This manual can be applied to

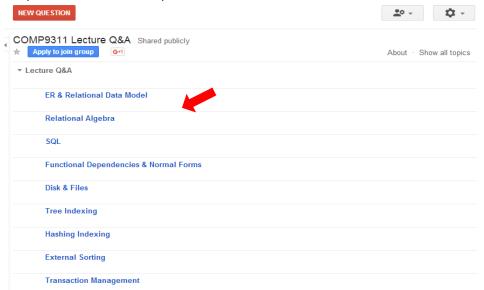
- COMP9311 Lecture Q&A https://groups.google.com/group/comp9311-lecture-ga
- COMP9311 Assignment Q&A https://groups.google.com/group/comp9311-assignment-ga
- COMP9311 Project Q&A https://groups.google.com/group/comp9311-project-ga

If you still have any questions using these forums after reading this manual, please email to kai.wang@unsw.edu.au.

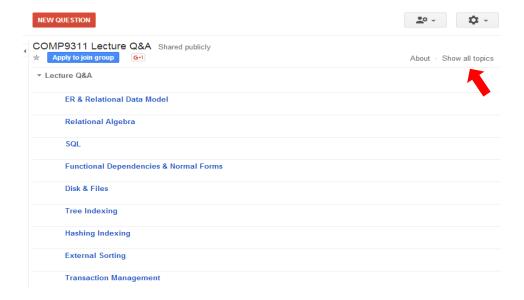
CP0. Browse the questions&answers:

Open the group webpage shown as above or from the course website.

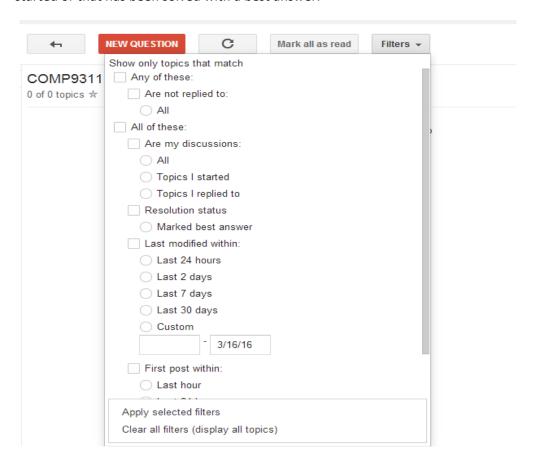
• The Q&As can be viewed by category. You can click any category you're interested to see all the posts related to this topic.



• If you want to read all the topics, use the "Show all topics" at the top right side of our homepage.



• **<u>Filter</u>** is a good tool to help you filter all the posts you need. For example, the topics you started or that has been solved with a best answer.



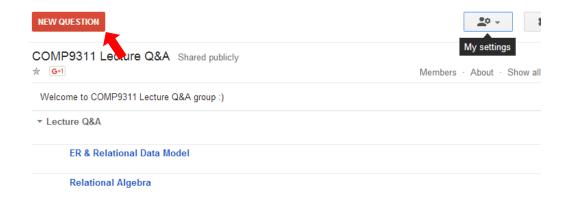
CP1. Ask a question

Reminder: Please check the website every time before you ask a question because the others may have asked the same problem and it has been resolved. Refer to CPO to know how to browse a topic.

The forums are public, so you can ask a question directly from the group page [1.1] without joining the groups while a google account is needed. You can also post a question to the group page by sending an email [1.2].

1.1 Post questions directly from the Q&A homepage:

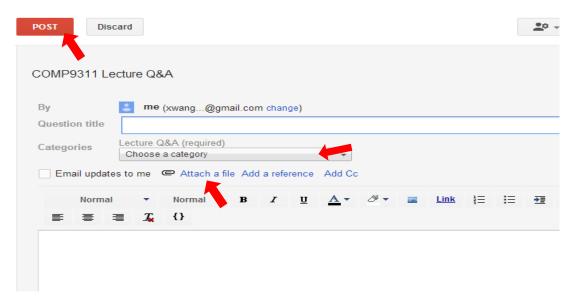
Step1: Click "New Question" on the homepage



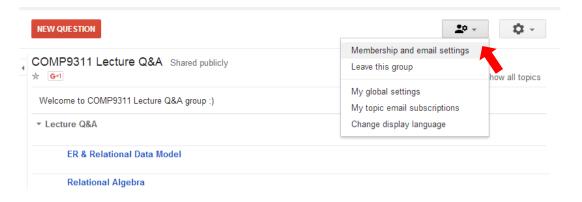
Step2: Login with your google account if asked.

Step3: Describe your questions and post.

- Remember to choose a category for your questions. This is important to have your question answered ASAP.
- You can add pictures and files if needed by clicking "Attach a file".



When you finish, just click "POST".



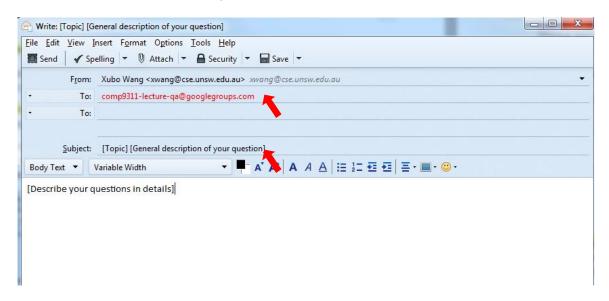
1.2 Post your questions by sending an email:

Step1: Use any email client or webmail to send an email to:

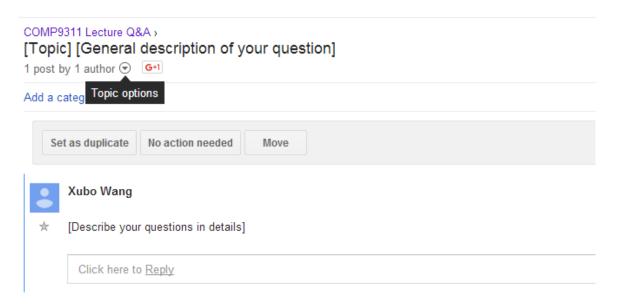
- COMP9311 Lecture Q&A comp9311-lecture-qa@googlegroups.com
- COMP9311 Assignment Q&A <u>comp9311-assignment-qa@googlegroups.com</u>
- COMP9311 Project Q&A <u>comp9311-project-qa@qooglegroups.com</u>

with:

- Subject: [Topic] [General description of your question]
- Content: [Describe your questions in details]
- (Attachment cannot be accepted)

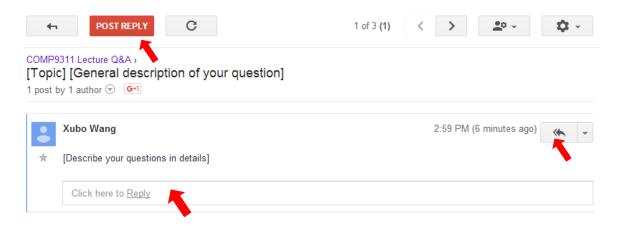


It may take a few minutes to be public in the course QA webpage. Your question will show up in the forum like this:

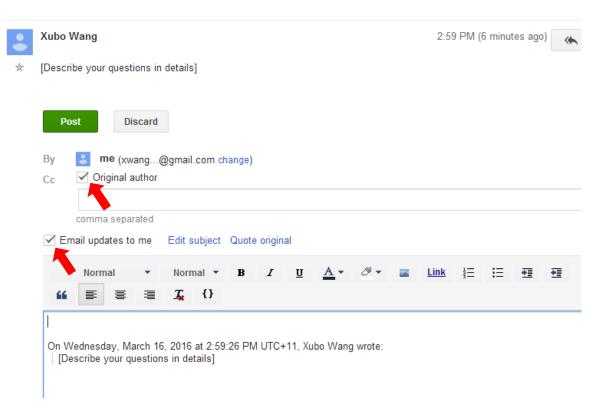


CP2. Reply to others post

When you can answer other's questions or you have more questions about his problem, you can reply to that post by clicking it and add your comments.



- Remember to select "cc original author" if you want the author to know you answered his/her question.
- If you want to follow this post, also select "Email updates to me".



When you finish, just click "Post".

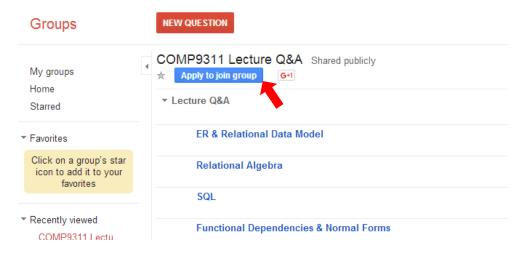
CP3. How to join the group:

If you want to join the group to get updates about this group, follow these steps.

Step1: Skip this step if you already have a google account. If not, apply for one.

Step2: Open the course QA group link

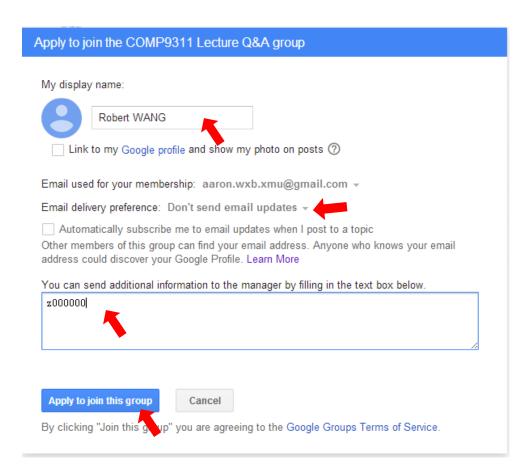
Step3: Click "Apply to join group" Button



Step4: Login with your google account, if you haven't login yet.

Step5: Filling your profiles including <u>name</u>, <u>email delivery preference</u>, <u>subscribe option</u> and <u>zID</u>.

Click "Apply to join this group" to finish.



Step6: You can also change your display name and profile photo in your membership settings after you joined the group.

