R-Mitra App

A Mobile Application "R-MITRA" (Railway Mobile Instant Tracking Response & Assistance) has been launched by Eastern Railway for security of passengers, especially women passengers, in Kolkata and suburban areas of the Zone.

Security Application R-MITRA has been launched to facilitate security of passengers and to render timely security related assistance to passengers within the jurisdiction of Eastern Railway.

Prevention and detection of crime against passengers over Railways is the responsibility of concerned States which is being discharged by them through Government Railway Police (GRP). Railway Protection Force (RPF) supplements efforts of States to provide security over Railways.

Analysis of figures pertaining to crime against women passengers over Eastern Railway indicates a declining trend during the last three years including current year (upto September, 2017)

This Press Release is based on the information given by the Minister of State for Railways Shri Rajen Gohain in a written reply to a question in Lok Sabha on 20.12.2017 (Wednesday).

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AKS/MKV/DK

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