

Privacy Policy

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This Privacy Policy is issued by ESTAR Engineers Private Limited, an Indian owned company providing Multi Level Car Parking solutions across different industry vertical.

ESTAR Engineers Private Limited is committed to maintaining robust data privacy protections for its users. Our Privacy Policy is designed to help you understand how we collect, use and protect the personal data that we process and control pertaining to data subjects / consumers.

For purposes of this notice, "Site" refers to the corporate website and its subsidiaries. The terms "we," "us," and "our" refer to the Company and its Subsidiaries. "You" refers to you, as a user of our Site or our Service. By accessing our Site, your IP address will be captured automatically for Information security purpose and to enhance user experience. Our Privacy Policy outlines our data collection, storage, use and disclosure of your Personal Information as described below.

I. INFORMATION WE COLLECT

We collect "Non-Personal Information" and "Personal Information." Non-Personal Information includes information that cannot be used to personally identify you, such as anonymous usage data, general demographic information we may collect, referring/exit pages and URLs, platform types, preferences you submit and preferences that are generated based on the data you submit and number of clicks.

1. Information collected via Technology

In an effort to improve the quality of the Service, we may track information using cookies or small text files provided to us by your browser when you view our Site, such as the website you came from (known as the "referring URL"), the type of browser you use, the device from which you connected to the Service, the time and date of access, clickstream to, through, and from our site, and other information that does not personally identify you besides the origin of request (IP Address).

The Company may use both persistent and session cookies to track user's preferences when utilizing our services. Persistent cookies shall remain on your computer after you close your session and until you delete them manually. Session cookies expire or get destroyed the moment browser is closed.

2. Collection of personal data

We collect personal data for one or more of the following purposes:

1 To provide you with information that you have requested or that we think may be relevant to a subject in which you have demonstrated an interest.

2 To ensure the security and safe operation of our websites and underlying business infrastructure. To manage any communication between you and us.

3 Lawful basis for the processing of personal data

The table below describes the various forms of personal data that we collect through this website and the lawful basis for processing this data. We have processes in place to make sure that only those authorized people who need to access your data can do so.

3. Children's Privacy

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children have provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we shall take steps to remove that information from our servers.

II. HOW WE USE AND SHARE INFORMATION

Personal Information: Except as otherwise stated in this Privacy Policy, we do not sell, trade, rent or share your Personal Information with third parties without your consent. We do share your IP address information with our employees and/or vendors who provide specific professional services for the Company to enhance user experience and support us in business development. Those vendors use your Personal Information i.e. IP address as per our control and in accordance with our Privacy Policy.

We may share your Personal Information with outside parties if it is reasonably necessary to meet any applicable legal process or enforceable governmental request; to enforce applicable Terms of Service, including investigation of potential violations; address fraud, security or technical concerns; or to protect against harm to the rights, property, or safety of our users or the public as required or permitted by law.

Non-Personal Information: In general, we use Non-Personal Information to help us improve the Service and customize the user experience. We also aggregate Non-Personal Information in order to track trends and analyze usage patterns on the Site. This Privacy Policy does not limit in any way our use or disclosure of Non-Personal Information and we reserve the right to use and disclose such Non-Personal Information to our partners, service providers and other third parties at our discretion.

If our information practices change at any time in the future, we will post the policy changes to the Site so that you may opt out of the new information practices. We suggest that you check the Site periodically if you are concerned about how your information is used.

III. HOW WE PROTECT INFORMATION

We implement reasonable security measures designed to protect your information from unauthorized access. We further protect your information from potential security breaches by implementing certain technological security measures, Firewalls and Secure Transmission channel. However, these measures do not guarantee that your information will not be accessed, disclosed, altered or destroyed by breach of such firewalls and secure server software. Decision to share any of your personal data to us is your choice. However, please note that if you do not provide certain information, we may not be able to provide the expected services and you may not be able to use our Site.

By using our Site, you acknowledge that you understand and agree to assume these risks.

IV. YOUR RIGHTS REGARDING THE USE OF YOUR PERSONAL INFORMATION

As a data subject if you are a (i) citizen or (ii) residing and located in India, whose personal information we hold, you have certain rights. These rights are not applicable in case of IP address as this is captured for security reasons. However, these rights are applicable for the personal information that we collect in subsequent correspondence if at all such correspondence takes place.

If you wish to exercise any of these rights in such scenario, please email to hrd@mechci.co.in or use the information supplied in the Contact us section in this website. To process your request, we will ask you to provide details of identification for verification purposes. Your rights are as follows:

- **The right to be informed**

As a data controller, we are obliged to provide clear and transparent information about our data processing activities. This is provided by this privacy policy and any related communications we may send you.

- **The right of access**

You may request a copy of the personal data we hold about you if relevant. Once we verify your identity and, if relevant, the authority of any third-party requestor, we will provide access to the personal data we hold about you as well as the following information wherever relevant.

- a. The purposes of the processing
- b. The categories of personal data concerned
- c. The recipients to whom the personal data has been disclosed
- d. The retention period or envisioned retention period for that personal data
- e. The source of the personal data if collected from other sources

If there are exceptional circumstances that mean we can refuse to provide the information, we will explain them. If requests are frivolous or vexatious, we reserve the right to refuse them. If addressing the requests are likely to take time or incur expenses, which you may have to meet, in any specific case, we will inform you.

- **The right to rectification**

When you believe we hold inaccurate or incomplete personal information about you, you may exercise your right to correct or complete this data. This may be used with the right to restrict processing to make sure that incorrect/incomplete information is not processed until it is corrected.

- **The right to erasure (the 'right to be forgotten')**

Where no overriding legal basis or legitimate reason continues to exist for processing personal data, you may request that we delete the personal data. We will take all reasonable steps to ensure erasure.

- **The right to restrict processing**

You may ask us to stop processing your personal data. We will still hold the data, but will not process it any further. This right is an alternative to the right to erasure. If one of the following conditions applies you may exercise the right to restrict processing:

- a. The accuracy of the personal data is contested.
- b. Processing of the personal data is unlawful.
- c. We no longer need the personal data for processing but the personal data is to be retained for a legal purpose.
- d. The right to object has been exercised and processing is restricted pending a decision on the status of the processing.

- **The right to data portability**

You may request your set of personal data be transferred to another controller or processor, provided in a commonly used and machine-readable format. This right is only available if the original processing was on the basis of consent, the processing is by automated means, if the processing is based on the fulfillment of a contractual obligation and if data transmitting to new controller or processor is technically feasible.

- **The right to object**

You have the right to object to our processing of your data where

- Processing is for the purpose of direct marketing;

- Processing is for the purposes of scientific or historic research; or
- Processing involves automated decision-making and profiling;
- Processing is based on legitimate interests of others

V. INTEGRATION WITH EXTERNAL COMPONENTS AND LINKS TO OTHER WEBSITES

As part of our Site functionality, we have integrated third-party plug-ins or components in our websites, provided links from our websites or sources to external websites. However, we are not responsible for the privacy practices employed, including their intent or behavior by those external sources or websites. This Privacy Policy applies solely to the information collected by us through our Site. Therefore, this Privacy Policy does not apply to your use of a third party plug-ins or components or website accessed by selecting a link on our Site or via our Site. To the extent that you access or use the Service through or on another website or application, then the privacy policy of that other website or application will apply to your access or use of that site or application. We encourage our users to read the privacy statements of other websites before proceeding to use them.

Google Analytics – <https://termsfeed.com/blog/privacy-policy-google-analytics/>

WordPress – <https://wordpress.org/about/privacy/>

Active Campaign – <https://www.activecampaign.com/legal/privacy-policy>

VI. CHANGES TO OUR PRIVACY POLICY

The Company reserves the right to change this policy and our Terms of Service at any time. We will notify you if there are significant changes our Privacy Policy by placing a prominent notice on our site. Significant changes will go into effect 30 days following such notification. Non-material changes or clarifications will take effect immediately. You should periodically check the Site and this privacy page for updates.

VII. CONTACT US

If you have any questions regarding this Privacy Policy, please contact us by sending an email to hrd@mechci.co.in

Alternatively, you can contact us at our corporate office using the following postal address