Site Map Help Feedback

Online
Learning Center

Home > Chapter 12 > Multiple Choice Quiz

Course-wide Content

MS Project Tutorials
Updates and Errata
Microsoft Project 2010...
Blue Zuma Videos

Chapter 12 ▼

Quizzes
Multiple Choice Quiz
More Resources
Key Terms
PowerPoint Presentations

Contents 🔺

Multiple Choice Quiz

(See related pages

INCORRECT

Results Reporter

Out of 15 questions, you answered 3 correctly with a final grade of 20%

	3 correct (20%) 12 incorrect
	(80%)
	0 unanswered
Your Results	(0%) ::
	r for each question is indicated by a ✓.
1 INCORRECT	Contracting project work has long been the norm in the industry.
	A) Telecommunications
	B) Financial
	C) Insurance
✓	D) Construction
_	C E) Retail
2 INCORRECT	Advantages of outsourcing project work may likely include all of the following except?
	A) Shortened project completion
	B) Reduced costs
	C) Higher level of expertise
✓	D) Reduced conflict
	○ E) Increased flexibility
3	Key practices in partnering relationships include:
INCORRECT	A) Single project contracting
	B) Goals and objectives are similar
~	C) Access to each other's organizational resources
·	D) Both B and C are correct
	E) A, B, and C are all correct
4 CORRECT	Which of the following is part of the traditional project process?
~	
•	B) Long-term commitment
	C) Total company involvement
	D) Both A and B are correct
	E) A, B, and C are all correct
5	Which of the following did the state of Ohio do before starting a bond-financed school construction project?
INCORRECT	which of the following did the state of Onio do before starting a bond-infanced school construction project:
	A) Create a specific RFP (request for proposal)
~	B) Have a dress rehearsal
	C) Reviews the performance of contractors on past projects
	D) Both A and C are correct
6	E) A, B, and C are all correct
INCORRECT	In the Snapshot from Practice "Strategies for Communicating with Outsourcers," which of the following was not one of the suggested strategies?
	Recognize cultural differences
✓	B) Use a translator to make sure everyone understands
	C) Choose the right words
	D) Confirm your requirements
_	E) Set deadlines
7 INCORRECT	The result of teambuilding among the project's participants is a:
	A) Signed contract
	B) Legal partnership agreement
	C) Project plan
✓	O) Partnering charter
	E) Responsibility matrix

Among the many advantages for establishing long-term partnerships are:

	A) Reduced administrative costs
	B) Improved performance
	C) Improved communication
	D) B and C are both correct
~	E) A, B, and C are all correct
9 INCORRECT	Teambuilding between partners should:
1110011111101	A) Include engineers, architects, lawyers, specialists and other staff
	B) Be facilitated by an outside consultant
	C) Not take more than one day
V	D) A and B are both correct
10	E) A, B, and C are all correct
10 CORRECT	In the Snapshot from Practice dealing with the Value Engineering Awards program, which branch of the U.S. government was involved?
✓	A) Department of Defense
•	B) Department of Commerce
	C) Department of Transportation
	D) N.A.S.A
11	E) Department of Education
11 INCORRECT	Customer satisfaction can be quantified by:
	Perceived performance divided by actual performance
	B) Actual performance divided by expected performance
✓	C) Perceived performance divided by expected performance
•	D) Actual performance divided by perceived performance
	E) Expected performance divided by actual performance
12	
INCORRECT	In the research highlight on <mark>IT project managers</mark> , which of the following was not one of the <mark>role</mark> s taken by project managers?
	A) Entrepreneur
	B) Politician
	C) Friend
	OD) Marketer
✓	E) Auditor
13	Which of the following is not one of the elements of good negotiation?
INCORRECT	
	Be hard on the problem, soft on the people
	B) Conflict on a project can be good
	C) Negotiation is not a contest
	Seek first to understand, then to be understood
✓	■ E) All of these are elements of good negotiation
14	Which of the following is reflected in the saying "Let anger fly out the window"?
CORRECT	
v	Separate people from the problem
	B) Be honest
	C) Focus on interests, not positions
	D) Invent options for mutual gain
	○ E) When possible, use objective criteria
15	The dovetailing technique is used in which of the following keys to good negotiation?
INCORRECT	A) Separate people from the problem
	B) Be honest
	C) Focus on interests, not positions
V	D) Invent options for mutual gain
	E) When possible, use objective criteria
E-mail Your R	results
Date:	Tue Nov 15 2016 07:16:27 GMT+1100 (Local Daylight Time)
My name:	
Section ID:	
E-mail these	
	E-mail address: Format:
Me:	HTML ▼
My Instructor:	HTML ▼
My TA:	HTML ▼
Other:	HTML ▼

E-mail The Results

To learn more about the book this website supports, please visit its $\underline{\text{Information Center}}.$

Copyright © 2016 McGraw-Hill Global Education Holdings, LLC, All rights reserved. Any use is subject to the Terms of Use and Privacy Center | Report Piracy