

# **Fundamentals of IdentityIQ Implementation**

Training for SailPoint IdentityIQ Version 7.0

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# Section One: Installation, Identity Cubes, and Onboarding Applications

# Fundamentals of IdentityIQ Implementation

 $Training \ for \ Sail Point \ Identity IQ \ Version \ 7.0$ 

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#### **Course Overview**

#### Introduction

The exercises contained in this document are meant to accompany the Fundamentals of IdentityIQ Implementation training lecture materials.

These exercises are run within a Virtual Machine environment, which contains the following software:

- Oracle/Sun JDK (Version 1.7)
- Tomcat Application Server (Version 7.0.59)
- MySQL Database Server (Version 5.5.42)
- OpenLDAP Server (Version 2.4.40)
- Apache Directory Studio (Version 2.0.0)

During these Implementer Training exercises, we will be installing and configuring the following:

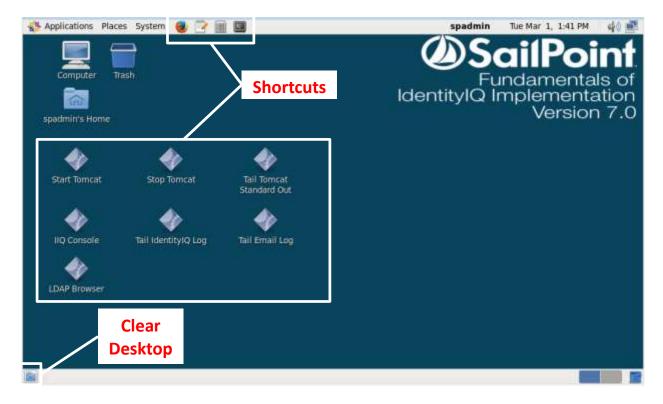
• IdentityIQ Version 7.0

#### The Virtual Machine Environment

Logins	
Linux Username/Password	spadmin/admin
IdentityIQ Username/Password	spadmin/admin
MySQL Administrator Login/Password	root/root
OpenLDAP Login	User: cn=Manager,dc=training,dc=sailpoint,dc=com
	Password: password
Install Directories	
IIQ Install Directory	/home/spadmin/tomcat/identityiq
Installer File Location	/home/spadmin/InstallImages
Implementer Training Files	/home/spadmin/ImplementerTraining
LDAP Install Location	/home/spadmin/openldap
MySQL Details	
MySQL Database Name	identityiq

#### Shortcuts/Applications Provided

The Virtual Machine environment includes several useful shortcuts.



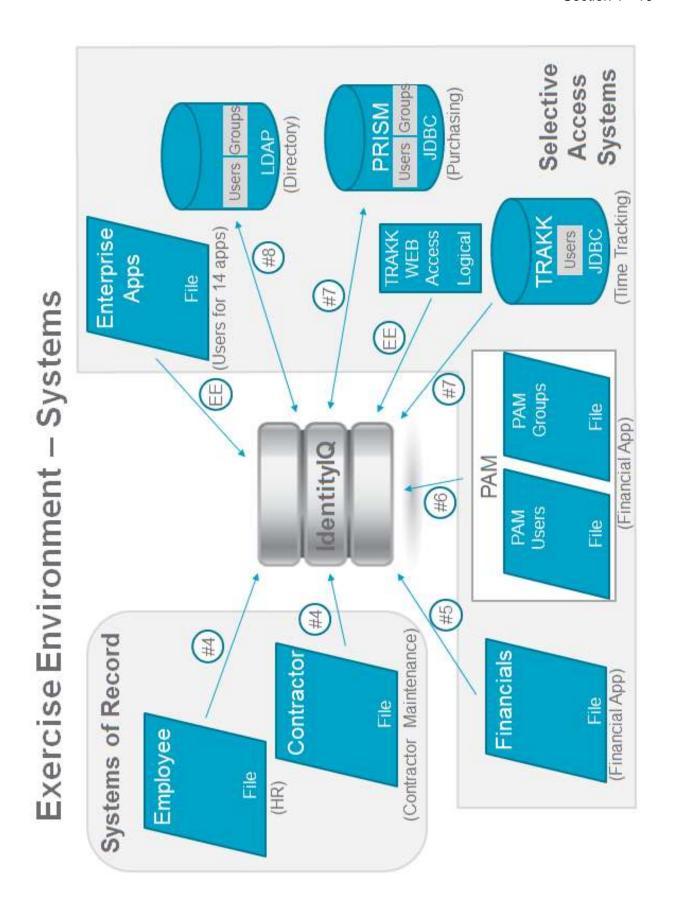
- Application Shortcuts
  - File Browser (Linux utility to browse the file system)
  - Editor (gedit A common Linux text editor)
  - Firefox (Web browser)
  - o Terminal (Launches a command line terminal)
- Launcher Shortcuts on the Desktop
  - o Launchers to Start/Stop Tomcat
  - o Launcher to start the IdentityIQ Console
  - o Launchers to observe the IdentityIQ Logs, IdentityIQ Email Logs, Standard Out Logs
  - o Launcher to start ApacheDirectoryStudio LDAP Browser
- Clear Desktop Use this to minimize windows to see the Desktop

# Section 1: Installing, Identity Cubes, Onboarding Applications

In this section, we will be setting up our system, loading Identity data into the system and onboarding account and group data from different applications.

- Install IdentityIQ
- Patch IdentityIQ
- Configure certain IdentityIQ administrative features
  - Redirect Emails to a file
  - Enable Logging
  - Configure certain audit events
- Onboard Identity information from authoritative (systems of record) application sources
  - o Employees
  - Contractors
- Onboard additional account and group data from additional non-authoritative (systems of interest) application sources
  - o Flat File (CSV) data feeds containing user accounts and group data
  - o JDBC data feeds containing users accounts and group data
  - o LDAP system containing user accounts and group data
  - Logical Application
  - Mulitplexed Application

The diagram on the following page provides a visual representation of the systems which will be onboarded in this section and utilized throughout this course. The numbers correspond to the Application onboarding exercises.



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### Exercise #1: Installing IdentityIQ

#### **Objective**

In this exercise, we will install and configure IdentityIQ.

#### Overview

Our training scenario represents a typical implementation cycle with a customer. The client has provided us with the following:

- A running database server with host, port and login information provided
- A pre-configured Tomcat Application Server instance

We need to install IdentityIQ with the following requirements.

- Install IdentityIQ into the /identityiq directory in Tomcat.
- Adjust the IdentityIQ Hibernate files to support our installation. Our installation needs to support the following:
  - o 2 named extended identity attributes
  - o 10 searchable and indexed placeholder extended identity attributes
- Generate the IdentityIQ database schema files and use these to create the IdentityIQ database within the MySQL database instance
- Initialize IdentityIQ
- Start the application server
- Confirm that everything is running okay

#### Assess Your Implementation Role

1. Will you be *responsible for installing IdentityIQ* in a development, test, or production environment? Yes / No (Circle one)

#### If No:

• Use the scripts provided in this virtual machine to complete the installation. See Appendix, page 2, **Scripted IdentityIQ Installation** for instructions.

#### If Yes:

• Continue to next step: Prepare Application Server and Install IdentityIQ War File.

#### Prepare Application Server and Install IdentityIQ War File

- 1. Stop the Tomcat Application Server
  - a. From the desktop, run the shortcut labeled **Stop Tomcat** or
  - b. Alternatively, you can open a Linux terminal window and type the following command:

#### StopTomcat

**Note**: If this is the first time this VM has been used, Tomcat should already be stopped.

- 2. Unzip and extract the IdentityIQ war file
  - a. Open a Linux terminal window and navigate to the directory: /home/spadmin/InstallImages. At the \$ command prompt, enter:

```
cd InstallImages
```

**Note**: For help navigating in Linux, see Basic Linux Commands, Appendix-1.

b. Confirm that the IdentityIQ zip file is in the directory. Enter the following command to view the contents of the directory.

ls

c. Unzip the **IdentityIQ-7.0.zip** file:

```
unzip identityiq-7.0.zip
```

d. Within the InstallImages directory, locate the **identityiq.war** file and copy it to the installation directory for IdentityIQ:

/home/spadmin/tomcat/webapps/identityiq

#### **Copy Options:**

**Option 1:** Use the file browser to copy and paste the file.

**Option 2:** Use the Linux copy command. At the \$ command prompt, enter:

cp identityiq.war /home/spadmin/tomcat/webapps/identityiq

e. In a command window, navigate to the

/home/spadmin/tomcat/webapps/identityiq directory and extract the war file.

jar -xvf identityiq.war

#### Configure Extended Searchable Attributes

1. For our implementation, we have documented requirements for two extended identity attributes that need to be searchable: *empld* and *status*.

In a standard implementation, the implementation team is responsible for adding the extended attributes to the Hibernate XML file. In our training environment, the Hibernate XML file has already been configured with these two named extended attributes.

In this exercise you will replace the default Hibernate XML file with the pre-configured Hibernate XML file, and you will review the configuration to ensure it meets requirements.

- a. Navigate to the directory /home/spadmin/ImplementerTraining/config
- b. Copy the file IdentityExtended.hbm.xml to /home/spadmin/tomcat/webapps/identityiq/WEB-INF/classes/sailpoint/object
   Copy Options:

#### Option 1:

Use the file browser to copy and paste the file. When prompted, click **Replace**.

#### Option 2:

Use the Linux copy command. At the \$ command prompt, specify the file name and directory listed above in the following command:

```
cp <insert file name> <insert directory name>
```

- c. Navigate to the directory: /home/spadmin/tomcat/webapps/identityiq/WEB-INF/classes/sailpoint/object
- **d.** In the **object** directory, open the **IdentityExtended.hbm.xml** file using any editor; gedit is provided in the VM and is a good editor for viewing and editing XML files.

**Note**: You will not be making changes to the file.

**About gedit**: If red highlights are displayed, there is a syntax error in the XML. This may be a sign that you've accidentally changed the file.

e. Find the entries for the named extended attributes, *empld* and *status*. Complete the missing components of the definitions below.

- f. This exercise confirms that the *empld* and *status* extended attributes will be created in the database, with indexes. Later in this training course, after IdentityIQ is installed, you will create these extended attributes within IdentityIQ. Until they are created within IdentityIQ, **you will see errors** that they are not defined in the Identity object configuration.
- 2. Project requirements also tell us that we will need additional searchable and indexed extended identity attributes, but we don't yet know which ones. For these, we will use the 10 default placeholder attributes, but we want all 10 to be indexed, rather than the default of 5 indexed.
  - a. Confirm that the Hibernate XML file is configured to support 10 searchable *and indexed* placeholder attributes per identity. *Complete the missing components of the definitions below*:

```
property name="extended1" type="string" length="450"
    index="spt identity extended1 ci"/>
index="spt identity extended2 ci"/>
index="spt identity extended3 ci"/>
index="spt identity extended4 ci"/>
index="spt identity extended5 ci"/>
cproperty name="extended6" type="string" length="450"
index="spt identity_
                  ci"/>
_ci"/>
    index="spt identity
index="spt identity
               ci"/>
index="spt identity
               ci"/>
```

b. How many identity extended attribute placeholders are configured by default? (Hint: check the in-line documentation at the top of the file)

c. How many identity extended attributes may be configured in total?

d. How many extended attribute placeholders are configured *with* a database index by default?

\_\_\_\_\_

e. How many extended attribute placeholders in this Hibernate file are configured to have a database index?

\_\_\_\_\_\_

3. Close the file and do not save any changes.

#### Configure the Database

- 1. Configure permissions on the iiq command so that we may execute it.
  - a. Using a Linux terminal window, navigate to the /home/spadmin/tomcat/webapps/identityiq/WEB-INF/bin directory
  - b. Run the following command to mark the iiq command as executable:

```
chmod +x iiq
```

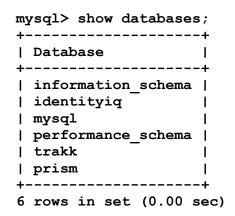
- 2. Generate IdentityIQ Schema files
  - a. Run the following command from the Linux terminal to generate the database schema files:
    - ./iiq schema
- 3. Load the MySQL Schema file into MySQL to create the IdentityIQ database
  - a. Using the command prompt, navigate to the /home/spadmin/tomcat/webapps/identityiq/WEB-INF/database directory and run the following commands to log in to MySQL:

```
mysql -u root -p
Enter password: root
```

b. Within the MySQL command line utility, type the following in order to load the schema into MySQL:

mysql> source create identityiq tables.mysql

**c.** When the command finishes running, type the following to confirm that the **identityiq** database has been created properly. The other databases are not important. Make sure that **identityiq** is in the list of databases.



- d. Type **quit** to exit the MySQL command line utility.
- 4. Analyze the Database Settings that IdentityIQ will use to connect to the database. You will not edit this file for the training environment. The default values will work in our environment with no modifications.
  - a. Navigate to and open the configuration file for the IdentityIQ database: /home/spadmin/tomcat/webapps/identityiq/WEB-INF/classes/iiq.properties
  - b. The table below lists the most commonly edited values. View the iiq.properties file and fill in the blanks in the table for the three missing default values.

Database Type	Determined by which database section is uncommented.
	Default: mysql 5
dataSource.username	Username to use when connecting to the database <b>Default</b> :
	identityiq
dataSource.password	Encrypted password to use when connecting to the
_	database. (default: identityiq)
	<b>Note:</b> generated using the <b>iiq encrypt <password></password></b>
	command
dataSource.url	Defines the host name, port and database to connect to.
	(default: use the standard port on localhost, database name
	= identityiq)
dataSource.driverClassName	Defines the driver to use when connecting to the database  Default: oracle.jdbc.driver.OracleDriver
	Default: oracle.jdbc.driver.OracleDriver

**Note**: For best performance, it is **VERY** important to update the default JDBC driver supplied with IdentityIQ to the most current driver supplied by your database vendor.

#### Initialize IdentityIQ and Verify your Installation

- 1. Using the IdentityIQ Console, import the default IdentityIQ objects to initialize the system. The console starts an instance of IdentityIQ and may take a few moments to start. You will know that it is running when you see the > prompt.
  - a. Using a Linux terminal, navigate to: /home/spadmin/tomcat/webapps/identityiq/WEB-INF/bin
  - b. Run the following command:

#### ./iiq console

**Note**: In the training environment, the console can also be run from the desktop shortcut.

**c.** Upon console start-up, you will see two error messages. What is causing the error messages? **Hint**: See page 1-13, number 1f.

attributes are not defined in the Identity object configuration.

- **d.** At the console command prompt, load the default IdentityIQ objects using the following command:
  - > import init.xml
- e. When the import is complete, **quit** the console.
- 2. Start the Tomcat Application Server and wait 30 to 60 seconds while the application server starts.

**Options to start Tomcat:** 

**Option 1:** From the desktop, run the "**Start Tomcat**" shortcut

**Option 2:** Type the following command in a Linux terminal:

#### StartTomcat

To monitor the start process in the log file, use the desktop shortcut, **Tail Tomcat Standard Out**. The server has started when you see the phrase: **INFO: Server startup in** *xxxxx* **ms**.

- 3. When Tomcat has started, log in to IdentityIQ using Firefox
  - a. Click the Firefox book mark in the VM and go to: http://localhost:8080/identityig/

**Note:** there are Bookmarks provided within the Firefox Browser for the IdentityIQ login page and others that we will use throughout this course.



b. Log in to IdentityIQ as spadmin/admin



c. If you can successfully log in and see the IdentityIQ application, then your installation was successful. If not, let your instructor know.

## Exercise #2: Patching IdentityIQ

#### **Objective**

In this exercise, we will patch the product code to the latest patch level.

#### Overview

The patch process involves three major steps. Note that each patch install may not require all three steps. Always read the release notes for any patch in their entirety before patching a system.

- Deploy new product code (deploy the patch jar file install our install directory)
- Upgrade the database tables to support any changes required by the patch
  - New Tables
  - o Deprecated Tables
- Run the patch script in order to convert any data as required by the new patch

#### Patch Installation

1. Stop the Tomcat Application Server.

Options to stop Tomcat:

**Option 1:** From the desktop, run the shortcut labeled "**Stop Tomcat**" or

**Option 2:** Type the following command at a Linux terminal window: StopTomcat

- 2. Extract the IdentityIQ Patch file.
  - a. Use the File Browser to locate the **identityiq-7.0p1.jar** (where '1' is the numeral one) file under **/home/spadmin/InstallImages** and copy it to the installation directory for IdentityIQ: **/home/spadmin/tomcat/webapps/identityiq**
  - b. Using a Linux terminal window, navigate to the /home/spadmin/tomcat/webapps/identityiq directory and run the following command to extract the patch jar file.

```
jar -xvf identityiq-7.0p1.jar
```

- 3. Patch the IdentityIQ Database
  - Using the command prompt, navigate to the /home/spadmin/tomcat/webapps/identityiq/WEB-INF/database directory and run the following commands to log in to MySQL:

mysql -u root -p
Enter password: root

b. Within the MySQL command line utility, type the following in order to upgrade the IdentityIQ schema:

mysql> source upgrade\_identityiq\_tables-7.0p1.mysql

- c. Type **quit** to exit the MySQL command line utility
- 4. Apply the Patch
  - a. Using your Linux terminal, navigate to: /home/spadmin/tomcat/webapps/identityiq/WEB-INF/bin
  - b. Run the following command
    - ./iiq patch 7.0p1
  - c. Wait for the patch command to finish and watch for any errors. You should see two errors regarding the extended attributes *Employee ID* and *Status*; we have not yet completed defining these attributes to IdentityIQ. If you also see a *Pool not open* error, ignore it
- 5. Confirm the installation
  - d. Run the IdentityIQ Console either through the provided desktop shortcut or through a Linux terminal.
  - e. Run the following command and confirm that the version and patch are 7.0p1.

>about

- f. Quit the console.
- 4. Start the Tomcat Application Server and wait while the application server starts.

**Options to start Tomcat:** 

**Option 1:** From the desktop, run the "**Start Tomcat**" shortcut

**Option 2:** Type the following command in a Linux terminal: StartTomcat

## **Exercise #3: Configuring IdentityIQ**

#### **Objective**

In this exercise, we will configure features of IdentityIQ that will assist us in our implementation efforts.

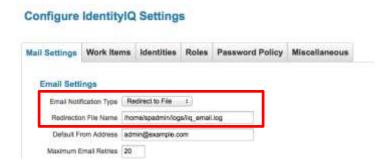
#### Overview

In order to support our client's needs, we will be turning on some troubleshooting/debugging/auditing features of IdentityIQ to support our development efforts:

- Configure the Email Redirector to send all system-generated emails to a local file instead of an SMTP Mail Server. This file is useful for debugging email notifications without sending real emails to users.
- Configure Auditing to log certain audit events into the Audit Table
- Configure Logging to send IdentityIQ log messages to a local file

#### Configure the Email Redirector

- 1. Double click on the Firefox icon to start IdentityIQ and log in with credentials **spadmin/admin.**
- 2. Within IdentityIQ, from the system setup gear, select **Global Settings** and select **IdentityIQ Configuration**. Configure the following two options under **Email Settings**.
  - a. Email Notification Type = **Redirect to File**
  - b. Redirection File Name = /home/spadmin/logs/iiq\_email.log



**Note:** This is the location in the UI where you can also configure the default Email Templates used for many notification types within the IdentityIQ application.

3. Scroll down to the bottom of the page and **Save** 

**Note**: When you are ready to connect IdentityIQ to an SMTP mail server to send out real email notifications, make sure to change this configuration page to point to an SMTP mail server.

#### Configure IdentityIQ Auditing

- 2. In the **General Actions** tab, configure the following four options by checking the box next to each:

#### **Audit Configuration** General Actions Identity Attribute Changes **Class Actions General Actions** Login ~ Logout Login Failure 1 Session Timeout ~ Import File Run Task 1

3. Observe the other auditing options available.

**Note:** You can turn on auditing for actions in the system, but can also turn on auditing for any changes to identity attributes or even the create/update/deletion of system objects. Also, it is possible to use the SailPoint API to audit additional items of your own choosing during rules or workflow steps.

- 4. Scroll to the bottom of the page and **Save**
- 5. Test the newly configured audit functions.
  - a. Log out of IdentityIQ and attempt to log in using an incorrect username and password: example: **foo/foo**
  - b. After this, log back in with the proper credentials: **spadmin/admin**
  - c. Navigate to **Intelligence** → **Advanced Analytics** and select the **Audit Search** tab
  - d. Don't adjust any parameters for the search; just choose **Run Search** from the bottom left.
  - e. Confirm that you see entries showing the *login failure* and the successful *login*:



- 6. While here, notice that Advanced Analytics provides detailed searching across IdentityIQ.
  - a. How many different types of searches (tabs) are provided?

9

- b. Navigate to the **Identity Search** tab.
  - i. How many **Standard Attributes** are there for searching identities? \_\_\_\_\_12
  - ii. How many Searchable Attributes are there? \_\_\_\_3\_\_
  - iii. You increased the number of indexed searchable attributes defined in the IdentityIQ database. However, no searchable attributes have been defined to IdentityIQ. You will define attributes as searchable in upcoming exercises.

#### Configure IdentityIQ Logging

IdentityIQ uses log4J (a popular Java-based logging package), as its logging component. In this section, we will configure logging by configuring a log4j.properties file:

- 1. Copy the file: **log4j.properties** from **/home/spadmin/ImplementerTraining/config** and place it into **/home/spadmin/tomcat/webapps/identityiq/WEB-INF/classes** 
  - **Note:** This will overwrite the default log4j.properties file with options added for the class environment.
- 2. This sample log configuration file will send all IdentityIQ logging output to the file: /home/spadmin/logs/iiq\_training\_rolling.log
- 3. Finish the configuration process by restarting the Tomcat application server to reload the log4j.properties file. Restart the application server from a terminal window (type the commands listed below) or use the shortcuts on the desktop.

StopTomcat StartTomcat

**Note**: You can view the success of both commands in the Tomcat Standard Out log.

- 4. Launch the desktop shortcut named: **Tail IdentityIQ Log** and leave this window running. This window will show any log messages generated by IdentityIQ as we work through the lab exercises.
- 5. You can edit the **log4j.properties** file to change the logging levels used by IdentityIQ. We will periodically adjust this file as we work through the exercises.

# Exercise #4: Populating Identity Cubes – Loading Authoritative Data

#### **Objective**

The objective of this exercise is to become familiar with creating initial Identity Cubes from authoritative identity sources, creating new extended identity attributes, mapping identity attributes, and manipulating identity data as it is loaded into IdentityIQ.

#### Overview

Our client has authoritative identity data stored in two sources. One application, an HR application, stores employee data, and the other application stores contractor data. For our purposes, this data exists in two flat files in comma-separated-values format.

- AuthEmployees.csv
- AuthContractors.csv

Each file has the following data:

- employeeId (unique ID used for our Identity Attribute)
- firstName
- lastName
- managerId
- fullName (friendly name used for our Display Attribute)
- email
- department
- region
- location
- inactiveIdentity
- jobtitle (only present in the employee data)
- costcenter

They would like us to use these attributes from their Employee HR system and Contractor system to form new Identity Cubes within IdentityIQ.

When defining our applications, we will use the "employeeId" field as our Identity Attribute (unique value), and "fullName" as the Display Attribute (user friendly display name for the Identity.)

Additionally, the customer has a few more requirements:

- They want an additional Identity attribute called: **status**. This attribute will be set to "**Employee**" or "**Contractor**" depending on which authoritative source is used to create the identity. This attribute needs to be searchable and a group factory (so that we can easily create groupings of Identities that represent Employees and Contractors)
- For now, they want to set the default password for each identity to be "xyzzy" for testing purposes.
- They want the Cost Center attribute to be represented as a multi-value field. Currently, in the source data, Cost Center data is represented as a string such as: "R02, L04, L05, L06". In order for individual Cost Centers to be searchable, we will need to mark this attribute as multi-valued so that the data is stored properly in IdentityIQ.

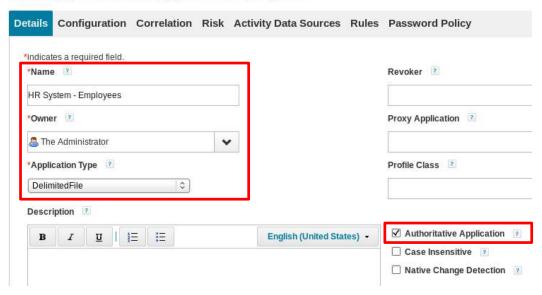
We will support these additional requirements by doing the following:

- Create an additional Identity Attribute called "Status" that will be sourced using rules that will determine if an Identity is an Employee or Contractor.
- Use a Creation Rule to set a default IdentityIQ password for each user as we create the Identity Cubes.

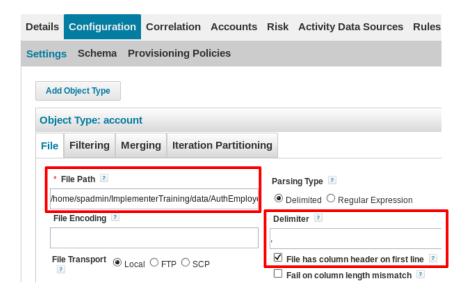
#### **Define Employee and Contractor Applications**

- 1. Create a new Application definition for the Employee Data
  - a. Log in to IdentityIQ as **spadmin/admin**
  - b. Navigate to Applications → Application Definition and select Add New Application
  - c. Configure the Application as follows:
    - i. Name: HR System Employees
    - ii. Owner: spadmin (The Administrator)
    - iii. Application Type: Delimited File
    - iv. Authoritative Application: Checked

#### **Edit Application HR System - Employees**



- d. Navigate to **Configuration** → **Settings** and configure as follows:
  - i. File Path: /home/spadmin/ImplementerTraining/data/AuthEmployees.csv
  - ii. Delimiter: ,
  - iii. File has column header on first line: Checked



- 2. At this point, we have defined the application, chosen the connector, and defined the connector attributes that define how to gather information about our Employees. We now need to tell the system what attributes we want to read from the file.
  - a. Navigate to **Configuration** → **Schema**
  - b. Define the account schema as follows:

i. Native Object Type: account

ii. Identity Attribute: employeeId

iii. Display Attribute: fullName

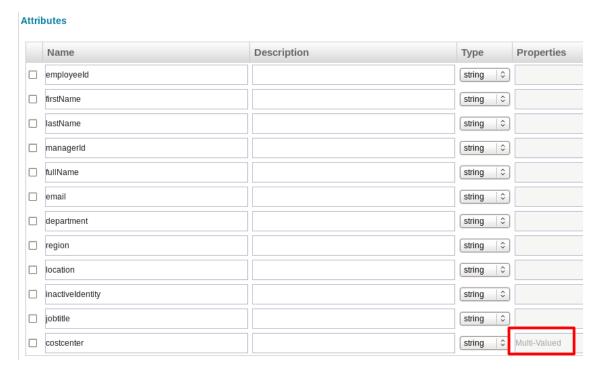
c. These fields define which attributes that we are reading will be used to define uniqueness ("Identity Attribute") and a friendly display name ("Display Attribute"). These attributes must match exactly (including case) with the actual schema attribute names from the file we are reading in.

```
| AuthEmployees.csv | x | employees.csv | x | employees.csv | further of mail, department, region, location, inactive Identity, jobtitle, costcenter | 1a, James, Smith, NULL, James, Smith, James, Ja
```

d. Click the **Discover Schema Attributes** button. This will cause the connector to read just the header fields defining what data is present in the file. The schema attributes discovered should match what is in the actual raw file:

employeeId,firstName,lastName,managerId,fullName,email,depa
rtment,region,location,inactiveIdentity,jobtitle,costcenter

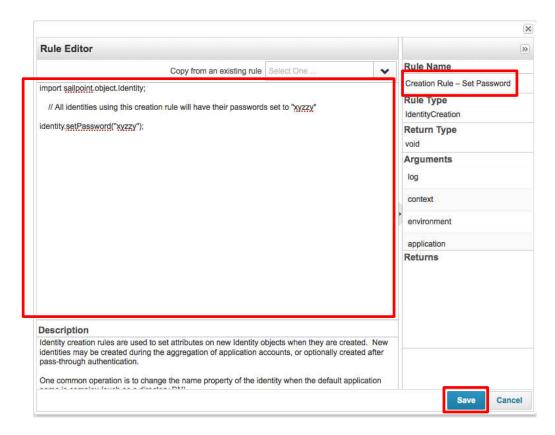
e. For the **costcenter** attribute, select Edit (if necessary, scroll to the far right), and mark it as **Multi-valued**. Click **Save**.



f. Click the **Preview** button

Preview iterates over the first 10 accounts and displays the results in a popup instead of loading it into IdentityIQ. This command is extremely useful when doing initial work onboarding applications to make sure that you are properly reading and manipulating the data and that your schema is correct. We will use this command extensively over the duration of this exercise.

- 3. We will now create a rule that will set the default password for each new Identity as we create them.
  - a. At the top of the page, select **Rules**
  - b. To the right of the **Creation Rule**, select the button with the ellipsis (...)
  - c. You will now see the **Rule Editor**
  - d. Copy the beanshell code from the file **CreationRule-Set Default Passwords.txt** located in the **/home/spadmin/ImplementerTraining/beanshell** directory
  - e. Paste the text into the Rule Editor
  - f. Set the Rule Name to Creation Rule Set Password as shown and then select Save



g. Select the rule you just created in the drop down



- 4. Scroll down and select **Save** to save the application.
- 5. Create a new Application definition for the Contractor Data
  - a. Navigate to Applications → Application Definition and select Add New Application
  - b. Configure the Application as follows:

i. Name: Contractor Feed

ii. Owner: **spadmin** 

iii. Application Type: Delimited File

iv. Authoritative Application: Checked

- c. Navigate to **Configuration** → **Settings** and configure as follows:
  - i. File Path: /home/spadmin/ImplementerTraining/data/AuthContractors.csv
  - ii. Delimiter:,
  - iii. File has column header on first line: Checked

At this point, we have defined the application and where it will go to gather information about our Contractors. We now need to tell the system what attributes we want to read from the file.

- d. Navigate to **Configuration** → **Schema**
- e. Define the account schema as follows:
  - i. Native Object Type: account
  - ii. Identity Attribute: employeeId
  - iii. Display Attribute: fullName
- f. Click the **Discover Schema Attributes** button. The schema attributes discovered should match what is in the actual raw file:

employeeId,firstName,lastName,managerId,fullName,email,depa
rtment,region,location,inactiveIdentity,costcenter

- g. For the **costcenter** attribute, mark it as **Multi-valued**
- 6. Click the **Preview** button.

Remember that **Preview** does not write any information to the IdentityIQ database, but is very useful to ensure that you are properly reading and manipulating the data and that your schema is correct.

- 7. We will now use the same Creation Rule we defined before for setting the default password for each identity.
  - a. At the top, select **Rules**

b. Select the rule we created earlier, **Creation Rule - Set Password** 



**Note:** We are using the same rule as we did for the previous application. It is common in IdentityIQ implementations to re-use rules. In this case, the rule applies to loading both Employees and Contractors.

8. Scroll down and select **Save** to save the application.

#### Aggregate the Employee and Contractor Data

- 1. Now, we will aggregate (or load) the Employee and Contractor data from the two delimited files by creating an Account Aggregation task. **Note:** We will use the same task for loading both files. *This process of loading account data from Authoritative Applications will generate our initial Identity Cubes*.
  - a. Navigate to **Setup** → **Tasks** and under **New Task** choose **Account Aggregation**



- b. Define the Task as follows:
  - i. Name: Aggregate Employees and Contractors
  - ii. Description: **Aggregate Employees from HR Data and Contractors from Contractor Feed.**
  - iii. Select applications to scan:

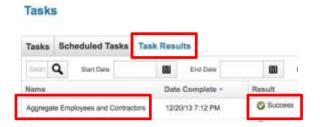
HR System - Employees Contractor Feed



- iv. Select the **Detect Deleted Accounts** checkbox
- v. Select the **Disable optimization of unchanged accounts** checkbox
- c. Scroll down and choose **Save and Execute** and choose **OK** when prompted.



d. Once you are back on the main Tasks page, select Task Results as shown below. Click the Aggregate Employees and Contractors entry to open the task result. While it is pending, you can open it and view information about the processing. When it is complete, you will see the results of the aggregation.



e. The task output should show that two total applications were scanned, that a number of accounts were scanned, and that identities were created for each account.



- 2. Confirm that the aggregation was successful.
  - a. View an Identity; navigate to **Identities** → **Identity Warehouse** 
    - Click any user and confirm that an Identity Cube was created for this user.
       Note that all of the identity attributes are blank. This is because we haven't defined a mapping between the identity attributes and the applications that are feeding data into IdentityIQ

# Attributes Entitlements Application Accounts User Name Azrot Nichols First Name Last Name Email Managar

- b. Confirm that the Creation Rule was successful
  - i. **Log out** of IdentityIQ
  - ii. Log in as the employee: Aaron.Nichols/xyzzy
  - iii. Log out of IdentityIQ
  - iv. Log in as the contractor: Allen.Burton/xyzzy
  - v. If you cannot log in to both accounts using the names and passwords, then you may have an issue with your Creation Rule. Double check that both applications have the Creation Rule defined properly.
  - vi. Log out of IdentityIQ

#### Understanding What We Just Did

There is an exact correspondence between the application schema and the Application Account data stored in IdentityIQ. *During aggregation, IdentityIQ gathers exactly what is specified in the application schema from the source application or calculated fields and stores it as Application Account data*, viewable on the Accounts Tab in the Application definition or on the Application Accounts tab on Identity Cubes.

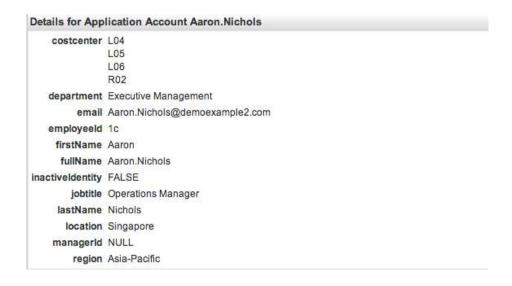
- 1. Log in to IdentityIQ as **spadmin/admin**
- 2. Compare the *application account* for **HR System Employees** with the *schema attributes* for the **HR System Employees** application
  - a. Navigate to **Identities** → **Identity Warehouse** and view **Aaron.Nichols**

i. Which attribute is populated? user name	* XA71. * -1		amulatad?	user name
--	--------------	--	-----------	-----------

ii. What is the name of the field you set for IdentityIQ to populate this attribute? Hint: Look at the application schema.

b.		on's cube, select the <b>Application Account</b> s tab and view his account details <b>HR System - Employees</b> application
	i.	How many attributes are listed on the application account?12
	ii.	How many cost centers are associated with the account?4
		<b>Note</b> : If your configuration is correct, there should be one cost center per line.
	iii.	What was specified on the schema to include the cost centers as unique items?
c.	_	tte to <b>Applications</b> → <b>Application Definition</b> , select the <b>HR System</b> - <b>Oyees</b> application and view the schema  How many items are listed on the schema?
	1.	
	ii.	Compare the schema attributes to the application account items and note
		that they are the same

#### HR System - Employees Application Account:



#### HR System - Employees Application schema:

#### Attributes



#### Configure Identity Mappings for Standard Attributes

We now have two properly configured application definitions that load in account data from our Enterprise Directory. We now must define what data from these authoritative sources we will use to populate our identity data.

Previously we saw that so far only one Identity Attribute has been populated – User Name. User Name is populated by default from the Display Attribute in the schema header.

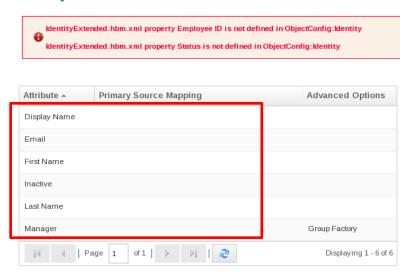


#### View Identity Aaron.Nichols

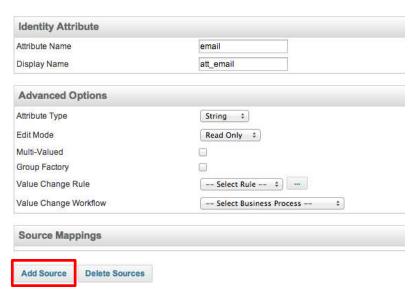
With the exception of User Name, Identity Attributes are only populated when they have an associated mapping. Typically Identity Attributes are populated from the application account attribute read in from a directory or HR application (an authoritative source), but they can also be populated by a rule. The source for an identity attribute is defined through Identity Mappings.

- Navigate to → Global Settings → Identity Mappings.
   This is the main interface for configuring Identity Attributes and how they are populated.
  - a. Earlier you created two extended attributes in the IdentityIQ database. Notice the reminder to define those attributes in IdentityIQ. We will define them later in this exercise.
  - b. Notice that the standard attributes already exist -- you do not create them. Also notice that they are created with no source mapping -- you will define the source from which they are populated.

## **Identity Attributes**

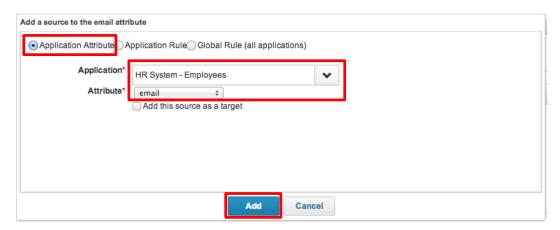


- 2. Choose **Email** from the list of identity attributes.
  - a. Scroll down to **Source Mappings** and click **Add Source** to configure the source of this Identity Attribute



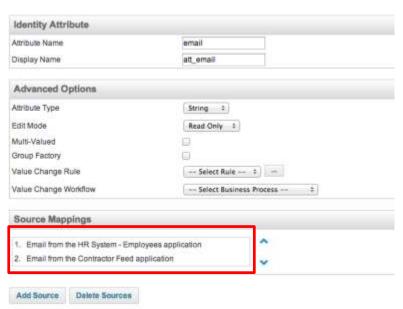
- b. Choose Application Attribute
- c. Application: HR System Employees
- d. Attribute: email

e. Click **Add** to add the source mapping



**Note:** Attributes can be populated by Application Attributes, or by a Rule. They can also be populated by multiple sources, as we are about to see in the next few steps.

- f. Click **Add Source** again to configure where this attribute will come from for a contractor identity.
- g. Choose Application Attribute
- h. Application: Contractor Feed
- i. Attribute: email
- j. Click **Add** to add the source mapping
- k. Your attribute mapping should look as shown, with two mappings for where the email Identity Attribute is sourced. For Employees, it will be sourced from the Employee data, and for Contractors, it will be sourced from the Contractor data.



- l. Click **Save** to complete the changes to the **email** attribute
- m. Repeat the process for the following attributes as shown in the table. **Note:** make sure that you set the Advanced Options from the last column when defining the Identity attributes

Standard Attribute	Source Mappings	Advanced Options
Display Name	fullName from HR System - Employees fullName from Contractor Feed	
First Name	firstName from HR System - Employees firstName from Contractor Feed	
Inactive	inactiveIdentity from HR System - Employees inactiveIdentity from Contractor Feed	Group Factory checked
Last Name	lastName from HR System - Employees lastName from Contractor Feed	
Manager	managerId from HR System - Employees managerId from Contractor Feed	Group Factory checked

n. After editing the standard identity attributes, it should look like this:

#### **Identity Attributes**



## Define Extended (Custom) Identity Attributes

We will now define and configure additional Identity Attributes. These are attributes specific to the implementation that are additional to the standard attributes. These attributes are called Extended Identity Attributes.

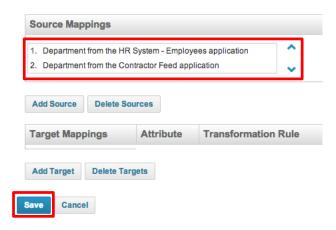
1. Click the **Add New Attribute** button on the **Identity Attributes** page and enter the following:

a. Attribute Name: department

b. Display Name: **Department** 



- c. Under Source Mappings, select Add Source
  - i. Choose Application Attribute
  - ii. Application: HR System Employees
  - iii. Attribute: department
  - iv. Click Add
- d. Click Add Source
  - i. Choose Application Attribute
  - ii. Application: Contractor Feed
  - iii. Attribute: department
  - iv. Click Add



e. Click **Save** to save all changes to the **department** attribute

2. Repeat the steps above for the following additional Identity Attributes that we will add:

Attribute Name	Display Name	Source Mappings	Advanced Options	
location	Location	location from HR System - Employees location from Contractor Feed	Group Factory, Searchable	
empId	Employee ID	employeeId from HR System - Employees employeeId from Contractor Feed	Searchable	
region	Region	region from HR System - Employees region from Contractor Feed	Group Factory, Searchable	
jobtitle	Job Title	jobtitle from HR System - Employees		
costcenter	Cost Center	costcenter from HR System - Employees costcenter from Contractor Feed	Group Factory, Multi- valued (see note)	

**Note**: When you select Group Factory, IdentityIQ automatically selects Searchable. Multivalued attributes are automatically searchable. So, when you select both Group Factory and Multi-valued, when you save, IdentityIQ unchecks the searchable box for you.

- 3. Next, we will add an identity attribute that will be derived with a rule. The rule will set the identity's status attribute to either "Employee" or "Contractor", based on which source application file the identity comes from.
  - a. Select **Add New Attribute** and configure the attribute as defined:

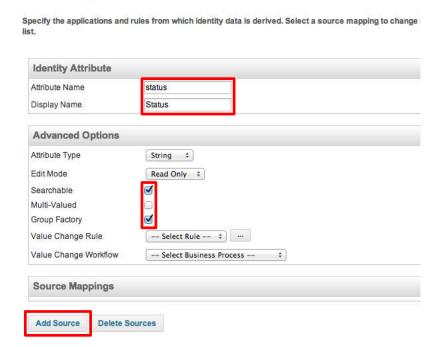
i. Attribute Name: **status** 

ii. Display Name: **Status** 

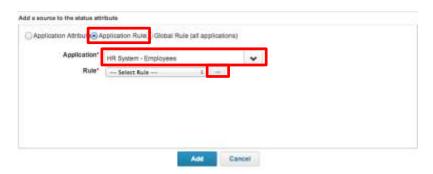
iii. Searchable: checked

iv. Group Factory: checked

## **Edit Identity Attribute**



- v. Under Source Mappings, select Add Source
  - 1. Configure the Source Mapping as shown
    - a. Application Rule: Selected
    - b. Application: **HR System Employees**



- c. Click the "..." to access the Rule Editor. Edit the Rule as shown here:
  - i. Rule Name: Identity Attribute: Employees
  - ii. In the Rule Editor, type the Java BeanShell script: return "Employee";

- d. Click **Save** to save the rule
- 2. Choose the rule you just created and select **Add.**
- vi. Under **Source Mappings**, select **Add Source** again
  - 1. Configure the Source Mapping as shown
    - a. Application Rule: Selected
    - b. Application: Contractor Feed
    - c. Click the "..." to edit the Rule as shown here:
      - i. Rule Name: Identity Attribute: Contractors
      - ii. Rule Script: return "Contractor";
    - d. Click **Save** to save the rule
  - 2. Choose the rule you just created and select **Add**.
- vii. Click **Save** to save all changes to the **status** attribute

4. After adding these 7 additional Identity Attributes, your Identity Attributes screen should look similar to the following:

## **Identity Attributes**

Attribute -	Primary Source Mapping	Advanced Options
Cost Center	costcenter from the HR System - Employees application	Group Factory
Department	Department from the HR System - Employees application	
Display Name	fullName from the HR System - Employees application	
Email	Email from the HR System - Employees application	
Employee ID	employeeld from the HR System - Employees application	Searchable
First Name	First Name from the HR System - Employees application	
Inactive	inactiveIdentity from the HR System - Employees application	Group Factory
Job Title	jobtitle from the HR System - Employees application	
Last Name	Last Name from the HR System - Employees application	
Location	Location from the HR System - Employees application	Searchable, Group Factory
Manager	managerId from the HR System - Employees application	Group Factory
Region	Region from the HR System - Employees application	Searchable, Group Factory
Status	Application rule Identity Attribute: Employees for the HR System - Employees application	Searchable, Group Factory

**Note:** Certain fields are marked as "Searchable" and/or "Group Factory". A field should be marked as searchable if you will need to use it for account correlation (like Employee ID) or for Analytics (Location, Region). Group Factory identifies those fields from which groups of users may be created (for example, a group of inactive users). You will use these later.

**Account Correlation:** The act of matching accounts to an Identity Cube.

## **Update Manager Status**

The data we are reading from the delimited files includes manager data. In order to get this manager data to be properly handled by IdentityIQ, we need to define a manager correlation. This correlation will describe which Application Attribute defines a user's manager, and which attribute to map this to in the Identity.

In our case, each managerId from the delimited files maps to a specific Employee ID.

- 1. Define Manager Correlation for the **HR System Employees** application.
  - a. Navigate to **Applications** → **Application Definition** → **HR System Employees** → **Correlation**

b. Under **Manager Correlation**, set the **Application Attribute** to "**managerId**" and the **Identity Attribute** to "**Employee ID**"



- c. Select **Save** to save the application definition.
- 2. Repeat the above steps for the **Contractor Feed** application.
  - a. Navigate to Applications → Application Definition → Contractor Feed → Correlation
  - b. Under **Manager Correlation**, set the **Application Attribute** to **"managerId"** and the **Identity Attribute** to **"Employee ID"**
  - c. Select **Save** to save your application definition

## Configure the UI to Display new Identity Attributes

Another thing we need to do is configure the UI to display all these new identity attributes. By default, IdentityIQ will only display a certain set of attributes as shown here.



We want to extend the interface to show our new identity attributes: Status, Job Title, etc.

- 1. Configure IdentityIQ to display all Identity Attributes
  - Using Firefox, open another tab and browse to
     http://localhost:8080/identityiq/debug or use the Debug Pages shortcut in you Firefox browser.

b. The IdentityIQ Debug Pages are used for advanced configuration and for debugging. Click the drop down arrow next to **Configuration Objects** and select **UI Configuration** as shown:

## **Debug Pages**



c. You will now see an XML representation of the UIConfig object within IdentityIQ. Search for entry key with the name: **identityViewAttributes**. The keys are listed alphabetically. It will look like this:

<entry key="identityViewAttributes" value="name,firstname,
lastname,email,manager"/>

d. Edit the entry and change it to reflect the additional fields that we want to display Take care to type the names of the attributes accurately:

<entry key="identityViewAttributes" value="name,firstname,
lastname,email,manager,department,location,empId,region,
jobtitle,costcenter,status"/>

- e. Scroll to the bottom of the page and **Save**
- f. Navigate to **Identities > Identity Warehouse**, click any identity and confirm that new attributes are displayed. Notice that they are not yet populated with values.

## Refresh and Populate the Identity Attributes

An **aggregation** task reads data from an external application, and a **refresh** task acts upon data within IdentityIQ. We aggregated the **HR System – Employees** and **Contractor Feed** applications, which read all of the information specified in each application schema and stored it as application account data. Now, based on our mappings, the application data will be promoted to (used to populate) the identity attributes.

1. Remember that when we aggregated the **HR System – Employees** and **Contractor Feed** applications, the identity attributes were not populated. This was because at the time of the aggregation, no mappings were defined. Once mappings are defined, aggregation will also populate the Identity Attributes.



View Identity Aaron. Nichols

**Note**: When onboarding an application, aggregation without mappings is often done as part of the exploratory process to view the data prior to promoting it to identity attributes.

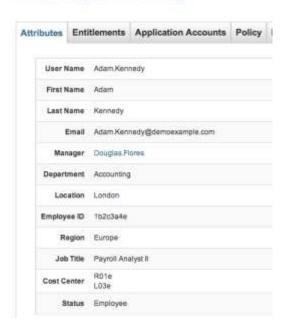
- 2. Refresh Identities and observe changes to the Identities
  - Navigate to Setup → Tasks and scroll down looking for the Refresh Identity Cube task
  - b. Right-Click and choose Execute in Background



- c. Visit **Task Results** and monitor the Refresh Identity Cube task.
- d. When the refresh is complete, Navigate to **Identities** → **Identity Warehouse**

e. Click **Adam.Kennedy** and see that this user now has populated values for all attributes, including the Manager and Status. Check a few other identities to see if they were loaded properly and that the Manager and Status fields are set.

## View Identity Adam.Kennedy



- i. Notice the manager name is a link to the manager's cube. IdentityIQ maintains the reporting hierarchy for use in approvals, escalations, etc.
- ii. Notice Cost Center. Because we specified the identity attribute as multivalued, it retains its multi-value representation that was first specified on the application schema.
- 3. One common thing to do is to customize the Identities summary page to include new Identity Attributes (like our new "Status" attribute) and whether or not the identity is "Authoritative" or not.
  - a. Go to the Debug page (use the shortcut in the Firefox browser.)
  - b. Click the drop down arrow next to Configuration Objects and select UI Configuration
  - c. Search for identityTableColumns and select Next until you find <entry key="identityTableColumns">

d. Add the following two lines to the end of the ColumnConfig entries for identityTableColumns and click Save

<ColumnConfig dataIndex="status" headerKey="Status" hideable="true"
property="status" sortProperty="status" sortable="true"/>
<ColumnConfig dataIndex="correlated" headerKey="Authoritative?"
hideable="true" property="correlated" sortProperty="correlated"
sortable="true"/>

e. Navigate to **Identities** → **Identity Warehouse** and confirm that your new columns show in the UI.

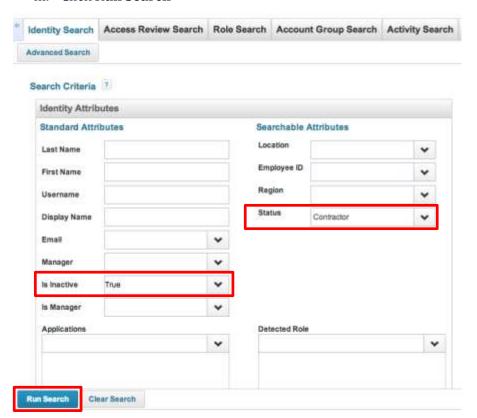


**Note:** UI Customizations like those we performed in this section can be useful for customizing the look and feel of the IdentityIQ product to reflect additional attributes that you add to the system. There is a Technical White Paper in the Compass portal that details all the UI Configuration options available to implementers.

## Investigate Your Data

Now that the account data specified in the Identity Mappings has been promoted to Identity Attributes, both the standard and the extended Identity Attributes are available for searching.

- 1. Navigate to **Intelligence** → **Advanced Analytics** and select the **Identity Search** tab.
  - a. How many Searchable Attributes are now available?
  - b. Where did you specify that these attributes are searchable?
- 2. Using **Advanced Analytics**, **Identity Search** tab, answer the following questions. We will start with searching for inactive contractors.
  - a. To ensure that no previously defined search parameters impact your search, a good practice is to clear the search parameters prior to searching. At the bottom left, select **Clear Search**.
    - i. Set **Is Inactive** to **True**
    - ii. Set Status to Contractor
    - iii. Click Run Search



b. How many *inactive* contractors are there?

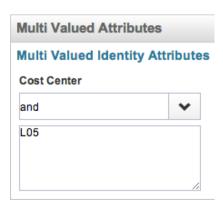
c. Click Refine Search to return to the Search Criteria page, and then click Clear
 Search to reset everything.



d. Now on your own, answer the following question:

How many *inactive employees* are there?

3. You configured Cost Center as a multi-valued attribute and thus, because it is multi-valued, it is also searchable. Click **Refine Search**, and on the Identity Search tab, scroll down to **Multi Valued Attributes**.



- a. Click Clear Search, and then in the Cost Center Value box, enter L05
- b. Select Run Search
- c. How many identities contain the *L05 cost center*?

**Handy Tip:** When working through these exercises, it is common to make some mistakes. You can always clear out all the identities in the system by using the IdentityIQ console.

Start the IIQ Console by using either method:

- (1) **./iiq console -j** (from within the /WEB-INF/bin directory) **Note**: The *-j* option enables using the arrow keys to page through commands entered during the session.
- (2) Use the **IIQ Console** shortcut from the Desktop of the training environment

From within the console, run **delete identity** \* to clear out all Identities from the system.

**Note**: use this option cautiously as this will remove all identities other than **spadmin**, which is a protected identity. If identities are used as values for other fields (such as an Application owner), the field will be emptied and must be reset.

Once you've cleared everything out, you can then re-run the aggregation and identity refresh tasks to reload the Identity Cubes.

# Exercise #5: Loading and Correlating the Financials Application

## **Objective**

In this exercise, we will load and correlate the Financials application. This application is used by a subset of people at the company (mainly those in the Finance department). This application data includes entitlement data (typically data that represents authorization -- for example, an attribute on an application that gives you "accounts payable" access to that application) as well as account data.

#### Overview

When loading a non-authoritative application, it is necessary to correlate user accounts from this new application to existing Identity Cubes. We will do this by defining an Account Correlation configuration when we configure each application. Account Correlation can be configured as a simple attribute mapping or, for more complicated examples, we can implement Account Correlation as a rule. In this section we will use an attribute mapping to correlate accounts.

As an example, the data for the Financial application looks like this:

```
employeeId,dbId,app2_privileged,acct_lastLogin,app2_service,app2_inactive,groupmbr,use
rName
la2c3a,112,false,04/17/2008 21:26:43,false,false,AcctsPayable,RichardJackson
la2c3a,112,true,04/17/2008 21:26:43,true,true,AcctsReceivable,RichardJackson
la2c3a,112,true,04/17/2008 21:26:43,false,false,PayrollAnalyis,RichardJackson
la2c3a,112,false,04/17/2008 21:26:43,false,false,PlanReview,RichardJackson
la2c3b,113,false,04/17/2008 21:26:43,false,false,AcctsReceivable,MariaWhite
la2c3c,114,true,04/17/2008 21:26:43,false,false,DPA,CharlesHarris
la2c3c,114,false,04/17/2008 21:26:43,false,false,FinancialAnalyis,CharlesHarris
la2c3c,114,false,04/17/2008 21:26:43,false,false,FinancialPlanning,CharlesHarris
la2c3c,114,false,04/17/2008 21:26:43,false,false,PlanReview,CharlesHarris
la2c3c,114,false,04/17/2008 21:26:43,false,false,Strategy&Planning,CharlesHarris
```

Notice that there are multiple rows for the same users. Charles Harris has 5 rows in the data because he is a member of five separate groups on the Financial application. Because of this, we will also implement merging of the data when we read in the accounts from this application.

Also, notice the employeeId field. We will use this value as our correlating value to link these accounts to our existing Identity Cubes.

After loading this application, we will see if we have any orphan accounts in the system (those accounts that cannot be linked to existing identity cubes) and will use manual correlation to deal with these accounts appropriately.

## Define the Financials Application

- 1. For all new application definitions, we will not walk you through the process step-by-step, but will provide you with a table detailing the application settings.
  - a. Create a new Application using information from the following table:

Application		
Applications → Application Definition → Add New Application		
Name:	Financials	
Owner:	The Administrator	
Description:	Finance Application	
Application Type	Delimited File	
(Connector:)		
<b>Connector Attributes:</b>		
Configuration → Settings	→ File	
File Path	/home/spadmin/ImplementerTraining/data/Finance-	
	users.csv	
Delimiter	,	
File has column header	Checked	
on first line		
Configuration→Settings→	Merging	
Data needs to be	Checked	
Merged		
Index Column	dbId	
Data sorted by the	Checked	
indexColumn(s)?		
Which Columns should	groupmbr	
be merged?		

- 2. Next, we will configure the attributes that we will read from the **Financials** application.
  - a. Navigate to **Configuration** → **Schema**
  - b. For the account schema, select **Discover Schema Attributes**. Configure the schema settings as shown:

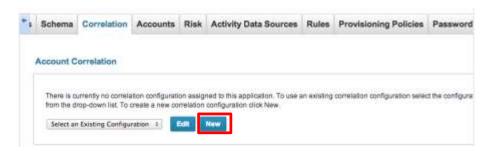
i. Native Object Type: account

ii. Identity Attribute: dbId

iii. Display Attribute: userName

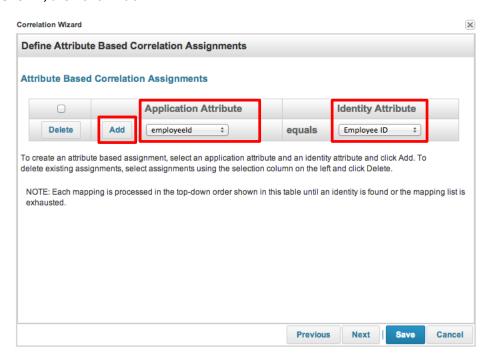
iv. Under attributes, for the **groupmbr** attribute, on the far right, click **Edit** and check **Managed, Entitlement** and **Multi-Valued** 

- v. Complete the following sentences:
  - 1. When \_\_\_\_\_\_ is specified, it indicates that the values of that item will also be included in the Entitlement Catalog.
  - 2. As a result of the \_\_\_\_\_\_ designation, the entitlements are also listed on the Entitlements tab on the Identity Cube and will ultimately be available for certification and other usage.
- c. Select **Preview** and notice that the data has been merged (look at the **groupmbr** field). Preview displays the first ten resource object records.
- 3. Define an Account Correlation configuration to match accounts from this application to existing Identity Cubes
  - a. Navigate to Correlation
  - b. Click the **New** button

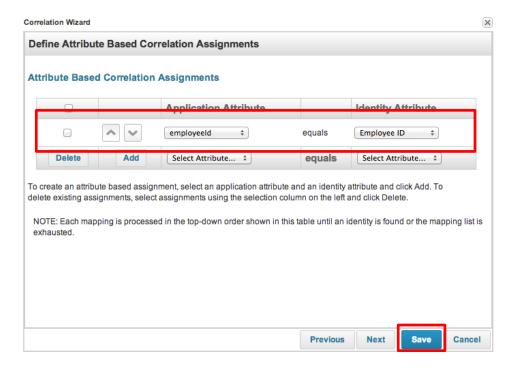


- c. This will bring up the Correlation Wizard
- d. Click Next
- e. When prompted, enter a name for this configuration: Financial Correlation
- f. Click Next twice

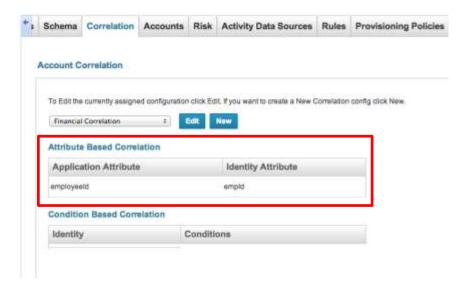
g. When prompted, configure the **Attribute Based Correlation Assignment** as shown, then click **Add** 



h. Confirm that the mapping is configured as shown below, then click Save



i. At this point, your correlation should look like this:



j. Click **Save** to save the application definition

## Aggregate from the Financials Application

1. We will now create a task to aggregate accounts from the Financials application. For all new task definitions, we will not walk you through the process step-by-step, but will provide you with a table detailing all the settings:

Task			
Setup → Tasks → New Ta	Setup → Tasks → New Task		
Type:	Account Aggregation		
Name:	Aggregate Financial Application		
Description:	Task to aggregate accounts from the Financials		
	application.		
Select applications to	Financials		
scan:			
Detect deleted accounts:	Checked		
Disable optimization of	Checked		
unchanged accounts:			
Promote managed	Checked		
attributes:			

2. Scroll down and select **Save and Execute** and click **OK** 

3. Go to **Task Results** and confirm that the results are shown:

Aggregate Financial Application Attributes		
Attribute	Value	
Applications scanned	Financials	
Accounts scanned	80	
Identities created	4	
Identities updated	76	
Managed entitlements promoted	17	
Identity Entitlements Created	122	

## Confirm that Accounts and managed entitlements were properly loaded

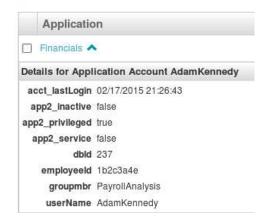
- 1. Navigate to **Identities** → **Identity Warehouse** and find **Adam.Kennedy**
- 2. Click **Application Accounts** and check to make sure that the Financials account shows up:

## View Identity Adam.Kennedy



3. Click the **Financials** account and check the attributes for the **Financials** application:

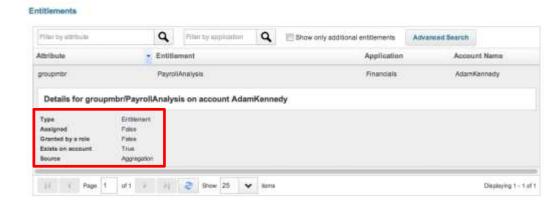
#### **Application Accounts**



- 4. Within the same Identity (Adam.Kennedy), click **Entitlements** and then under **Entitlements**, select the **groupmbr** entitlement to expand the information related to the entitlement.
  - a. What is the source of this entitlement?

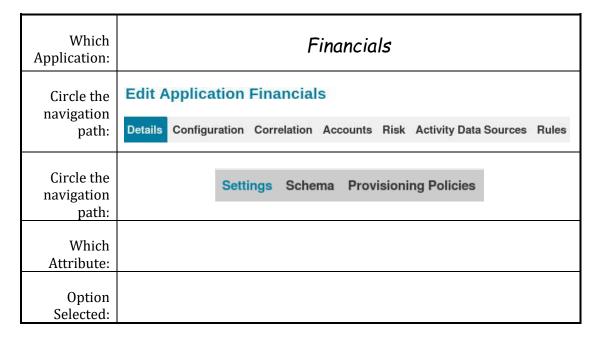
\_\_\_\_\_\_

b. Was this entitlement assigned through IdentityIQ? (circle one) YES / NO

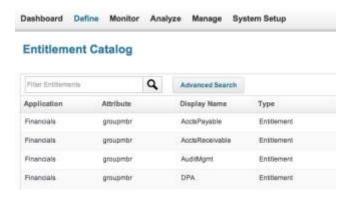


The **Source** is aggregation and **Assigned** is false. This means this is a detected entitlement that we discovered from the IT environment via **Aggregation**.

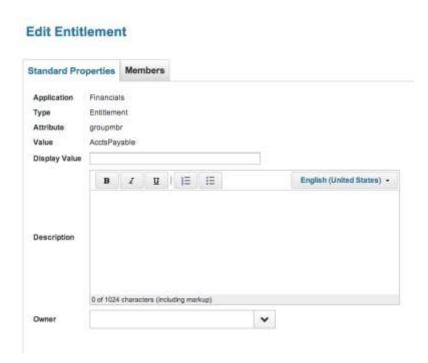
c. Complete the following table. When you defined the Financials application, where did you configure IdentityIQ to track this entitlements information?



5. Navigate to **Applications** → **Entitlement Catalog** and notice that the entitlement values from the **Financials** application have been loaded. These values were loaded because we marked the **groupmbr** attribute as **Managed** in the application schema.



- 6. In the entitlement catalog, we can assign owners to the entitlements (for approval purposes) and set multi-lingual descriptions. *Data in the Entitlement Catalog is foundational* for many other aspects of IdentityIQ including Policy, Risk, Certifications, Roles, and Lifecycle Manager.
  - a. Select the **AcctsPayable** entitlement and view the options on the **Standard Properties** tab.
  - b. Select the **Members** tab to view the identities with the Financials AcctsPayable entitlement.



## **Exercise #6: Loading and Correlating the PAM Application**

## **Objective**

The objective of this exercise is to load an application that includes a more complicated definition including Accounts, Account Groups and Permissions.

## **Overview**

The client has requested that we load an application that maintains application permissions in account groups. An account group is an indirect method of defining access to a system. A user will have an account on a system with entitlement to a defined set of account groups. These account groups indirectly define the user's access to the application.

The PAM application data feed consists of two delimited files:

- PAM-users.csv Contains user Account information for the PAM application. Parts of the account information that we will read are account groups (specifically Permission Groups).
- PAM-group-permissions.csv Contains information about the Permission Groups themselves including the targets the Permission Group allows access to

When onboarding the PAM application, we will need to define two schemas, one for the accounts that we are aggregating and another for the account groups that we are aggregating.

Here is an example of what the data is that we will be modeling:

In the PAM-users.csv file, we have a user **Mary.Johnson** who has an account on the PAM application. Her account includes two **Permission Group** values

## ACCOUNTING FINANCE

In the permissions.csv file, we have permission groups defined as such:

```
"TEST01","20080211","ACCOUNTING","ACCTSYSTEM"
"TEST01","20080211","FINANCE","FINSYSTEM"
```

These lines define the specific permissions for both the **ACCOUNTING** and **FINANCE** permission groups.

## Create the Base PAM Application

1. Create a new application definition based on the following table:

```
Application

Define → Applications → New Application
```

Name:	PAM	
Owner:	Patrick.Jenkins	
Revoker:	Albert.Woods	
Description:	Financially significant application	
Application Type	Delimited File	
(Connector:)		
<b>Connector Attributes:</b>		
Configuration → Settings	→ File	
File Path	/home/spadmin/ImplementerTraining/data/PAM-	
	users.csv	
Delimiter	,	
File has column header	Checked	
on first line		
Configuration → Settings	→ Merging	
Data needs to be	Checked	
Merged		
Index Column	User ID	
Data sorted by the	Checked	
indexColumn(s)?		
Which Columns should	Permission Group	
be merged?		

## Configure Account Schema for PAM Application

- 1. Navigate to **Configuration** → **Schema**
- 2. Fill in the configuration details:

Name	Value	Description
Native Object Type	account	This is predefined in most connectors. Ensures that the correct information is accessed. For Delimited
		File you will enter either "account" or "group" as appropriate.
Identity Attribute	User ID	The Identity Attribute defines which attribute will
		be used to determine the uniqueness of the account.
		You could think of this as the primary key for the
		application accounts. In this case, we are using the
		"User ID" which is unique for each user.
Display Attribute	User Name	A more "friendly" identifier for the account used in
		the GUI.

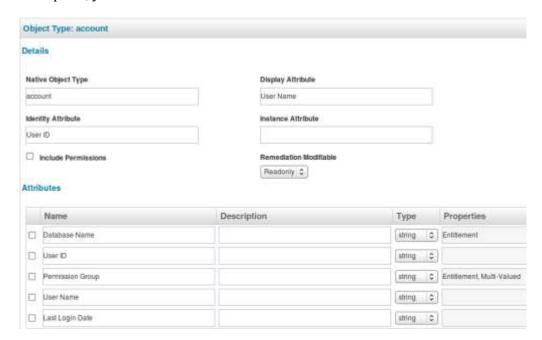
3. Fill in the following attributes for the account schema using the table below. To enter each new attribute, use the **Add New Schema Attribute** button.

**Note**: Manually specifying the schema attributes, as done here, is useful when only a small subset of the attributes contained in a data file are to be added to IdentityIQ.

Name	Type	Entitlement	Multi-Valued
Database Name	String	Checked	
User ID	String		
Permission Group	Group*	Checked	Checked
User Name	String		
Last Login Date	String		

<sup>\*</sup>The Group Type is not available until we create the group object. Once the group schema has been created, configuration of the Permission Group attribute can be completed.

4. At this point, your account schema should look like this:



- a. Preview the accounts and confirm that account data will be loaded properly.
- 5. Navigate to **Correlation** and configure a new **Account Correlation** based on the following attributes.

Account Correlation		
Name PAM Correlation		
User ID	User ID equals Employee ID	

6. When done, your correlation should look like this.



7. Scroll to the bottom and **Save** the application definition.

## Use connectorDebug to Confirm PAM Application Account Data

The console **connectorDebug** command iterates over all of the accounts in an application and displays the results of the iteration, resource objects, to the console screen instead of loading it into IdentityIQ. Like the Preview button, this command can be extremely useful when doing initial work onboarding applications to make sure that you are properly reading and manipulating the data and that your schema is correct.

1. Open up the IIQ console by one of the following two methods:

**Option 1:** Click the **IIQ Console** shortcut on the desktop

**Option 2:** Using a Linux terminal window, run ./iiq console -j from /home/spadmin/tomcat/webapps/identityiq/WEB-INF/bin

2. Within the IIQ Console, run the following command:

## >connectorDebug PAM iterate

3. In the screen shot, circle the multi-valued attribute and all of its values.

```
spadmin@training:~/tomcat/webapps/identityiq/WEB-INF/bin
File Edit View Terminal Tabs Help
</ResourceObject>
<ResourceObject displayName="John Conner" identity="T1T2T3" objectType="a</pre>
  <Attributes>
    <Map>
      <entry key="Database Name" value="TEST01"/>
      <entry key="Last Login Date" value="07/1/2011"/>
      <entry key="Permission Group">
        <value>
          <List>
            <String>IT</String>
            <String>ADMINISTRATORS</String>
          </List>
        </value>
      </entry>
      <entry key="User ID" value="T1T2T3"/>
      <entry key="User Name" value="John Conner"/>
    </Map>
  </Attributes>
</ResourceObject>
Iterated [7] objects in [15 ms]
```

**Note**: Best practice is to start by using Preview (the only option for those who do not have console access). The connectorDebug command is useful for debugging problems with multi-valued attributes and when debugging build map rules (you see the output from the rule interspersed with the account information).

**Caution**: The connectorDebug command will display *all* accounts for the application, whether 200 or 200,000; whereas Preview displays the first 10 accounts.

## Configure the Group Data Source for PAM Application

Now that we have successfully modeled the account schema, we need to model the group schema for the PAM application. This will involve defining the schema and attributes we will read in from the PAM-group-permissions.csv file.

- 1. Navigate to **Applications** → **Application Definition** → **PAM** → **Configuration**
- 2. Click **Add Object Type**. Name the object type **group**
- 3. Scroll down to **Object Type: group** and configure the connector as shown:

Name	Value	Description
File Path	/home/spadmin/ImplementerTraining/data	Location of the file
	/PAM-group-permissions.csv	containing the groups
Delimiter	,	
File has column	Checked	
header on first line		

4. Scroll down and select **Save** 

## Configure Group Schema for PAM Application

- 1. Navigate to **PAM** → **Configuration** → **Schema** and scroll down to **Object Type: group**
- 2. Fill in the configuration details:

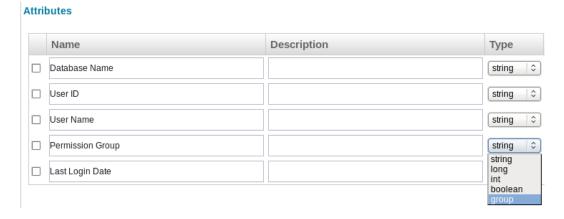
Name	Value	Description
Native Object	group	This is predefined in most connectors. Ensures that
Type		the correct information is accessed. For Delimited
		File you will enter either "account" or "group" as
		appropriate.
Identity Attribute	Permission Group	The Identity Attribute defines which attribute will
		be used to determine the uniqueness of the
		information. You could think of this as the primary
		key for the groups.
Display Attribute	Permission Group	In this case, the Permission Group name is
		acceptable for the Display Attribute

**Note**: Be mindful that you are editing the correct object type. After each entry, the user interface returns the focus to the top of the screen, where you may accidentally modify the *account* object type rather than the *group* object type.

3. Fill in the following attributes for the group schema using the table below. To enter each new attribute, use the **Add New Schema Attribute** button. Alternatively, if the number of unwanted attributes is small (as in this case), use **Discover Schema Attributes** and delete the unwanted attributes from the schema.

Name	Туре	Entitlement	Multi-Valued
Permission Group	String		
Permission Rights	String	Checked	Checked
Description	String		

- 4. Select the **Preview** button. This command will iterate through the group information, and you can confirm that the Groups and Permissions are being extracted from the file correctly.
- 5. Now that the group objects exists, *group* will be available to configure as a type for the account attributes.
  - a. Scroll up to the account schema
  - b. Change the **Permission Group** attribute type to **group**



- 6. Scroll to the bottom and **Save** the application definition.
- 7. Go to the IIQ Console and run the following command:

>connectorDebug PAM iterate group

8. Like **Preview Groups**, running the **connectorDebug** command with the group option will iterate through the group information being read from the input file.

```
IIQ Console
                                                                                      _ D X
File Edit View Search Terminal Help
<ResourceObject displayName="FINANCE" identity="FINANCE" objectType="group">
 <Attributes>
    <Map>
     <entry key="Description" value="Finance Group for PAM"/>
     <entry key="Permission Group" value="FINANCE"/>
     <entry key="Permission Rights">
       <value>
         ist>
           <String>FINSYSTEM</String>
         </List>
       </value>
     </entry>
    </Map>
  </Attributes>
</ResourceObject>
<ResourceObject displayName="ADMINISTRATORS" identity="ADMINISTRATORS" objectType="group">
   <Map>
     <entry key="Description" value="Administrators Group for PAM"/>
     <entry key="Permission Group" value="ADMINISTRATORS"/>
     <entry key="Permission Rights">
       <value>
          <List>
           <String>ACCTSYSTEM</String>
           <String>HRSYSTEM</String>
           <String>FINSYSTEM</String>
           <String>SUPERUSER</String>
         </List>
       </value>
     </entry>
    </Map>
 </Attributes>
</ResourceObject>
Iterated [5] objects in [3 ms]
>
```

9. Now, we need to aggregate this data into the system. Remember, that the **connectorDebug** command only shows us a debug view of the data; we haven't actually loaded any Account and Account Group data into the system.

## Aggregate PAM Accounts and Groups

- 1. In order to aggregate Accounts and Groups from the PAM application, we will need two tasks: one to aggregate accounts and the other to aggregate account groups.
- 2. Create a task to aggregate accounts from the PAM application:

Task		
Setup → Tasks → New Task		
Туре:	Account Aggregation	
Name:	Aggregate PAM Application	
Description:	Task to aggregate accounts from the PAM application.	
Select applications to	PAM	
scan:		
Detect deleted accounts:	Checked	
Disable optimization of	Checked	
unchanged accounts:		

3. Scroll down and select **Save and Execute** and click **OK.** Go to **Task Results** and wait for the task to finish. Confirm the results:

Aggregate PAM Application Attributes		
Attribute	Value	
Applications scanned	PAM	
Accounts scanned	7	
Identities created	1	
ldentities updated	6	
Identity Entitlements Created	21	

4. Create another task for group aggregation as shown:

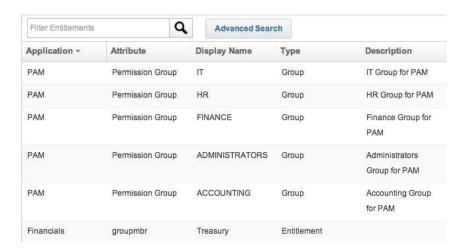
Task			
Setup → Tasks → New Task			
Type:	Account Group Aggregation		
Name:	Aggregate PAM Account Groups		
Description:	Task to aggregate account groups from the PAM		
	application.		
Select applications to	PAM		
scan:			
Detect deleted account	Checked		
groups			
Automatically promote	en_US		
descriptions to this			
locale:			
Description attribute	Description		
(default "description")			

5. Scroll down and select **Save and Execute** and select **OK**. Go to the **Task Results** tab and confirm the results:

Aggregate PAM Account Groups Attributes		
Attribute	Value	
Applications scanned	PAM	
Groups scanned	5	
Groups created	5	

- 6. Confirm that your PAM accounts and groups were loaded properly
  - a. Go to **Identities** → **Identity Warehouse** and look up the user: **Carl.Foster**
  - b. Click **Application Accounts** and select the **PAM** application
  - c. Select <u>ACCOUNTING</u> to see the rights for the **ACCOUNTING** group and all other members that share the same **ACCOUNTING** group
  - d. Navigate to **Applications** → **Entitlement Catalog** and see all the Account Groups defined for the PAM application. You can sort on the application name column to see them grouped together.

## **Entitlement Catalog**



e. You can click any of the Account Groups to see the permissions and members for any of these Account Groups

## **Exercise #7: Onboarding JDBC Applications**

## **Objective**

The objective of this exercise is to onboard account data out of multiple JDBC resources.

## Overview

For this application, we will onboard two JDBC applications:

- TRAKK An application that we will configure completely by hand
- PRISM An application that we will configure by loading a ready to go XML file. Loading the XML format is a common way to load applications in real environments, especially during migration from development to QA to production

## Configure the Application and Connector for the TRAKK Application

1. Create a new application definition based on the following table:

Application			
Applications → Application Definition → Add New Application			
Name:	TRAKK		
Owner:	The Administrator		
Application Type	JDBC		
(Connector:)			
Description:	The TRAKK Time Tracking Application		
Connector Attributes:			
Configuration→Settings-	>account → Settings		
JDBC Connection Settings			
Connection User	root		
Connection Password	root		
Database URL	jdbc:mysql://localhost/trakk		
JDBC Driver	com.mysql.jdbc.Driver		
Query Settings			
SQL Statement	select * from users left outer join capabilities on users.id =		
	capabilities.id order by users.username;		
getObjectSQL	select * from users left outer join capabilities on users.id =		
	capabilities.id where users.username = '\$(identity)';		

2. Test the connection parameters: Click **Test Connection**. This option is useful to verify the connection between IdentityIQ and the application without performing an account preview.



#### Configure Account Schema for the TRAKK Application

1. Navigate to **Configuration** → **Schema**, for the account schema, click **Discover Schema Attributes**. Fill out the schema according to the table below:

Account				
Schema				
Native Object	account			
Type				
Identity	username			
Attribute				
Display	username			
Attribute				
Attributes	Type	Managed	Entitlement	Multi-Valued
id	string			
username	string			
firstname	string			
lastname	string			
email	string			
capability	string	checked	checked	checked
description	string			

Obj	ect Type: account				
Deta	ils				
Nati	ve Object Type		Display Attribute		
acc	punt		username		
lder	tity Attribute		Instance Attribute		
use	rname				
	Include Permissions		Remediation Modifiable		
Attri	butes		71.		
	Name	Descripti	on	Туре	Properties
	id			string	
	username			string	
	firstname			string	
	lastname			string	
	email			string   \$	
	capability			string	Managed, Entitlement, Multi-Valued
	description			string 🗘	

2. Select **Preview**.

3. Navigate to **Configuration** → **Settings** → **account** → **Merging** and complete the merge options as follows:

Connector Attributes:	
Attributes Tab	
Data needs to be merged	checked
Index Column	username
Which Columns should be merged?	capability

- 4. Click **Save** to save your work for the TRAKK application.
- 5. Next you will test the SQL commands you entered in the JDBC Query Settings. Launch the **IIQ Console** and run the following commands:

>connectorDebug TRAKK iterate

```
IIQ Console
 File Edit View Search Terminal Help
<ResourceObject displayName="William.Moore" identity="William.Moore" objectType="account">
 <Attributes>
    <Map>
      <entry key="capability">
       <value>
         <List>
            <String>reject</String>
            <String>approve</String>
           <String>super</String>
           <String>input</String>
         </List>
        </value>
      </entry>
      <entry key="email" value="William.Moore@demoexample.com"/>
      <entry key="firstname" value="William"/>
      <entry key="id" value="1a2b3a"/>
      <entry key="lastname" value="Moore"/>
      <entry key="username" value="William.Moore"/>
   </Map>
 </Attributes>
</ResourceObject>
Iterated [156] objects in [1 s 214 ms]
```

This connectorDebug command grabbed all the accounts out of the JDBC resource using the **SQL Statement** query that you configured in the TRAKK application.

#### >connectorDebug TRAKK get account Adam.Kennedy

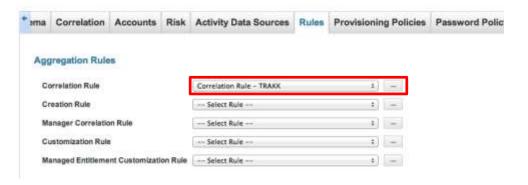
```
IIQ Console
File Edit View Jerminal Tabs Help
> connectorDebug TRAKK get account Adam.Kennedy
<?xml version='1.0' encoding='UTF-8'?>
<!DOCTYPE ResourceObject PUBLIC "sailpoint.dtd" "sailpoint.dtd">
<ResourceObject displayName=*Adam.Kennedy" identity="Adam.Kennedy" objectType="a</pre>
ccount ">
  <Attributes>
    <Map>
      <entry key="capability">
        <value>
          <List>
            <String>input</String>
          </List>
        </value>
      </entry>
      <entry key="email" value="Adam.Kennedy@demoexample.com"/>
      <entry key="firstname" value="Adam"/>
<entry key="id" value="1b2c3a4e"/>
      <entry key="lastname" value="Kennedy"/>
      <entry key="username" value="Adam.Kennedy"/>
    </Map>
  </Attributes>
</ResourceObject>
```

This connectorDebug command grabbed a single account from the JDBC resource using the **getObjectSQL** query that you configured in the TRAKK application. Some connectors can support the random access of a single record. For the JDBC connector, the **getObjectSQL** query supports this random access operation.

6. If you run both of the connectorDebug commands successfully, continue; otherwise recheck your configuration of the TRAKK application.

#### Configure Correlation Rule for the TRAKK Application

- 1. Configure Correlation for this new application
  - a. Navigate to **Applications** → **Application Definition** → **TRAKK** → **Rules** and create a new Correlation Rule by clicking the ...:
    - i. Name: Correlation Rule TRAKK
    - ii. Rule: copy and paste beanshell from /home/spadmin/ImplementerTraining/beanshell/Correlation-Rule-Trakk.txt
    - iii. Click Save
  - b. Choose the correlation rule once you save it, by choosing it in the dropdown list.



c. Click **Save** to save the TRAKK application.

#### Aggregate Accounts from TRAKK

1. Configure a new task using the information from the table below

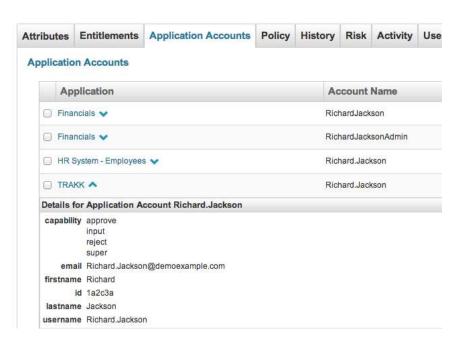
Task				
Setup → Tasks → New Task				
Туре:	Account Aggregation			
Name:	Aggregate TRAKK Application			
Description:	Task to aggregate accounts from the TRAKK application.			
Select applications to	TRAKK			
scan:				
Detect deleted accounts:	Checked			
Disable optimization of	Checked			
unchanged accounts:				
Promote managed	Checked			
attributes:				

2. Scroll down and select **Save and Execute.** Click **OK** and go to the **Task Results** tab and check the results:

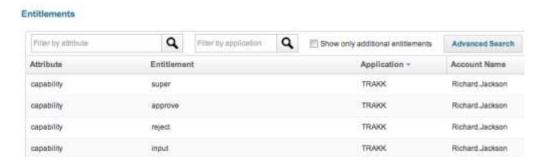


- 3. Verify Account Attributes and Entitlements
  - a. Navigate to **Identities** → **Identity Warehouse** and look for Richard Jackson
  - b. Click **Application Accounts** and **TRAKK** to verify that Richard has an account on TRAKK:

#### View Identity Richard. Jackson

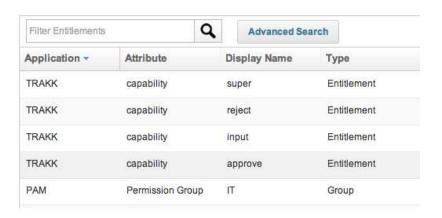


c. Click the **Entitlements** tab to verify that the entitlements were properly created for **Richard.Jackson** 



d. Navigate to **Applications** → **Entitlement Catalog** to confirm that the managed entitlements for the **TRAKK** application were loaded:

#### **Entitlement Catalog**



#### Loading the PRISM Application

The PRISM application will be loaded as a pre-defined XML file that contains the entire application definition for the PRISM application. Take a look at the XML file using the editor provided in the VM. Note that the XML file is one large XML file containing 6 individual SailPoint objects.

1. Navigate to Global Settings → Import from File and in the Import Objects section, click **Browse...** and import the following file:

#### /home/spadmin/ImplementerTraining/config/PRISM/PRISM.xml

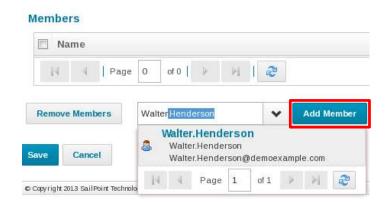
# 2. Once the file is done loading, check the output to confirm that everything loaded ok. Import from File Results Import results Application:PRISM Rule:PRISM - Provision Rule:PRISM - BuildMap Rule:PRISM - Correlation TaskDefinition:Aggregate PRISM TaskDefinition:Aggregate PRISM Groups 3. This single XML file contained the following: a. An Application definition b. Rules for Correlation, Buildmap and Provisioning Tasks to Aggregate Accounts and Account Groups 4. Navigate to **Applications** → **Application Definition** and spot check the PRISM application. a. Who is the owner for the PRISM application? We also want IdentityIQ administrators to be able to act as owners for the PRISM application. We'll note that we need to create a workgroup to use for ownership. b. Which connector is used by the PRISM application? \_\_\_Yes \_\_No c. Is PRISM an authoritative application? d. How are we correlating the accounts? (circle one)

**Correlation Rule** 

**Correlation Configuration** 

	e.	Look a	t the schema. Which attribute will be managed in the Entitlement Catalog?
5.	Check	the <b>Ent</b> i	itlement Catalog.
	a.	As you	ere any PRISM entitlements listed?YesNo continue with this exercise, think about why or why not PRISM entitlements red. It will become clear as you work through the next few instructions.
6.	Create	a work	group for PRISM ownership.
	a.	Naviga <b>Work</b> ş	te to <b>Setup</b> → <b>Groups</b> , select the <b>Workgroups</b> tab, and click <b>Create group</b> .
	b.	Define	the workgroup as follows:
		i.	Name: PRISM Application Owners
		ii.	Owner: <b>spadmin</b>
		iii.	Description: <b>Group for all users with ownership for the PRISM application</b> .
		iv.	Group Email: prism_owners@example.com
		V.	Canabilities: Application Administrator

- c. Add members to the workgroup:
  - i. Search for Walter Henderson and click Add Member



ii. Add one more member: spadmin



- d. Save the workgroup.
- e. Navigate to the PRISM application, change the owner to the **PRISM Application Owners** workgroup, and **Save**.



7. Next, aggregate the PRISM application by running the following tasks in order. Wait for each to finish before running the next:

#### a. **Aggregate PRISM**

Aggregate PRISM Att	ributes
Attribute	Value
Applications scanned	PRISM
Accounts scanned	2
Identities created	1
dentities updated	1
Extra entitlement changes	2
Managed entitlements promoted	3
Identity Entitlements Created	6

#### b. **Aggregate PRISM Groups**

Aggregate PRISM Groups Attrib	utes
Attribute	Value
Applications scanned	PRISM
Groups scanned	3
Groups updated	3

PRISM	/ Attributes
group	
Application Objects scanned	3
Application Objects updated	3

- 8. Once the Aggregations are complete, check the following to make sure everything went smoothly
  - a. Check **Walter.Henderson** to make sure he has an account on PRISM.

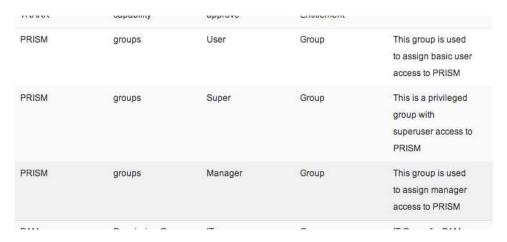
#### View Identity Walter. Henderson



b. Check **Walter.Henderson** to make sure he has entitlements for PRISM.

# Filter by attribute Attribute Entitlement groups Super groups Manager groups User User

c. Check the **Entitlement Catalog** to make sure that the PRISM account groups were loaded properly.



### **Exercise #8: Onboarding an LDAP Application**

#### **Objective**

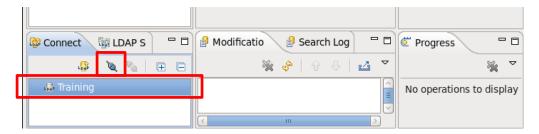
The objective of this exercise is to onboard account and group data out of an LDAP application.

#### Overview

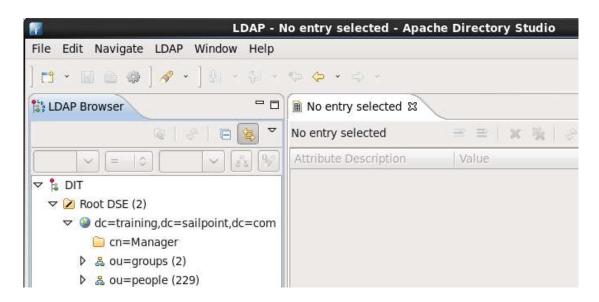
For this application, we will onboard an LDAP application using the LDAP direct connector.

#### Start the local LDAP Server

- 1. From a Linux command window, enter **StartLDAP**
- 2. Use the desktop shortcut to launch the LDAP Browser
- 3. At the bottom of the **LDAP Apache Directory Studio** window, click on **Training**, and then click on the **Open Connection button**



- 4. View the current **people** and **groups** in LDAP.
  - a. Click on the arrow next to **dc=training,dc=sailpoint,dc=com**



b. Expand and view the **people**.

- c. Expand and list the **groups**: \_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_
- d. Close LDAP Apache Directory Studio.

#### Loading the LDAP Application

The LDAP application will be loaded as a pre-defined XML file that contains the entire application definition for the LDAP application. Take a look at the XML file using the editor provided in the VM. Note that the XML file is one large XML file containing 4 individual SailPoint objects.

1. Navigate to Global Settings → Import from File and in the Import File section, click Browse... and import the following file:

#### /home/spadmin/ImplementerTraining/config/LDAP/LDAP.xml

2. Once the file is done loading, check the output to confirm that everything loaded ok

#### Import from File Results

#### Import results

CorrelationConfig:LDAP Correlation TaskDefinition:Aggregate LDAP TaskDefinition:Aggregate LDAP Groups Application:LDAP

- 3. This single XML file contained the LDAP application definition, Correlation Configuration, and Tasks to aggregate both LDAP Accounts and Groups.
- 4. Next, aggregate the LDAP application by running the following tasks in order and confirming the output:

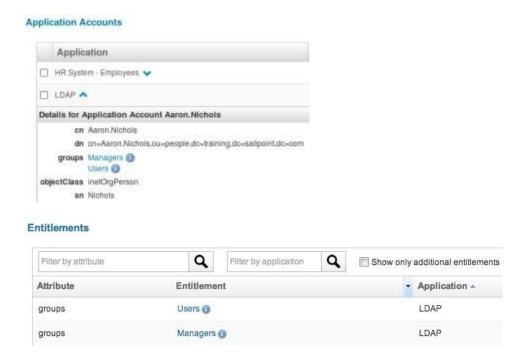
#### a. Aggregate LDAP

Aggregate LDAP Attributes		
Attribute	Value	
Applications scanned	LDAP	
Accounts scanned	229	
Identities updated	229	
Managed entitlements promoted	2	
Identity Entitlements Created	2	

#### b. **Aggregate LDAP Groups**

Aggregate LDAP Groups Attributes		
Attribute	Value	
Applications scanned	LDAP	
Groups scanned	2	
Groups updated	2	

- 5. Once the Aggregations are complete, check the following to make sure everything went smoothly
  - a. Check **Aaron.Nichols** to make sure he has an account and the appropriate entitlements for LDAP



b. Check the **Entitlement Catalog** to make sure that the LDAP account groups were loaded properly along with descriptions.

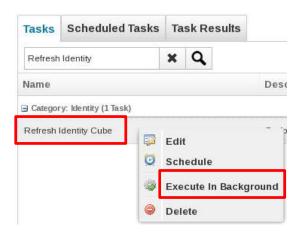
#### **Entitlement Catalog**



#### Refresh Identities

Once all aggregations are complete, an identity refresh is required to complete processing of the identity data. Though aggregations result in entitlement attributes appearing on the Identity Cube Application Accounts and Entitlements tabs, one more step (a refresh,) is required to fully promote entitlements and make them usable by other processes.

- 1. Run the task: **Refresh Identity Cube**.
  - a. Navigate to **Setup → Tasks**; search for and right click the **Refresh Identity Cube** task.
  - b. Select Execute In Background



c. Confirm the results of the identity refresh

Refresh Identity Cube Attributes	
Attribute	Value
Identities examined	236
Managers discovered	48
Extra entitlement changes	185
Scores changed	187

## **Exercise #9: Exploring the Identity Refresh Task**

The Refresh Task is critical to finalizing data on the Identity Cubes. For example, all entitlements are promoted from the Account Data to the Identity Cubes by the Refresh Task. Another example, though we have yet to speak in detail about them: policy violations and risk scores are calculated by the Refresh Task.

Typically Aggregation Tasks are followed by a Refresh Task. You just performed a Refresh Task that refreshed all of the identities in the system (the default) and completed all configured promotions to the cube.

#### In

ives	stigate	the Default Refresh Identity Cube Task
1.	Naviga	te to <b>Setup → Tasks → Task Results</b> tab. View the <b>Refresh Identity Cube</b> results.
	a.	How many identities were examined?
	b.	How many identities are there in your IdentityIQ instance?  Hint: Navigate to Identities → Identity Warehouse
	c.	Notice that the default Refresh task ran against all identities in the environment.
2.	Naviga	te to <b>Setup &gt; Tasks</b> and view the <b>Refresh Identity Cube</b> task.
	a.	View the default options. From the following list, draw lines through the options that are not one of the defaults (that are not checked):
		<ul> <li>Refresh identity attributes</li> <li>Refresh the identity risk scorecards</li> <li>Check active policies</li> <li>Process events</li> <li>Refresh assigned, detected roles and promote additional entitlements</li> <li>Refresh manager status</li> </ul>
	b.	From the above list, circle the option that promotes entitlements from the Account data to the Identity Cube.
	C.	Scroll up and look at the task options. List the two methods for constraining the identities that will be refreshed. (complete the phrases)
		Optional string to constrain the identities
		Ontional list of

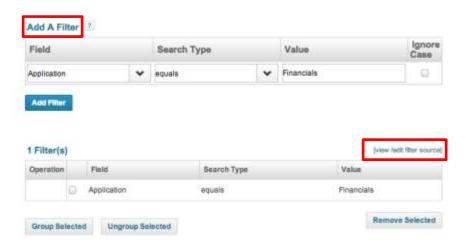
#### Constrain the Refresh Identity Task

We will perform a Refresh on only identities who have an account on the Financials Application. We could configure a filter, a population, or a group to achieve our goal. For this exercise, we will use a filter string. (You will learn more about groups and populations in the next section.)

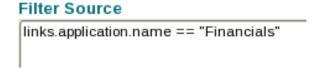
- 1. We will use Advanced Analytics to provide the filter syntax.
  - a. Navigate to **Intelligence** → **Advanced Analytics**. On the Identity Search tab, click **Advanced Search**



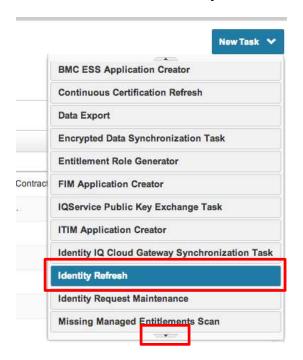
b. Add a filter where **Application** is **equal** to **Financials**, and then click the link **view/edit filter source**.



c. This is the filter syntax we will copy and paste into the filter constraint for the Refresh Identity Cube Task. **Copy the filter string**.



- d. Notice the term, "links". In IdentityIQ, *link* is synonymous with *account*. The term *link* is typically used internally to the product, and the term *account* is typically used in the user interface. In the back of this book, there is a list of common terms and their synonyms.
- e. Run the search. How many identities were returned?
- 2. Navigate to **Setup** → **Tasks** and under **New Task** use the arrow at the bottom to scroll. Choose **Identity Refresh** to create a new, blank Identity Refresh task.



- 3. Name your task Refresh Financials Identities
- 4. Paste the filter string into the input box titled **Optional filter string to constrain the identities refreshed**.

#### **Identity Refresh Options**



- 5. Select the default Identity Cube Refresh task options that you identified previously:
  - a. Refresh identity attributes
  - b. Refresh manager status
  - c. Refresh assigned, detected roles and promote additional entitlements
  - d. Refresh the identity risk scorecards
  - e. Check active policies
- 6. Scroll to the bottom and click **Save and Execute**.
- 7. Navigate to **Setup → Tasks → Task Results** tab and confirm that the number of identities examined matches the number of identities from the search.

This concludes Section 1.

# Extension Exercises (optional): Onboarding Logical and Multiplexed Applications

#### **Objective**

In this section we will load two additional types of applications that are used in special cases: Logical Applications and, Multiplexed Applications.

#### Overview

Sometimes, we need to identify an "application" and corresponding "accounts" as something that spans one or more applications. Take an example whereby a web application uses a specific entitlement in Active Directory to define membership in an application. Any user who has this specific Active Directory entitlement has an "account" on this application. This is an example of a Logical Application.

In our exercise, we are going to create a logical application to represent a web app that allows users to enter their time into the TRAKK system. This web application checks to make sure that a user has the right entitlement (capability = input) on the TRAKK application. Therefore, any user with that entitlement has an "account" on the TRAKK Web Application.

After the Logical application, we will load an example of a Multiplexed application. Sometimes, many applications are stored in the same target system or entitlement repository. In this case, the file is a single delimited file containing many applications that need to be loaded. For this type of application loading, the appropriate type is Multiplexed. The Multiplexed application is a special implementation of the Delimited File connector. It contains a BuildMap (or Customization) rule that controls how accounts are distributed across multiple applications as they are read in.

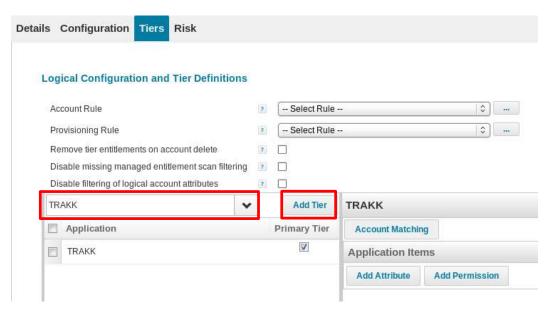
#### Define a Logical Application

Onboarding the Logical application is an optional exercise. If you have Logical application use cases, it is highly recommended that you perform this exercise. No further exercises in this training depend upon completion of onboarding this application.

1. Create a new application using the information from the table:

Application		
Applications → Application Definition → Add New Application		
Name:	Logical Application - TRAKK	
Owner:	The Administrator	
Application Type (Connector):	Logical	
Description:	A logical application that defines web-based access	
	to the TRAKK Time Sheet application.	

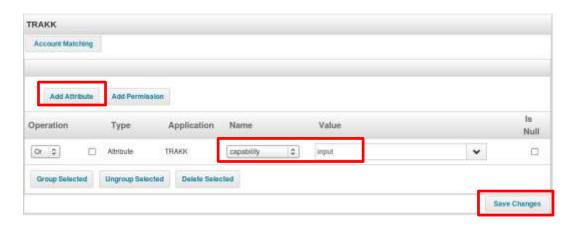
2. Navigate to **Configuration**, and in the **Enter an application** dropdown, choose **TRAKK** and add it by selecting **Add Tier**. Select/confirm that **Primary Tier** is selected.



3. On the right, click **Add Attribute**. Here is where we will define what attribute (or attributes) will need to be present for us to create an account for the logical application.

a. Name: capability

b. Value: input



c. Click Save Changes

#### Configure the Schema for the Logical Application

1. Navigate to **Configuration** → **Schema** and configure the

a. Native Object Type: account

b. Identity Attribute: id

c. Display Attribute: username

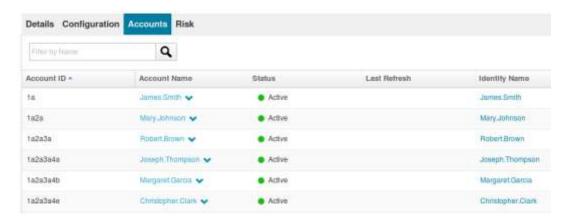
- 2. Click **Discover Schema Attributes** to fill in the schema attributes from the TRAKK application
- 3. Scroll down and **Save** the application

#### Aggregate Logical Accounts

1. Using the following parameters, create a task to aggregate accounts from the logical application:

Task		
Setup → Tasks → New Task		
Type:	Account Aggregation	
Name:	Aggregate Logical Application	
Select applications to	Logical Application - TRAKK	
scan:		
Detect deleted accounts:	Checked	

- 2. Scroll down and select **Save and Execute** and click **OK.** Check the **Task Results** to see that the task ran successfully.
  - a. Navigate to **Applications** → **Application Definition**, select **Logical Application** − **TRAKK** and choose the **Accounts** tab
  - b. Confirm that there are 156 accounts for the TRAKK Logical Application



#### Configure a Multiplexed Application

Onboarding the Multiplexed application is an optional exercise. If you have a Multiplex use case, it is highly recommended that you perform this exercise. No further exercises in this training depend upon completion of onboarding this application.

1. Create a new application using the information from the following table

Application			
Applications → Application Definition → Add New Application			
Name:	Multiplex-App Base		
Owner:	The Administrator		
Application Type	Delimited File		
(Connector:)			
Connector Attributes:			
Configuration → Settings			
File Path	/home/spadmin/ImplementerTraining/data/MultiPlexApp.csv		
Delimiter	,		
File has column	Checked		
header on first line			

#### Configure the Schema and Build Map rule for the Multiplex Application

1. Complete schema header:

Schema				
Configuration→Schema→account				
Name	Value	Description		
Native Object	account			
Type				
Identity Attribute	employeeId	The Identity Attribute defines which attribute will		
		be used to determine the uniqueness of the account.		
Display Attribute	fullName	A more "friendly" identifier for the account used in		
		the GUI.		

2. Click **Discover Schema Attributes** to load up the 7 attributes found in the delimited file.

- 3. Navigate to **Rules** and add a Build Map rule as shown:
  - a. Name: Build Map Rule Multiplexed App
  - b. Copy and paste the rule from /home/spadmin/ImplementerTraining/beanshell/BuildMapRule-MultiPlexRule.txt
  - c. Click **Save** to save the rule
- 4. Make sure to select the **Build Map Rule Multiplexed App** from the drop down selection after creating the rule.
- 5. Navigate to **Correlation**.
- 6. Create an Account Correlation
  - a. Name: Multiplex Correlation
  - b. Map **employeeId** to **Employee ID**
  - c. Add the attribute to the correlation configuration and Save
- 7. Click **Save** to save the application

#### Run an Aggregation Task to load the Multiplexed Application

1. We will now create a task to aggregate accounts from the Multiplexed application:

Task		
Setup → Tasks → New Task		
Type:	Account Aggregation	
Name:	Aggregate Multiplex-App Base	
Description:	Aggregation Task for Multiplexed application	
Select applications to	Multiplex-App Base	
scan:		
Detect deleted accounts:	Checked	
Disable optimization of	Checked	
unchanged accounts:		

2. Scroll down and select **Save and Execute** and click **OK**. Check the **Task Results** tab and confirm that your identities are updated as shown:



- 3. Verify that the multiplex application loaded okay.
  - d. Check **Mary.Johnson** and see if she has an account on an EnterpriseApps application:



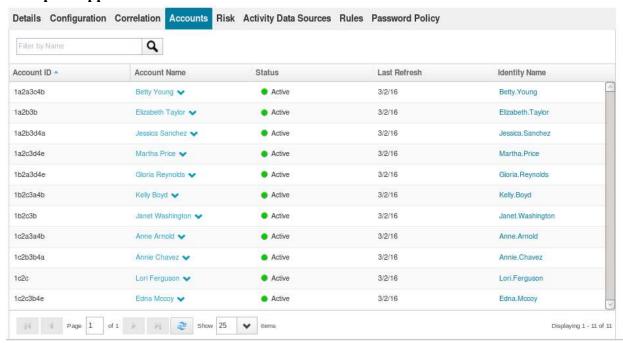
e. Check to see if all the Applications were created properly. There should be 14 total applications that start with **EnterpriseApps**.

# Filter by Application Name Name Contractor Feed EnterpriseApps - AccountMan EnterpriseApps - AccountPay EnterpriseApps - AccountRec EnterpriseApps - AuditReports EnterpriseApps - BenefitsPortal EnterpriseApps - CRMPortal EnterpriseApps - ExpenseRep EnterpriseApps - Hiring EnterpriseApps - HR-SAP EnterpriseApps - IT-SVN EnterpriseApps - OracleFinancials EnterpriseApps - OrderEntry EnterpriseApps - PartnerEnablement

#### **Application Definition**

4. Select one of the EnterpriseApps and confirm that accounts have been loaded.

#### **EnterpriseApps - AccountMan:**



5. If the applications loaded okay, then your aggregation of the Multiplexed application was successful.