

ANJU BENNY

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OBJECTIVE:

To take a challenging role and make significant contributions in the multiple disciplines of petroleum engineering including well operations and production, completions, formation evaluation and reservoir engineering

KEY SKILLS

- Programming Languages C and C++
- Office tools fully competent with all aspects of Microsoft office, Word, Excel, and PowerPoint.
- Presentation skills and confidence demonstrated during the delivery of tutorials and group presentation at graduate study.
- Planning and organizing refined planning and organizational skills that balance work, team support and responsibilities in a timely and professional manner.

ACADEMIC QUALIFICATION

❖ B.Tech Petrochemical Technology

- CGPA: 6.97
- Anna University, Chennai (2015-2019)

❖ Matriculation

- Plus two Kerala Higher Secondary board
- S.S.L.C from Board of Secondary Education, KERALA

EXPERIENCE

- Company : *Home Credit India Finance Pvt. Ltd.*
- Period : August 2019 To July 2020
- Designation : Representative – Operations
- Employee ID: **204757**

Roles & Responsibilities:

- Managing incoming calls and customer service inquiries
- Generate sales leads
- Identify and assess customer's needs to achieve satisfaction
- Build sustainable relationships and trust with customer accounts through open and interactive communication
- Provide accurate, valid and complete information by using the right methods/tools

- Meet personal/customer service team sales targets and call handling quotas
- Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution
- Keep records of customer interactions, process customer accounts and file documents
- Follow communication procedures, guidelines and policies

TRAINING EXPOSURE

- ❖ Designation: Trainee
- ❖ Company Name: Fertilizer and Chemicals Travancore Ltd, Cochin
- ❖ Duration: 27-02-2021 – present

INTERNSHIP

- ❖ **FERTILIZER AND CHEMICALS TRAVANCORE LMTD, COCHIN**
POSITION- Internship Trainee
PERIOD- One Week
- ❖ **FOREMEN TRAINING INSTITUTE, BENGALURU**
POSITION- Internship Trainee
PERIOD- One Week

ACHIEVEMENTS

- ❖ Done a project Study of HYDROGENATION ANONE PLANT in **FACT** Cochin.
- ❖ Active Member in Junior Red Cross

FIELD OF INTEREST

- ❖ Equipment Design
- ❖ Technologies in Upstream Process

CO-CURRICULAR ACTIVITIES

- ❖ Participated in ANSYS FLUENT workshop held at 11T, Bombay.
- ❖ Participated in national level workshop on "PROCESS SIMULATION AND ANALOGY IN CHEMICAL ENGINEERING"
- ❖ Participated in national workshop on "GREEN & SUSTAINABLE TECHNOLOGIES FOR ZERO EMISSIONS" held at SSN College of engineering, Chennai

Personal Detail:

Father's Name	BENNY MATHEW
Date of birth	06-05-1998
Nationality	Indian
Marital status	Single

Declaration

I hereby declare that the above mentioned information is true to the best of my knowledge and offering sincere and dedicated.

Place:

[ANJU BENNY]

Date: