# Naga Aswini Gandham

### **Software Engineer**

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## Work Experience\_\_\_\_\_

### **Capgemini Technology Services**

Bangalore, India

- Working as a developer for an IT Service Management tool focused on Incident, Knowledge, and Problem Management.
- 1.5 years of experience in end-to-end application lifecycle management, including design, development, support, and maintenance.
- Worked in Agile-based Software development, delivering quality software solutions in Sprint-oriented cycles.

#### Python/ML/AI Engineer - Analyst

Nov. 2023 - Present

- · Key Impacts:
  - Worked on optimizing all the python/machine learning code, implementing necessary technical upgrades, features and bug fixes which made the code more optimal and reduced the associated issues with this area.
  - Reduced client's manual effort by automating data extraction from over 500 knowledge documents using LLM model.
  - Implemented Generative AI to streamline knowledge management by automatically creating Knowledge Objects.
- Key Achievements:
  - Transitioned from Java to Machine learning domain with minimal training and experience, actively acquiring
    all the necessary knowledge within a few days. Took on a leadership role in the area without a team,
    effectively managing and leading projects.
  - Provided guidance and mentorship to new team members, facilitating their integration, and ensuring project development.
  - Demonstrated adaptability to work under multiple domains (Backend, Frontend, ML, Support) and handled everything smoothly without effecting deliverables.

#### Java Full Stack Developer - Analyst

Mar. 2023 - Oct. 2023

- Key Impacts:
  - Designed and developed features that significantly enhanced our application's effectiveness. made our application
    more effective.
  - Fixed major bugs in backend application, resulting in a 60% reduction in tickets raised due to application malfunction.
  - 40% reduction in tickets related to data issue, improved data quality by identifying crucial data validations.
- Key Achievements:
  - Developed and deployed OAuth Authentication for feed enablement.
  - Implemented database column encryption/decryption in code level, utilizing JPA Queries.

#### Java Full Stack Developer - Trainee

Nov. 2022 - Feb. 2022

- Completed 2.5 months of training in Java, Spring framework, Hibernate, SQL and React.
- Developed an E-auction web application for a given case study and implemented CRUD operations.

### Education

# Rajiv Gandhi University of Knowledge Technologies — IIIT Srikakulam

Andhra Pradesh,

Bachelor of Technology - Electronics and Communication Engineering | CGPA 9.50

Aug. 2018 - May 2022

# Skills\_

**Primary Skills** Python | Flask| SQL | Git | React | Machine Learning | Generative AI **Secondary Skills** Java | Spring Boot | CSS | JavaScript