1. Imports and Setup

import os, json, re

from typing import Dict, Any

from langdetect import detect, DetectorFactory

- os → For file paths and environment variables.
- json → To read/write JSON files.
- re → For regular expressions (used in keyword matching).
- typing.Dict, Any → Type hints for dictionaries with any content.
- languetect → Library to detect the language of a text.

DetectorFactory.seed = 0

• Seeds the language detector for consistent results (so detect("text") gives the same output every time).

2. Translator Setup

try:

from googletrans import Translator

TRANSLATOR = Translator(); HAS_GOOGLETRANS = True

except Exception:

TRANSLATOR = None; HAS_GOOGLETRANS = False

- Tries to import Google Translate library.
- If successful, TRANSLATOR object is created and HAS_GOOGLETRANS = True.
- If it fails, disables translation fallback.

3. OpenAl Setup

```
OPENAI_API_KEY = os.getenv('OPENAI_API_KEY') or None
if OPENAI_API_KEY:
    try:
    import openai
    openai.api_key = OPENAI_API_KEY
    HAS_OPENAI = True
    except Exception:
```

```
HAS_OPENAI = False
```

else:

HAS_OPENAI = False

- Reads OpenAI API key from environment variable.
- If available, tries to import OpenAI and sets the API key.
- HAS_OPENAI indicates whether OpenAI is usable.

for k,v in data.items():

v.get('answer_ta','')}

if isinstance(v,str): out[k.lower()] = {'en': v}

```
4. Knowledge Base (KB) Loading
KB_PATH = os.path.join(os.path.dirname(__file__), 'kb.json')
def load_kb():
  if not os.path.exists(KB_PATH): return {}
  with open(KB_PATH,'r',encoding='utf-8') as f:
    data = json.load(f)
  out = {}
    • Sets path to kb.json (your knowledge base file).
        Opens and loads JSON. If file is missing, returns empty dict.
  if isinstance(data,list):
    for entry in data:
      keys = entry.get('keywords') or []
      if isinstance(keys,str): keys=[k.strip() for k in keys.split(',') if k.strip()]
      for k in keys:
         out[k.lower()] = {'en': entry.get('answer_en',"), 'hi': entry.get('answer_hi',"), 'ta':
entry.get('answer ta',")}
    • If JSON is a list, each entry should have keywords and answers.
    • Supports keywords as a string (comma-separated) or list.
    • Stores answers in multiple languages: en, hi, ta.
  elif isinstance(data,dict):
```

elif isinstance(v,dict): out[k.lower()] = {'en': v.get('answer_en',''), 'hi': v.get('answer_hi',''), 'ta':

If JSON is a dictionary, supports simple key: answer or key: {answer_en, answer_hi, answer_ta}.

return out

KB = load_kb()

- Returns the processed KB as a dictionary.
- KB is now your in-memory knowledge base.

5. Language Detection & Translation

```
def detect_language(text: str) -> str:
  try: return detect(text)
  except Exception: return 'en'
```

- Detects the language of a text (en, hi, ta, etc.).
- Defaults to 'en' if detection fails.

```
def translate_text(text: str, dest: str) -> str:
  dest = dest[:2]
  if not HAS_GOOGLETRANS: return text
  try: return TRANSLATOR.translate(text, dest=dest).text
  except Exception: return text
```

- Translates text to the target language using Google Translate.
- Returns the original text if translation fails or library unavailable.

6. Searching KB

```
def find_in_kb(message: str):
  m = message.lower()
  for k,v in KB.items():
    if k in m: return v
        First, looks for exact keyword matches in the message.
  tokens = re.findall(r"\w+", m)
  for k,v in KB.items():
    ktoks = re.findall(r"\w+", k)
```

if any(t in ktoks for t in tokens if len(t)>3): return v

return None

- If no exact match, uses token-based fuzzy matching:
 - o Splits both message and keyword into words.
 - o Returns a KB entry if any word (length >3) matches.

7. OpenAl Fallback

```
def openai_fallback(user_profile: Dict[str,Any], message_text: str, target_lang: str='en') -> str:
  if not HAS_OPENAI: return "
    • If OpenAI is unavailable, returns empty string.
  try:
    prompt = f"You are an expert agronomist. User profile: {user_profile}\nQuestion:
{message_text}\nAnswer concisely."
    resp = openai.ChatCompletion.create(
      model='gpt-4o-mini',
      messages=[{'role':'system','content':'You are an agronomist.'},
            {'role':'user','content':prompt}],
      max_tokens=300
    )
    text = resp['choices'][0]['message']['content'].strip()
    if target_lang and target_lang!='en' and HAS_GOOGLETRANS:
      text = translate_text(text, target_lang)
    return text
  except Exception:
    return "
```

- Sends the question to OpenAI's GPT-4o-mini model.
- Returns answer translated to user's preferred language (if supported).

8. Main Message Processing

```
def process_message(user_profile: Dict[str,Any], message_text: str) -> str:
```

if not message_text or not message_text.strip(): return 'Please ask a question about crops, soil, or pests.'

Returns a friendly prompt if message is empty.

```
detected = detect_language(message_text)
if HAS_GOOGLETRANS and detected != 'en':
    try: english_text = translate_text(message_text, 'en')
    except Exception: english_text = message_text
else:
    english_text = message_text
```

• Translates message to English for KB matching and OpenAI processing.

```
kb_item = find_in_kb(english_text)
if kb_item:
lang = (user_profile.get('preferred_language') or detected or 'en')[:2]
ans = kb_item.get(lang) or kb_item.get('en') or next(iter(kb_item.values()), '')
if not ans and kb_item.get('en') and lang!='en' and HAS_GOOGLETRANS:
    ans = translate_text(kb_item.get('en'), lang)
return ans
```

- Searches KB:
 - Tries preferred language first (user_profile).
 - Falls back to English.
 - o If translation needed, uses Google Translate.

```
if HAS_OPENAI:
```

```
resp = openai_fallback(user_profile or {}, english_text,
target_lang=(user_profile.get('preferred_language') or detected or 'en')[:2])
```

if resp: return resp

return "I don't have that answer in KB. Try asking about a specific crop or pest."

- If not found in KB, uses OpenAI fallback.
- If still nothing, returns a friendly "I don't know" message.

Summary:

- Multilingual Support: Detects user language and translates.
- Knowledge Base First: Looks for pre-defined answers in kb.json.
- OpenAl Fallback: Uses GPT-4o-mini if KB doesn't have answer.

• **Graceful Degradation**: Works without OpenAI or Google Translate.

