



Zameer Kovilakath Hussain

I am talented, ambitious and hardworking individual, with broad skills in Customer Relations, Back End works, Marketing and Risk Assessment. Further more, i am adept at handling multiple tasks on a daily basis competently and at working well under pressure.

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📍 ANRA 3A, Ashoka Road, Kaloor, Ernakulam, India

WORK EXPERIENCE

Junior Executive UAE Exchange

09/2014 – 05/2015

Ernakulam

Achievements/Tasks

- Promptly respond to customer enquiries via telephone and email
- Maintain financial accounts by processing customer adjustments in a professional manner
- Clearing transactions of customers within the time limit ensuring compliance with process control so as to avoid loss

Risk Analyst Federal Bank

07/2019 – 12/2019

Marine Drive

Achievements/Tasks

- Ensure total compliance using tool like Accosa, PRM
- Monitor both POS and card transactions to avoid a loss for both parties
- Analyze and determine risks to help clients make sound financial decisions
- Compile reports showing the proposed plan of action for existing and potential clients

Business Development Associate Byjus (Think and Learn Pvt Ltd)

02/2020 – 03/2020

Palarivattom

Achievements/Tasks

- Make Cold Calls and set appointments
- Convert leads to Revenue
- Setting Quarterly Targets

EDUCATION

Bachelor of Engineering

Indian Institute of Engineering Technology and Management

08/2010 – 04/2014

Chennai

Courses

- Mechanical Engineering

Executive MBA

Dr C V Raman University

01/2017 – 06/2018

Bilaspur

Courses

- Marketing

SKILLS

MS Office

Marketing

Team Management

Digital Marketing

Customer Service

Pro-Active Management

SEO

Creative Problem Solver

Excellent and adaptable communication skills

Facebook Ads

LANGUAGES

Malayalam

Native or Bilingual Proficiency

English

Native or Bilingual Proficiency

Tamil

Limited Working Proficiency

Hindi

Professional Working Proficiency

INTERESTS

Travelling

Football

Gaming

Anime