

# DASHBOARD INSURANCE COMPLAINTS



5780

Total\_Customer

ProductName

- ☐ Accident Insurance
- ☐ Commercial Insurance
- ☐ Credit Insurance
- ☐ Damage Insurance
- ☐ Fire Insurance
- ☐ Health Insurance
- ☐ Home Insurance
- ☐ Home Mortgage Insurance
- ☐ Liability Insurance
- ☐ Life Insurance



ClientSatisfaction

NA

NSAT

SAT

7931

Total\_Complains

50

Complains\_Open

\$63,730

Total\_Reimbursement

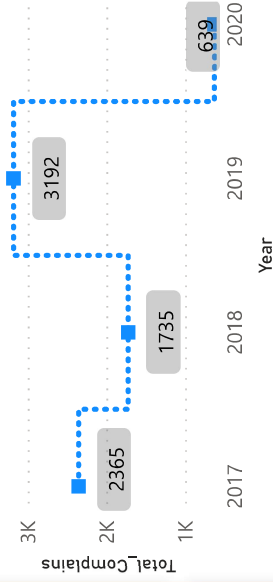
707

Total\_Broker

N Complains by Broker

ID	BrokerID
23	9893
23	11113
22	9796
21	10430
20	1115
20	2178
20	9000
20	9370
20	11031
20	11158
20	11175
7931	

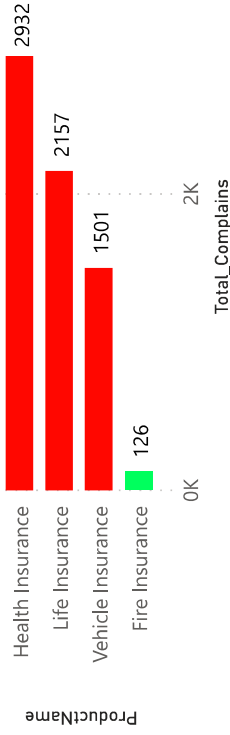
Total\_Complains by Year



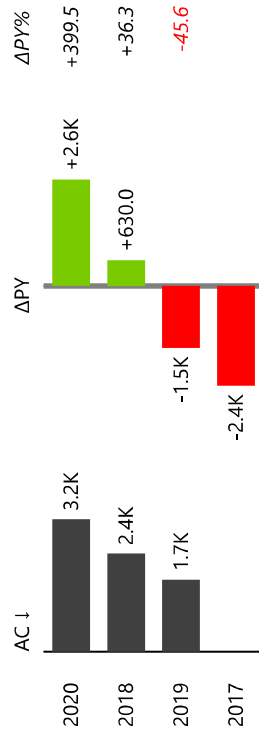
Total\_Complains

CustomerID	Year
1	1554
1	3371
1	3919
1	7649
1	15067
1	19631
1	23762
7931	

Total\_Complains by ProductName



PY and Total\_Complains by Year



AC ↓

ΔPY

ΔPY%

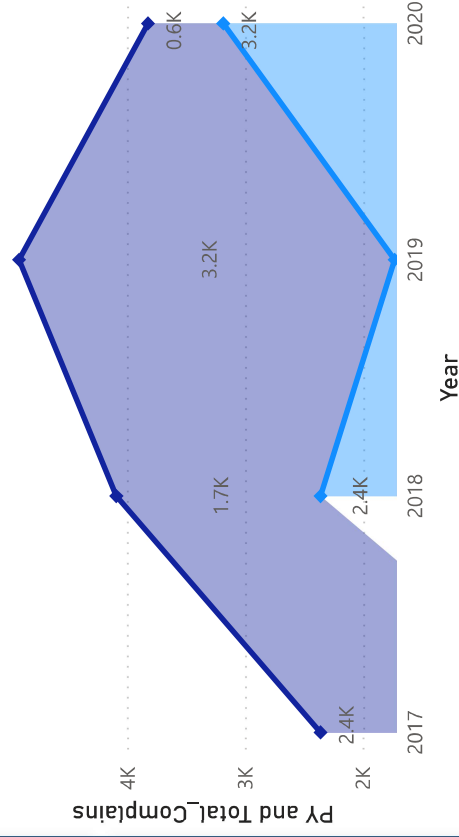
+399.5

+36.3

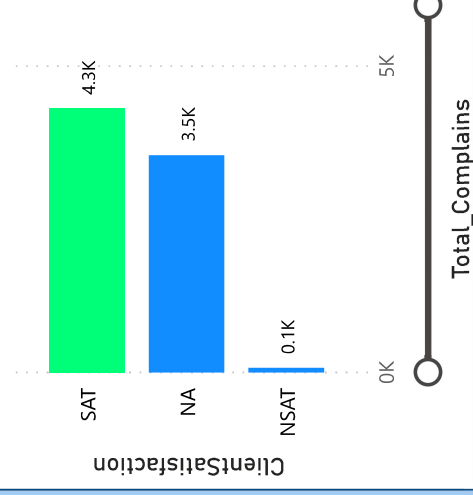
-45.6

PY and Total\_Complains by Year

◆ PY ◆ Total\_Complains



Total\_Complains by ClientSatisfaction



Total\_Complains

marigabirojas19@gmail.com

# DASHBOARD INSURANCE COMPLAINTS

5780

Total\_Customer

7931

Total\_Complaints

50

Complaints\_Open

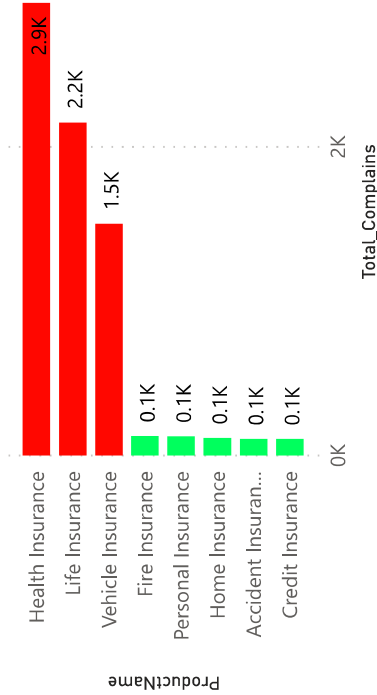
707

Total\_Broker

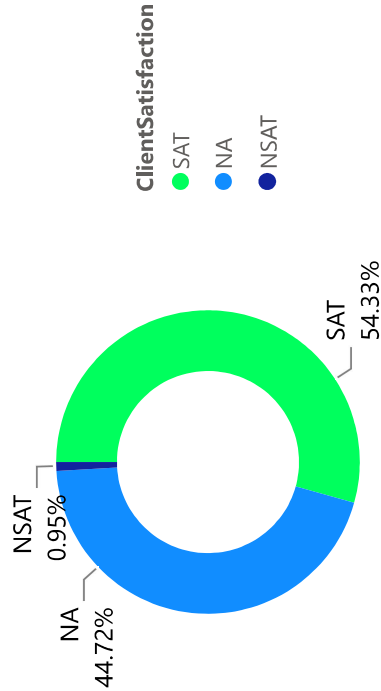
\$63,730

Total\_Reimbursement

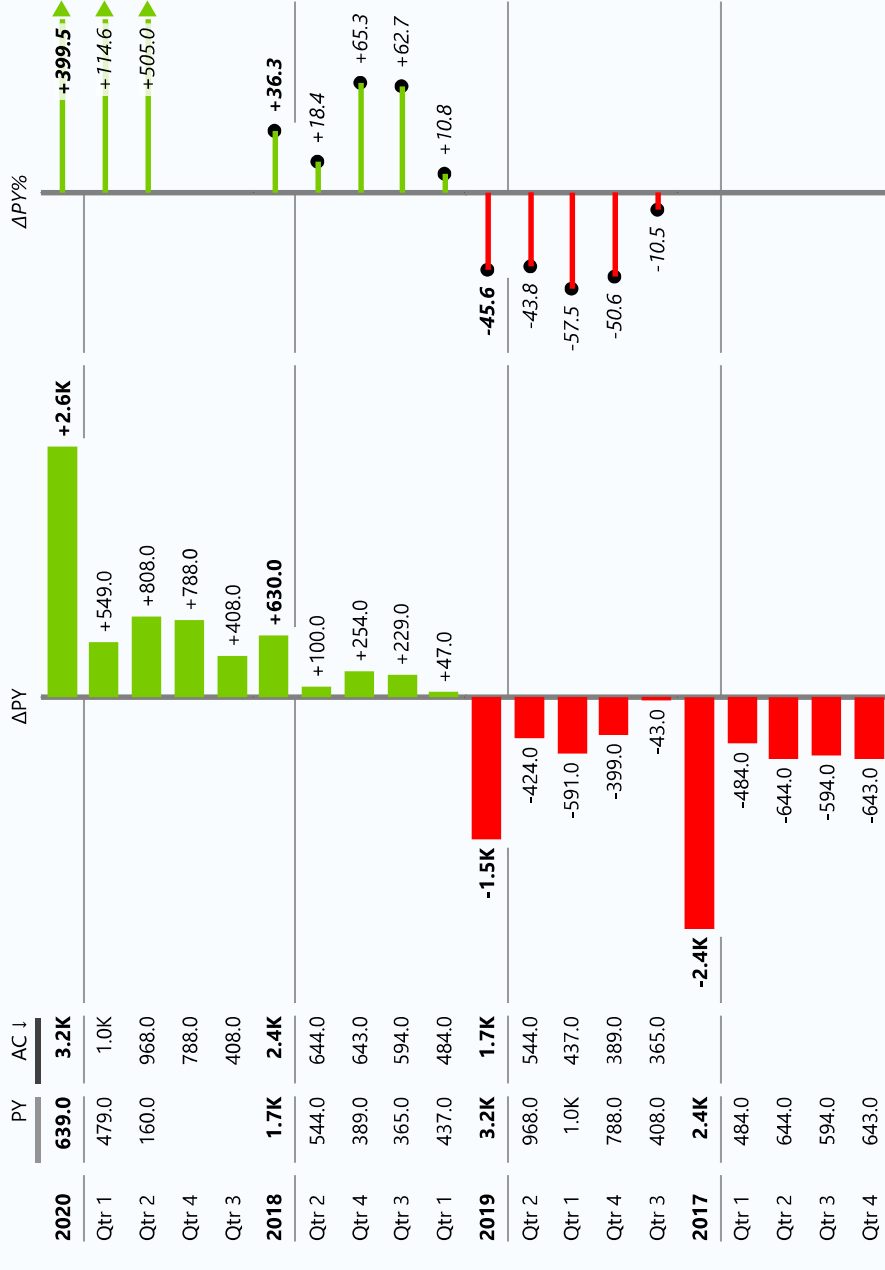
Total\_Complaints by ProductName



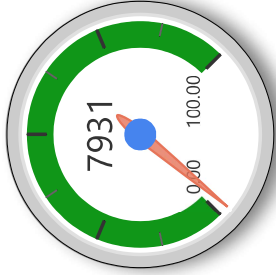
Total\_Complaints by ClientSatisfaction



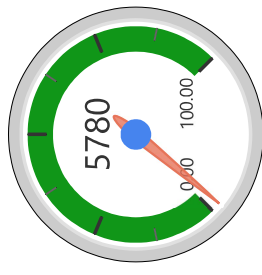
PY and Total\_Complaints by Year, Quarter



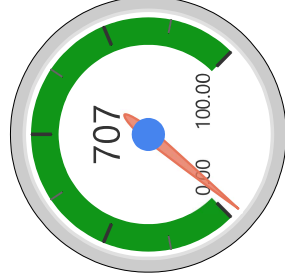
Total\_Complains



Total\_Customer



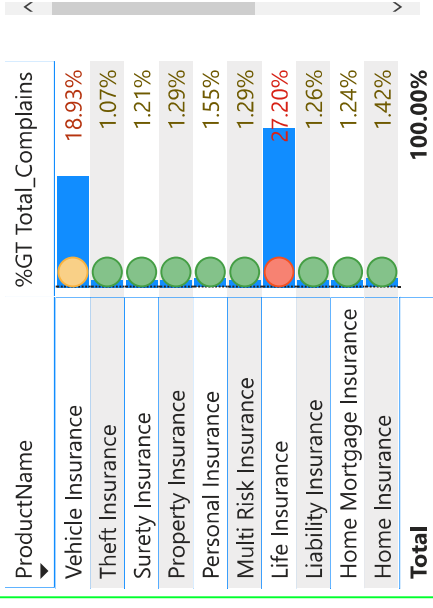
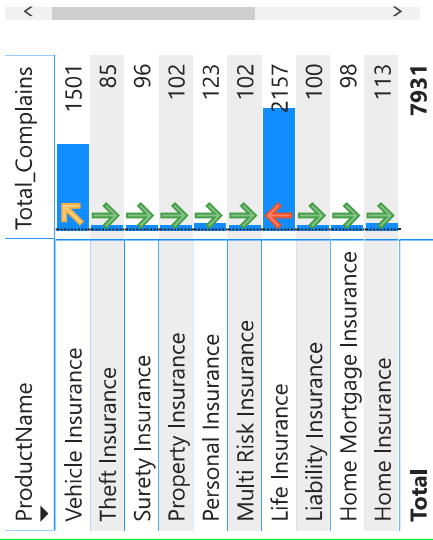
Total\_Broker



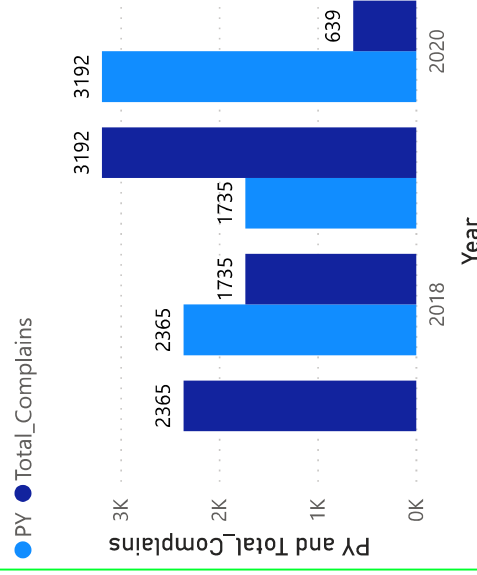
TIME INTELLIGENCE DAX- DATEADD  
PY = CALCULATE(  
[Total\_Complains],  
DATEADD('Date'[Date], -1, YEAR))

Year

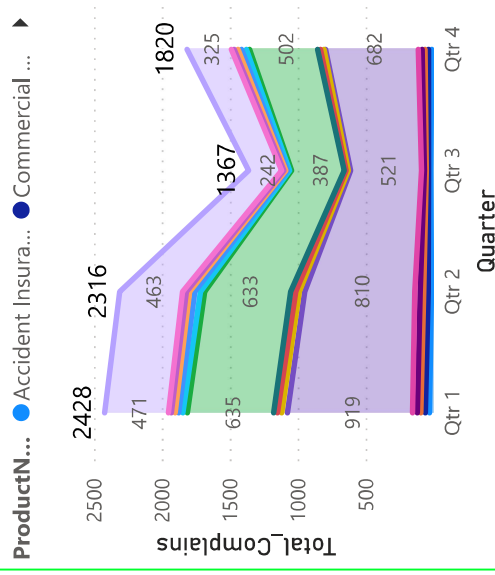
- ☐ 2017  
☐ 2018  
☐ 2019  
☐ 2020



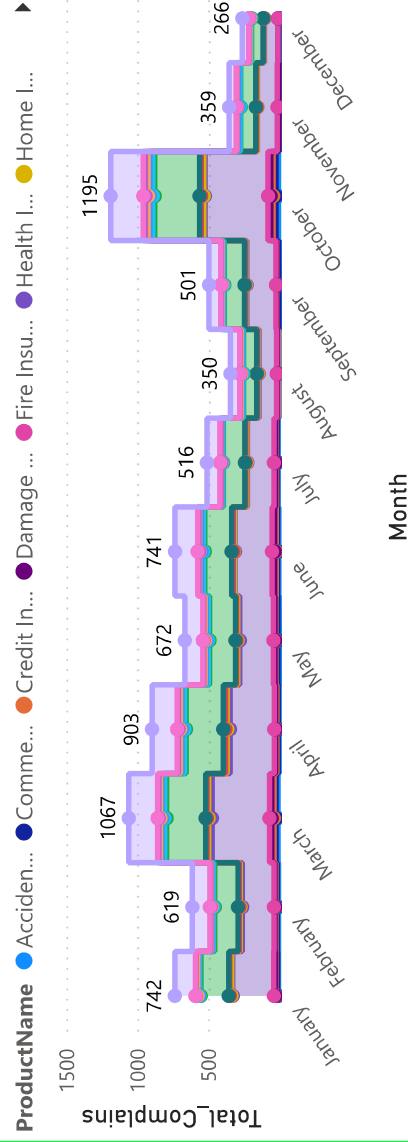
PY and Total\_Complains by Year



Total\_Complains by Quarter and ProductName



Total\_Complains by Month and ProductName



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