

Situation	What?	How?	Why?	Who?
1	A restaurant is discarding food that was prepared but not sold during the day.	The employee appears to be sad and saddened; he is packing the surplus food in garbage bags; bags are deposited in garbage containers or left on the street for later collection by the sanitation company.	Food is no longer fresh and therefore cannot be sold to customers; the restaurant has a policy of disposing unsold food; the restaurant is afraid that if it sells the surplus food, customers will post a bad review about its product.	Middle-aged employee in charge of closing the restaurant and cleaning it; the employee looks sad and helpless; the employee has no control over the restaurant's decisions.
2	A supermarket is discarding those fruits and vegetables that aesthetically no longer look good or are close to the end of their fresh cycle.	The employee does not seem concerned about what he is doing; he is packing the selected fruits and vegetables in garbage bags; bags are deposited in garbage containers or left on the street for later collection by the sanitation company.	Fruits and vegetables that do not look good are not purchased by customers and damage the image of the business; the supermarket has a policy to avoid selling products that are not fresh; products that are at the end of their freshness cycle may contribute to the spoilage of other products.	The employees in charge of stocking the supermarket; the employee looks indifferent, as he is only doing his job; the employee has no control over the supermarket's decisions.
3	A restaurant customer is	The customers seem stressed	The customer is tired and	Young university

	looking for the most economical product, as he wants to eat at the restaurant but does not want to spend too much money.	and disappointed; he is looking for the most economical products on the restaurant 's menu; he is inquiring about special promotions or discounts; he is constantly reviewing the amount of money he has available; he is sorry he cannot buy the best products in the restaurant.	does not want to cook at home; the food available at home is not to his liking; the customer wants to enjoy a meal out; the customer does not want to spend too much money as he is saving for other purposes.	student. He has a lot of additional expenses in addition to food. He looks tired and stressed.
4	A person is watching a restaurant discarding food that is still in good condition.	She looks angry and disappointed; she is standing on the street watching a restaurant pack good food into a garbage bag; she is watching all that food end up in the garbage when it loses its value and can no longer be used.	She is angry because she considers that the food could still be used; she thinks that instead of throwing the food away, it could be donated or given at a discount.	She is a young woman who is interested in reducing food waste; she believes that as long as food is safe to consume, it should not be wasted; ; she believes that businesses should change their policies.