Ministry of Tourism

Public Sector Organisations under the Ministry of Tourism

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The following Public Sector Organizations operate under the Ministry of Tourism:-

- i. India Tourism Development Corporation Ltd. (ITDC), and
- ii. Kumarakruppa Frontier Hotels Pvt. Ltd. (KFHPL)

ITDC has made profits from 2007-08 to 2016-17 except in the years 2009-10 and 2010-11. ITDC has been continuously striving to upgrade itself by undertaking various measures including renovation of guest facilities in hotels from time to time; aggressive marketing of its product; improving its market share by measures such as tieups with Online Travel Agents for online room bookings; improving relations with customers by introduction of onthe-spot customer feedback system in hotels, imparting on-the-job training to staff (Executives as well as Nonexecutives) by way of workshops/webcasts/training programme to upgrade their skills, etc. All these efforts have given positive results and this is reflected in the accolades received by ITDC including National Tourism Award 2015-16 to the Ashok Hotel for 'Best Hotel Based Meeting Venue', Hospitality India Award for Best MICE & Host Hotel to Ashok Hotel, etc.

KFHPL is a shell company and its role is limited to managing the lease payments with respect to the hotel property at Bengaluru given on lease-cum-management contract in 2001. The company has made profit ever since its inception in 2001.

This information was given by Shri K. J. Alphons, Union Minister of State (I/C) for Tourism in a written reply in Rajya Sabha today.

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