

DASHBOARD INSURANCE COMPLAINTS



5780

Total_Customer



ClientSatisfaction

NA

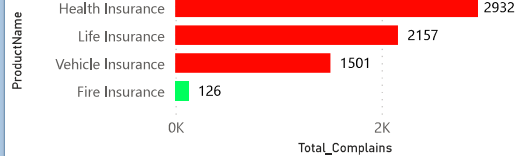
NSAT

SAT

ProductName

- ☐ Accident Insurance
- ☐ Commercial Insurance
- ☐ Credit Insurance
- ☐ Damage Insurance
- ☐ Fire Insurance
- ☐ Health Insurance
- ☐ Home Insurance
- ☐ Home Mortgage Insurance
- ☐ Liability Insurance
- ☐ Life Insurance

Total_Complaints by ProductName



PY and Total_Complaints by Year



7931

Total_Complaints

50

Complaints_Open

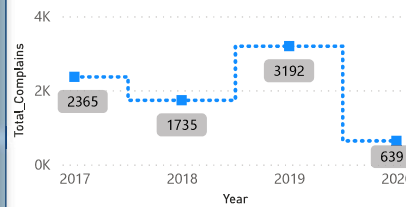
\$63,730

Total_Reimbursement

707

Total_Broker

Total_Complaints by Year



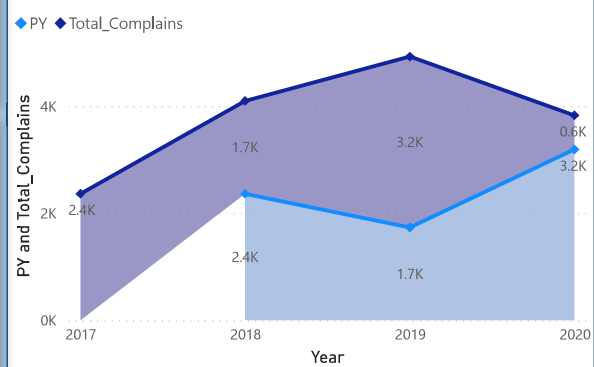
Total_Complaints by CustomerID

Total_Complaints	CustomerID	Year
1	1554	2020
1	3371	2020
1	3919	2020
1	7649	2020
1	15067	2020
1	19631	2020
1	22762	2020
7931		

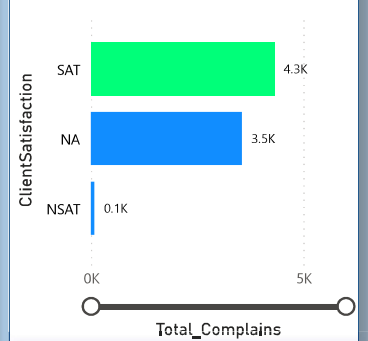
N Complaints by Broker

ProductID	BrokerID
1	39
1	49
1	73
1	116
1	119
1	125
1	133
1	138
1	151
1	157
1	175
1	187

PY and Total_Complaints by Year



Total_Complaints by ClientSatisfaction

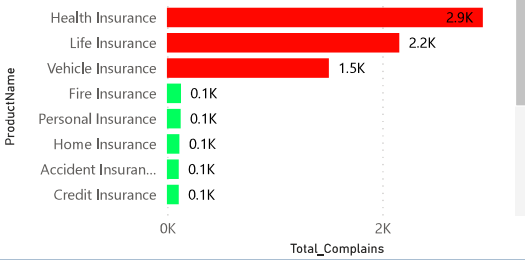


marigabirojas19@gmail.com

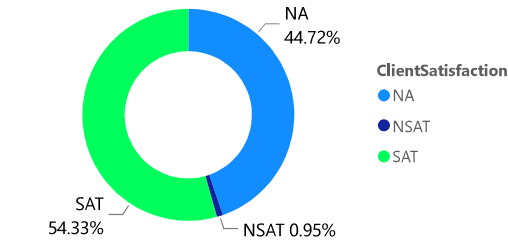
DASHBOARD INSURANCE COMPLAINTS

5780	7931	50	707	\$63,730
Total_Customer	Total_Complains	Complains_Open	Total_Broker	Total_Reimbursement

Total_Complains by ProductName

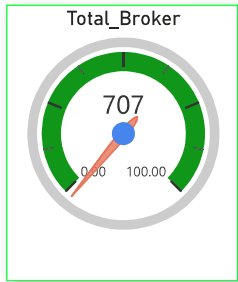
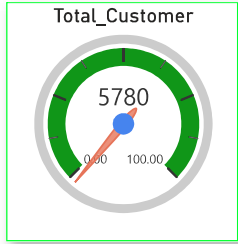
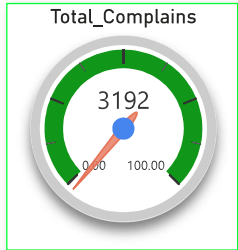


Total_Complains by ClientSatisfaction



PY and Total_Complains by Year, Quarter





```

TIME INTELLIGENCE DAX- DATEADD
PY = CALCULATE(
    [Total_Complains],
    DATEADD('Date'[Date], -1, YEAR))
  
```

ProductName	Total_Complains	ProductName	%GT Total_Complains
Vehicle Insurance	602	Vehicle Insurance	18.86%
Theft Insurance	37	Theft Insurance	1.16%
Surety Insurance	39	Surety Insurance	1.22%
Property Insurance	40	Property Insurance	1.25%
Personal Insurance	57	Personal Insurance	1.79%
Multi Risk Insurance	37	Multi Risk Insurance	1.16%
Life Insurance	870	Life Insurance	27.26%
Liability Insurance	40	Liability Insurance	1.25%
Home Mortgage Insurance	41	Home Mortgage Insurance	1.28%
Home Insurance	47	Home Insurance	1.47%
Total	3192	Total	100.00%

