



AWS Shared Responsibility Model & IAM (Identity Access Management)



1. What is the Shared Responsibility Model?



AWS and its customers share security and compliance responsibilities.




✓ AWS: 'Security of the cloud' (hardware, networking, facilities)



✓ Customer: 'Security in the cloud' (data, apps, OS, IAM)

2. Service Responsibility Spectrum

 IaaS (e.g., EC2): AWS manages infra; you manage OS, apps, data.

 Managed Services (e.g., RDS): AWS manages infra and platform; you secure your data & users.

 Serverless (e.g., S3, Lambda): AWS manages almost everything; you manage your logic & access.

3. Why It Matters



Understanding who secures what prevents misconfigurations.



Misunderstandings can lead to:

- Data leaks
- Improper access control
- Compliance violations

4. Best Practices for Customers



Encrypt data at rest and in transit



Use IAM with least privilege



Enable CloudTrail and AWS Config



Regularly patch OS and apps



Audit and monitor activity

AWS CloudTrail



Purpose:

Tracks *who* did *what* in your AWS account.



Key Features:



Records all **API calls** made in your AWS account (via Console, CLI, SDKs, etc.)



Helps in **security auditing, compliance monitoring, and operational troubleshooting**



Stores logs in **S3**, and optionally sends to **CloudWatch**



Example Use Case:

Detect if an IAM user deleted a resource or changed a security group.

AWS Config

Purpose:

Tracks *what* your AWS resources look like and how they've changed over time.

Key Features:

Continuously records **configuration changes** of AWS resources (like EC2, S3, IAM)

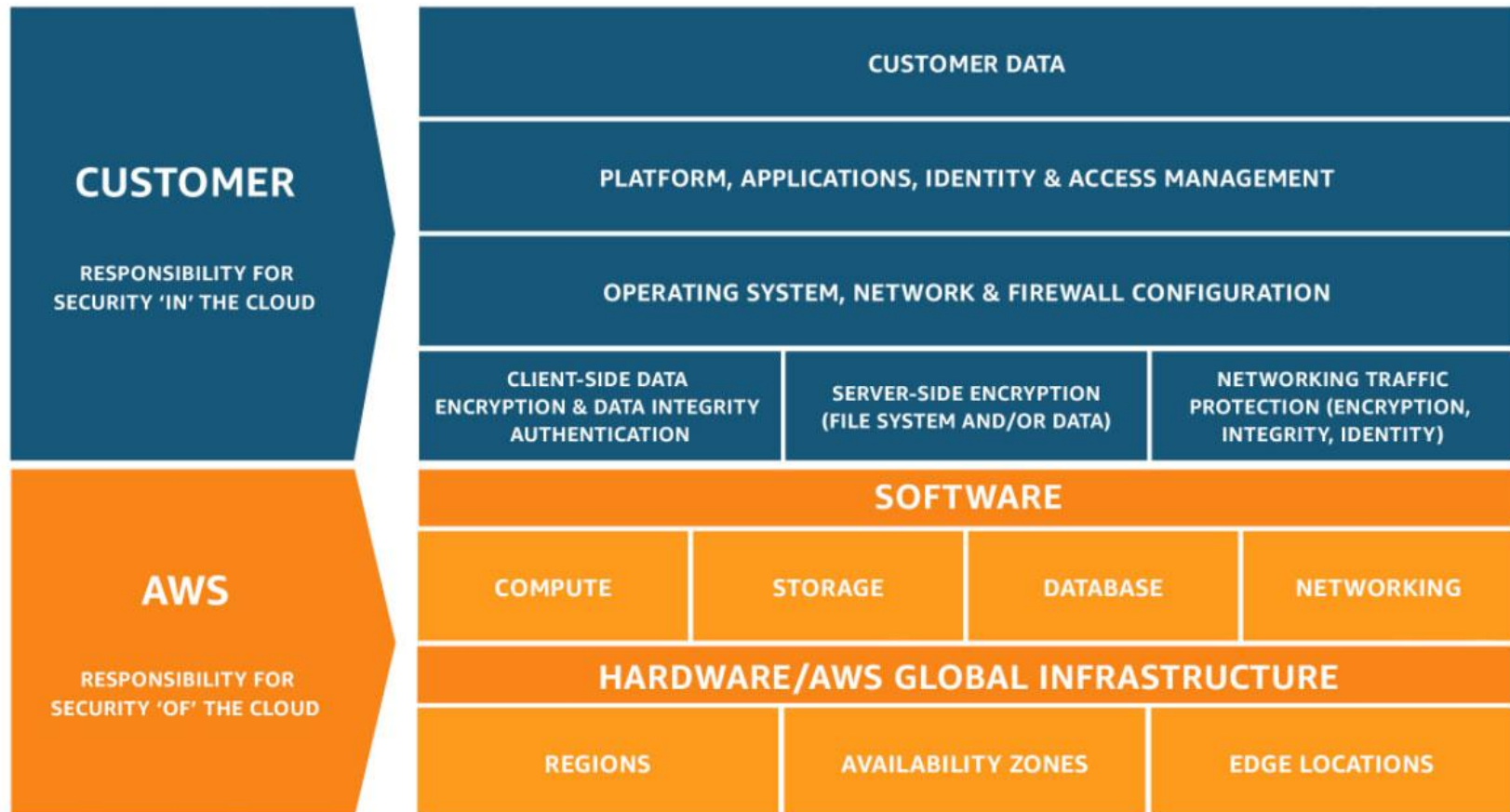
Evaluates resource compliance against **custom rules or best practices**

Helps in **audit and compliance reporting**

Example Use Case:

Check if all your EC2 instances are using encrypted EBS volumes.

5. AWS Shared Responsibility Model



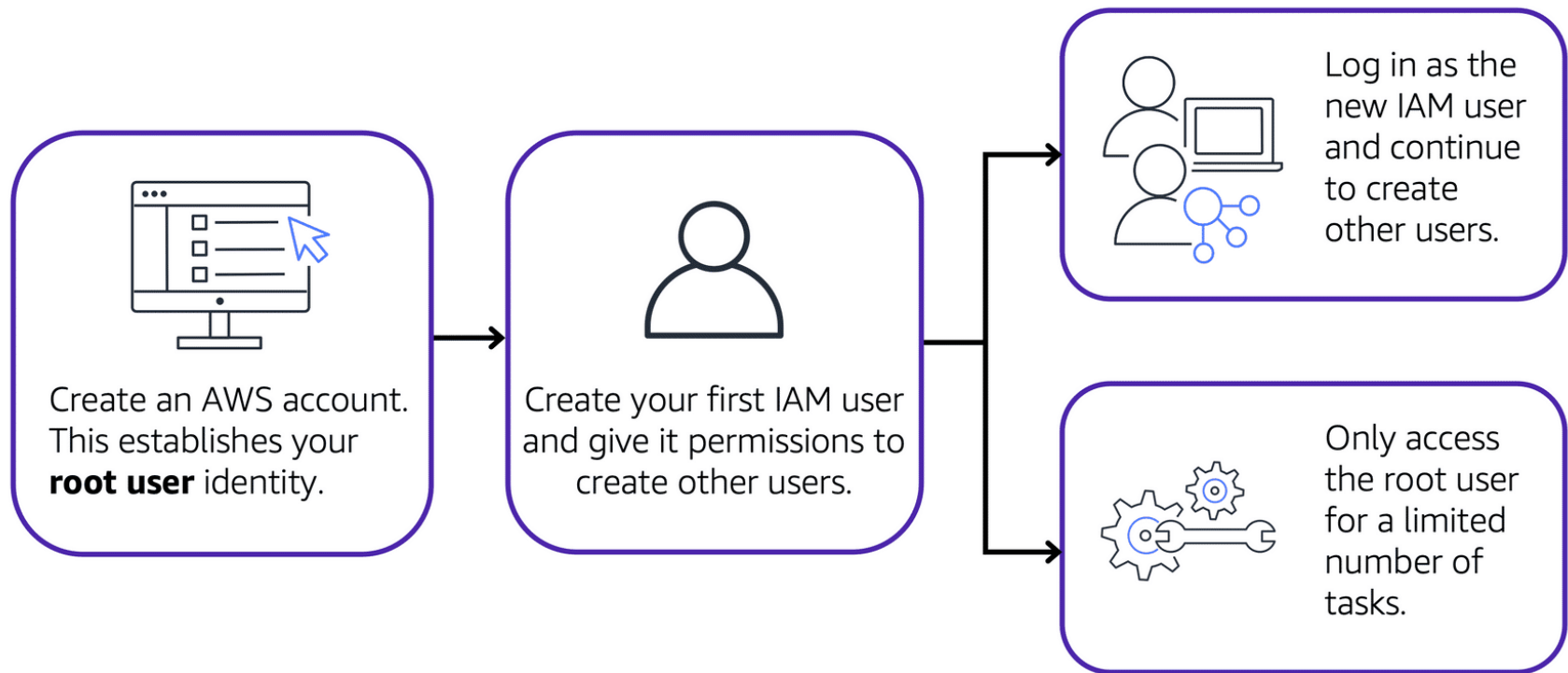
IAM and Its Components

Component	Purpose & Best Practice
Root User	Created with your AWS account; has full access. Best practice: do not use for daily tasks — use only for account setup.
IAM Users	Individual identities (people or apps) with unique credentials. Best practice: create one per person/app .
IAM Policies	JSON documents defining permissions (allow/deny). Attach to users, groups, or roles to grant precise access .
IAM Groups	Collections of users that share policies—makes permission management efficient .
IAM Roles	Like users but temporary and shareable —ideal for granting temporary access to AWS services or external entities .
MFA (Multi-Factor Authentication)	Adds extra security via a code (SMS/app) — highly recommended for root and privileged IAM users .

- IAM is Amazon's service for managing users, groups, roles, and permissions securely.
- Enables precise control over who can access what within your AWS environment

IAM Best Practices

- ✓ **Avoid using the root user** except for critical tasks.
- ✓ **Follow the principle of least privilege**—only grant necessary permissions.
- ✓ Use **groups** to simplify permission assignment.
- ✓ Use **roles** for temporary or cross-account access (e.g., EC2 instances assuming roles).
- ✓ Enable **MFA** for all sensitive accounts.
- ✓ Regularly **review policies and access logs** to detect risk.



Source: Amazon Web Services

IAM Users



IAM user represents an entity (person or an application) that interacts with AWS resources and services.



IAM user is made of credentials and a name.



It is created without permissions by default.



The root user can grant permissions to the IAM user.



It is recommended that you create one IAM user for each individual.

✓ Who Can Create IAM Users in AWS?

1. Root User

- ✓ Yes – The root user has **unrestricted access** to the entire AWS account, including:
 - Creating IAM users
 - Deleting users
 - Managing policies, billing, and services

Best practice: Use the root user only for initial setup. Then, lock it down with MFA and avoid using it regularly.

2. IAM Users

- ✓ Can create other IAM users, only if they have the necessary permissions.

IAM users **do not** have full access by default. You must **explicitly grant permissions** using IAM policies.

Example Policy to Allow IAM User Creation

To allow an IAM user to create other IAM users, they need permissions like:

```
{
  "Effect": "Allow",
  "Action": [
    "iam:CreateUser",
    "iam:PutUserPolicy",
    "iam:AttachUserPolicy",
    "iam:CreateAccessKey"
  ],
  "Resource": "*"
}
```







Best Practice

- Only **trusted** IAM users (e.g., cloud admins) should be allowed to create/manage other users.
- Always use **least privilege**—only grant what's necessary.
- Use **MFA** for IAM users with elevated permissions.

What is an IAM Role?

An IAM Role is a set of permissions that define what actions are allowed or denied for an AWS service, user, or application.

Unlike an IAM user, a role does not have long-term credentials like a username or password.

Feature	IAM User	IAM Role
Long-term credentials	 Yes (password, access keys)	 No (uses temporary credentials)
Used by	Human users	AWS services, applications
Shared across accounts	 Typically no	 Yes (cross-account access)
MFA supported	 Yes	 Yes

IAM Policy vs IAM Role

Feature	IAM Policy	IAM Role
Definition	A document (usually in JSON) that defines permissions – what actions are allowed or denied on specific AWS resources.	An identity that can be assumed temporarily by users, services, or other AWS accounts to gain permissions.
Purpose	Grants permissions to IAM identities (users, roles, groups).	Grants temporary access to resources by assuming a role with attached policies.
Who uses it?	IAM Users, Groups, and Roles	AWS Services (e.g., EC2, Lambda), IAM Users, External identities (SSO, cross-account)
Credentials	Does not provide credentials. It defines access rules only .	Provides temporary credentials when assumed.
Attachable to	Users, Groups, or Roles	Not attached to others; roles have policies attached to them .
Example Use	Allow user to access S3 bucket or start EC2 instances.	Allow EC2 instance to access S3 bucket or allow cross-account access.

Real-Time Scenario: IAM in a Bank

Background

A large commercial **bank** uses AWS cloud infrastructure to host its **core banking systems**, loan processing applications, customer portals, and **internal tools**. The bank needs to ensure that **only the right people** can access the right resources—nothing more, nothing less.

Roles in the Bank

Each team or department needs specific access:

- **Bank Tellers:** Can access customer accounts, view balances, and update contact info.
- **Loan Officers:** Can only access loan application data—not customer accounts.
- **Auditors:** Need read-only access to logs, transactions, and historical data.
- **IT Admins:** Have full control of infrastructure (EC2, S3, RDS).
- **Developers:** Can deploy code but **cannot** access live customer data.
- **Branch Managers:** Can see regional performance dashboards.

✔ How IAM Helps

IAM Component	Usage in the Bank
IAM Users	Each employee is assigned a unique identity (e.g., john.doe@bank.com).
IAM Groups	Users are grouped by role (e.g., <code>Tellers</code> , <code>LoanOfficers</code> , <code>Admins</code>).
IAM Policies	JSON-based rules define what actions are allowed on which resources.
IAM Roles	Auditors and external vendors assume temporary roles with limited access.
MFA (Multi-Factor Authentication)	Required for Admins and Managers for higher security.



Thank You