



GROOMING POLICY

2022

Your family member is especially important to us and we want to assure you that every effort will be taken to make his/her visit with us as pleasant as possible. We offer a crate free environment where your pet can relax with us. **Because its crate free, we request that you pick your pet up within the hour of being notified that he/she is ready. If you need extra time, we offer a stay and play service for \$15.00!**

Occasionally grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. We will make every effort to contact you, but in the best interest of your family member, we request permission to obtain immediate medical treatment at your expense, should it be necessary.

We request 24-hour notice if you need to cancel or reschedule your appointment as we may be able to fill your spot. At our discretion, after your second cancellation without notice we will charge a cancellation fee. **If your dog is not groomed here on a regular basis, you will not be considered a current client. If it has been more than six months you will be removed from our client list. We are not currently accepting new clients.**

If you are late for your appointment we may need to re-schedule!

Thank You,

Sugar Creek Canine Ranch

Print Name _____

Date _____