

Case Study



ABOUT CLIENT

- <> provides extensive services in SAP.
- ❖ Current project- <>.

OUR CONTRIBUTION

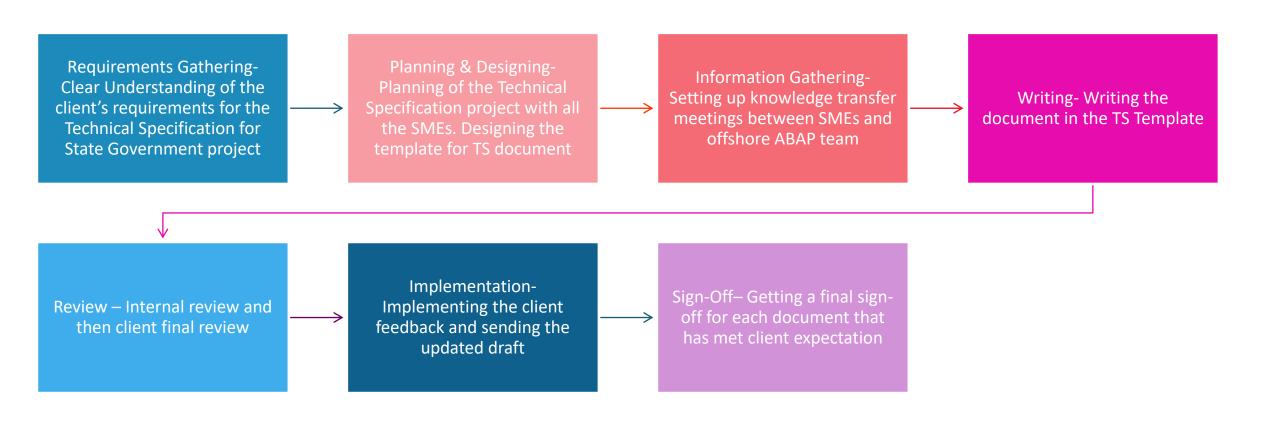
We have contributed by providing consultants for this enormous project and completed the Documentation project for all modules.

Project co-ordination to project completion all tasks were carried out Project Co-Ordinator/Technical Writer.

SUCCESS

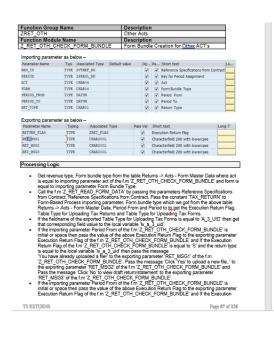
The project scope was initially for 400 objects, which later on exceeded with CRM objects. Total 835 objects were completed at the end of the project with high-quality and by achieving project delivery deadline.

Process Flow Best Practice



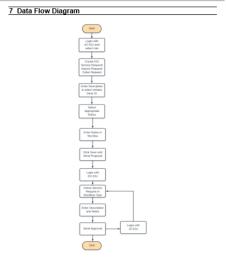
Documentation

The Technical Specification document describes the various objects like Function Modules, Tables, Reports, Classes, BADI, BSP components, Webdynpro components and the programmed logic for each object. Here, are the samples of the document below from modules like Refund, Payments and Recovery.



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Lessons Learned

Importance of requirements gathering by collecting the client's needs and concerns and responding to those in a timely fashion. Setting clear expectations and accurately assessing core team resources and Commitments in relation to projected project timelines 0 Establishing trust and rapport between Gemini and client team leads so that they can work closely together to handle whatever comes up on the project. Deep knowledge transfer from SMEs to the offshore team for drafting the logic. Great insight on ABAP objects. Documenting the logic shared by the offshore team in the template as per Technical writing guidelines Value of a strong partnership at the project management level between client and core teams.

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THANK YOU.