



Ministry of Consumer Affairs, Food & Public Distribution

Online Portal for Complaints

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The integrated portal www.consumerhelpline.gov.in registers all kinds for consumer complaints including complaints related to Electricity, Water etc. Complaints can be registered through telephonic calls received at the National Consumer Helpline Toll free No. 1XXX-XX-4000 or short code 14404, SMS on 91-8130009809, and Consumer App, in addition to directly registering on the portal itself. The complaints related to Government Departments are moved to Nodal Officers of the Concerned Department/Ministry.

This information was given by Shri C.R. Chaudhary, the Minister of State for Consumer Affairs, Food & Public Distribution, in written reply to a question in Lok Sabha today.

BCK/AK

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