

AKINLOLU GBEMISOLA JOHN

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PROFILE

An experienced Network Engineer with over 4 years' experience specializing in transforming how people, businesses and things connect with each other by driving innovations through setting up, developing and maintaining computer networks.

I ensure the integrity of high availability of network infrastructure to provide maximum performance for users by installing and configuring computer systems, diagnosing hardware and software faults as well as solving technical and application problems.

EXPERIENCE

BEACH TV MEDIA | IT SUPPORT | JAN 2021 – JAN 2022

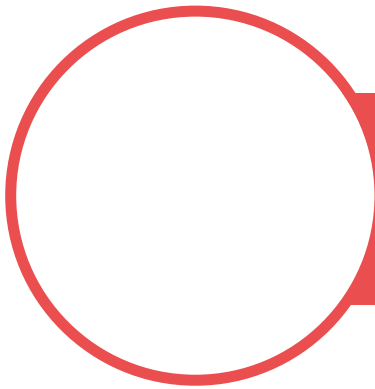
KEY RESPONSIBILITY

- Setting up and managing of the Agency's call center operations.
- Setting up and maintaining the agency's CRM
- Training of the agency's staff when required.
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DECASOFT TECHNOLOGIES LIMITED | NETWORK ENGINEER/ IT SUPPORT | SEP 2019 – AUG 2021

KEY RESPONSIBILITY

- Establishing the networking environment by designing system configuration, directing system installation and defining, documenting and enforcing system standards
- Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.
- Performing disaster recovery operations and data backups when required.
- Protecting data, software, and hardware by coordinating, planning and implementing network security measures.
- Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.
- Monitoring network performance to determine if adjustments need to be made.
- Conferring with network users about solving existing system problems.
- Support and administer firewall environments in line with IT security policy



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TECHNICAL SKILLS

Tools

- Microsoft Office (Word, Excel & Visio),
- Windows Server, Active Directory, Packet Tracer, Wireshark.
- Freshworks CRM, Freshdesk, Freshchat, Freshcaller.

Networking

- Network Design, Routing and Switching,
- Troubleshooting, Domain Name System (DNS), Internet Protocol Suite (TCP/IP), Network Security. Wireless Networking, Technical Support.

VoIP

- Asterisk, IP PBX, SBC, SIP SERVER.

Operating system

- Windows, Linux

PINCONSULT ASSOCIATES LIMITED | IT SUPPORT | AUG 2018 – FEB 2019

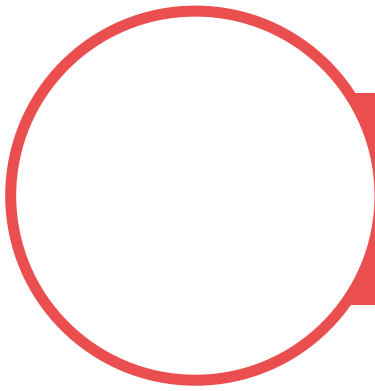
KEY RESPONSIBILITY

- Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.
- Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.
- Work clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues
- Configuration & Coordinating computer network access and use.

CARS 45 | NETWORK ANALYST (FREELANCE) | 2018

KEY RESPONSIBILITY

- Assist various departments to maintain network security and configure remote routers and firewalls and provide engineering support.
- Analyze and recommend solutions, upgrades services to streamline process and recommend improvements.
- Maintain hardware and software for network perform troubleshoot and assist in installation and upgrade workstations and Servers.
- Visitation and inspection of the company's inspection centers for troubleshooting.



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HOBBIES

- Exploring ideas and knowledge.
- Read articles on Tech-related issues.
- Playing sport and analyzing football.
- Listening to music

TSTV | NETWORK ENGINEER | 2017

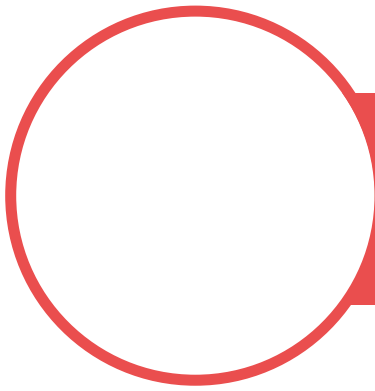
KEY RESPONSIBILITY

- Undertake data network fault investigations in local and wide area environments using information from multiple sources
- Setting up of the whole LAN of the company.
- Setting up of the LAN server for intranetworking.
- Configure routing and switching equipment, hosted IP voice services and firewalls
- Provide remote support to on-site engineers and end users/customers during installation.

AMPERSAND HI-TECHNOLOGIES | IT ADMINISTRATOR/ENGINEER INTERN | 2016

KEY RESPONSIBILITY

- Ensure operational performance working with the company procedure for client setup.
- Attending to issues arising from different clients.
- Frequent inspection of equipment at periodic time to detect malfunction, need for repair or and adjustment.
- Priorities and manage many open cases at one time
- Rapidly establish a good working relationship with customers and other professionals, such as software developers.



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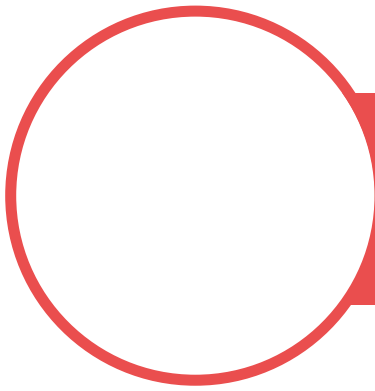
Available on request

EDUCATION AND CERTIFICATIONS

- B.Sc. Computer Science | Federal University of Agriculture | Feb. 2019.
- ICSI | CNSS Certified Network Security Specialist | MAY 2020
- Huawei Certified Network Associate (HCIA) Routing and Switching | MAY 2020
- Linux Academy | Network Protocol Fundamentals. March 2020
- CISCO | Introduction to Cybersecurity. June 2020.
- Google IT Support Professional Certificate. March 2021

MAJOR COURSES

- Network Administration and design
- Linux System Administration
- Microsoft Azure Fundamentals
- CCNA Routing and Switching 6.0
- Computer Architecture
- Network Administration Computer and Network Security
- Build VoIP PBX with Asterisk
- Google IT Support Specialist



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LINKS

Here are some of the courses/certificates that I have:

- [Google IT Support Certificate](#)
- [ISO 9001 QUALITY MANAGEMENT SKILLFRONT SYSTEMS ASSOCIATE™](#)
- [Introduction to Cybersecurity](#)
- [ICSI | CNSS Certified Network Security Specialist](#)
- [Network Security Associate NSE 1](#)
- [Huawei Certified Network Associate \(HCIA\) Routing and Switching](#)
- [AWS Concept](#)
- [Network Protocol Fundamentals](#)