



Ministry of Railways

Swarn Project in Railways

Posted On: 20 DEC 2017 3:54PM by PIB Delhi

The Ministry of Railways has decided to launch “Project Swarn” with the objective of significantly improving the passenger experience across 9 dimensions which include coach interiors, toilets, onboard cleanliness, staff behavior, catering, linen, punctuality, security, on-board entertainment. real time feedback will also be taken as part of Project Swarn. In total, 14 Rajdhani and 15 Shatabdi trains will be covered. Railways have been allowed to spend upto 50 lakh per rake for upgradation of trains to Swarn Standard.

(i) “Project Swarn’ has been launched with the objective of improving the condition of Rajdhani and Shatabdi trains.

(ii) Some of the coaches undergoing mid life rehabilitation at Bhopal workshop are being upgraded to make model rakes for Mahamana Trains. Presently, three such trains viz. from New Delhi to Varanasi, from Bhopal to Khajuraho and from Vadodara to Varanasi are plying.

This Press Release is based on the information given by the Minister of State for Railways Shri Rajen Gohain in a written reply to a question in Lok Sabha on 20.12.2017 (Wednesday).

AKS/MKV/DK

(Release ID: 1513312) Visitor Counter : 1529

