

POLY HEADSET FUNDAMENTALS EXAM

HEDFND-EX

Certification Benefits

This exam is designed to help verify the knowledge of headset sales teams, customer administrators, system engineers, customer helpdesk support, solution designers, and all technical audiences involved with the procurement, deployment, support, and operation of Poly headset devices.

The HEDFND-EX exam is a required component of the Poly Headset Specialist (HEAD-SPC).

EXAM OVERVIEW

The Poly Headset Fundamentals Exam (HEDFND-EX) is one of the components of the **Poly Expert Program**. It is designed to help verify that the successful candidate has an in-depth understanding of the Poly Headset product families and some of their key features and functions.

ASSOCIATED CERTIFICATIONS

The Poly Headset Fundamentals Exam (HEDFND -EX) is one of the required elements of the following certification path:

- **Poly Headset Specialist (HEAD-SPC).**

RECOMMENDED STUDY

Before approaching this exam, we recommend the following learning:

- Poly Headset Fundamentals

FORMAT FOR THE EXAM

This exam is presented as an online multiple-choice assessment.

The assessment is monitored and invigilated remotely by an exam proctor, and the test-taker will be monitored over video during the assessment

The assessment contains **40** questions, and you will have **60** minutes to complete the examination.

A score of **70%** or higher is required to pass the exam.

Exam Duration: 60 minutes

Questions Presented: 40 questions

Pass Grade: 70% / 28 questions

You must correctly answer 28 questions or more to achieve a pass mark for this exam