stack inventory management application with a responsive table UI, enabling real-time updates for simulated inventory of 500+ items.
- Designed a PostgreSQL database schema and integrated it with a Node.js/Express backend, reducing query response time by 25%.

Expense Tracker | React | TypeScript | Next.js | GraphQL | MongoDB | Node.js | Express | Vercel | Heroku

- Developing a responsive expense tracking app with a partner, using Next.js and TailwindCSS for an intuitive UI across all devices.
- Deploying on Vercel (frontend) and Heroku (backend), designed to handle 500+ users with a 2-second page load time.

WORK EXPERIENCE

Full Stack Engineer | Contractor | *October 2024 – Present*
- Designed and developed a portfolio website using HTML, JavaScript and CSS that increased portfolio visibility by 30%.
- Analyzed previous projects to optimize performance by 50% for specific applications.
- Built a full stack inventory tracking system utilizing SQL, node.js, express.js, react.js, and typescript within 3 days.

Board Meeting Advisor | Scioto County Career Technical Center | *April 2024 – Present*
- Provided feedback for skills that should be taught to current students.
- Suggested they switch from teaching Server+ to Cloud+.

Tier 2 Technical Support Specialist | Concentrix | *July 2023 – October 2024*
- Collaborated with engineering teams to escalate, debug, and resolve complex SaaS product issues including iCloud and Apple ID services, maintaining a 90%+ issue resolution rating.
- Identified and resolved software and system issues consistently meeting performance metrics with a 96% satisfaction rating and 100% compliance with global and company standards.

CERTIFICATIONS

WGU: Front-End Developer
FreeCodeCamp: Responsive Web Design, JavaScript Algorithms and Data Structures, Back End Development and APIs
AWS: Cloud Practitioner