



# Opening of New Passport Seva Kendras

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There are 91 Passport Seva Kendras (PSK) and 55 Post Office Passport Seva Kendras (POPSK) working as on 15 July, 2017. There are 38 Passport Offices functioning in the country. List of Passport Offices is at Annexure-I, list of Passport Seva Kendras (PSK) is at Annexure-II, list of POPSK functional as on 15 July, 2017 is at Annexure-III and list of POPSK announced in Phase-I and not yet functional is at Annexure-IV.

There will be 93 PSK and 235 POPSK after the operationalisation of all the POPSK announced in Phases I and II and the PSK at Siliguri (West Bengal) and Solapur (Maharashtra) following which there will be 328 Passport Seva Kendras in the country. The Ministry of External Affairs and the Department of Posts (DOP) have decided to utilize the Head Post Offices (HPO) in the various States as Post Office Passport Seva Kendra (POPSK) for delivering passport related services to the citizens of the country. The Government intends to open POPSK in the HPO in the country in such a manner that there is a Passport Seva Kendra available within a radius of 50 km of every HPO.

The Government has announced on 17 June, 2017 the opening of 149 new Post Office Passport Seva Kendras (POPSK) in Phase-II. The list is at Annexure-V. The Ministry intends to complete the requisite formalities like preparation of sites, procurement of IT and non-IT equipment for setting up of these POPSK at the earliest.

In the recent years, the Ministry has made many quantitative and qualitative improvements in the delivery of passport services in the country. With the implementation of the Passport Seva Project in partnership with its Service Provider M/s TCS, the Ministry has been providing quality service to the people from the Passport Seva Kendras (PSK) established with best in class amenities across the country in PPP mode. Under this system, the applicants are required to apply for their passports online, upload relevant documents, make the payment online through debit/credit card or SBI net-banking/SBI Challan, schedule an appointment and then visit the designated Passport Seva Kendra (PSK). A user friendly portal has been made available. When an applicant visits the PSK, an Electronic Queue Management System (EQMS) working on the principle of First-in First-out is available at all PSKs to monitor the flow of applicants. The applicants can track the status of their applications themselves through portal and also SMS services. In the current system of passport issuance, there is no manual intervention at any stage, and the complete process is digitally flown with re-engineered process through a single visit clearance.

## ANNEXURE-I

### STATE/UT-WISE LIST OF PASSPORT OFFICES

S. No.	State/UT	Location of Passport Offices
1.	Andhra Pradesh	Visakhapatnam, Vijayawada
2.	Arunachal Pradesh*	-
3.	Assam*	Guwahati*
4.	Bihar	Patna
5.	Chhattisgarh	Raipur
6.	Goa	Panaji
7.	Gujarat	Ahmedabad+, Surat.
8.	Haryana	--
9.	Himachal Pradesh	Shimla
10.	Jammu & Kashmir	Jammu, Srinagar

11.	Jharkhand	Ranchi
12.	Karnataka	Bangalore
13.	Kerala	Thiruvananthapuram, Cochin,Kozhikode, Malappuram.
14.	Madhya Pradesh	Bhopal
15.	Maharashtra	Mumbai, Pune, Nagpur, Thane.
16.	Manipur*	-
17.	Meghalaya*	-
18.	Mizoram*	-
19.	Nagaland*	-
20.	Odisha	Bhubaneswar
21.	Punjab	Amritsar, Jalandhar.
22.	Rajasthan	Jaipur
23.	Sikkim@	-
24.	Tamil Nadu	Chennai,Trichy,Madurai, Coimbatore.
25.	Telangana	Hyderabad
26.	Tripura@	-
27.	Uttar Pradesh	Lucknow,Bareilly, Ghaziabad.
28.	Uttarakhand	Dehradun
29.	West Bengal@	Kolkata
30.	Chandigarh UT**	Chandigarh
31.	Delhi NCT***	Delhi
	<b>Total</b>	<b>38</b>

\* RPO Guwahati covers Arunachal Pradesh, Manipur, Mizoram, Meghalaya & Nagaland.

\*\*RPO Chandigarh covers parts of Punjab and Haryana

\*\*\*RPO Delhi covers parts of Haryana

@RPO Kolkata covers Sikkim and Tripura.

N.B.: RPO, Mumbai has jurisdiction over Daman, Dadra & Nagar Haveli ;

+RPO Ahmedabad has jurisdiction over Diu;

RPO Chennai has jurisdiction over Puducherry

RPO Cochin has jurisdiction over Lakshadweep Islands.

Andaman & Nicobar Administration also acts as Passport Issuing Authority and liaises with RPO Kolkata.

**List of Passport Seva Kendras (PSKs)**

Sl.No.	State/UT	Passport Office	Number of PSKs
1	Andhra Pradesh	Vishakhapatnam, Vijayawada	3
2	Arunachal Pradesh	Guwahati	1
3	Assam	Guwahati	1
4	Bihar	Patna	2
5	Chandigarh(UT)	Chandigarh	2
6	Chhattisgarh	Raipur	1
7	Delhi (NCT)	Delhi	4
8	Goa	Panaji	1
9	Gujarat	Ahmedabad	4
		Surat	1
10	Haryana	Chandigarh	1
11	Himachal Pradesh	Shimla	1
12	Jammu & Kashmir	Jammu	1
		Srinagar	1
13	Jharkhand	Ranchi	1
14	Karnataka	Bangalore	5
15	Kerala	Thiruvananthapuram	3
		Cochin	5
		Kozhikode	4
		Malappuram	1
16	Madhya Pradesh	Bhopal	2
17	Maharashtra	Mumbai	3
		Pune	1
		Nagpur	1
		Thane	2
18	Manipur	Guwahati	1
19	Mizoram	Guwahati	1
20	Meghalaya	Guwahati	1

21	Nagaland	Guwahati	1
22	Odisha	Bhubaneswar	1
23	Punjab	Amritsar	1
		Jalandhar	3
24	Puducherry	Chennai	1
25	Rajasthan	Jaipur	4
26	Sikkim	Kolkata	1
27	Tamilnadu	Chennai	3
		Trichy	2
		Madurai	2
		Coimbatore	1
28	Telangana	Hyderabad	6
29	Tripura	Kolkata	1
30	Uttar Pradesh	Lucknow	4
		Bareilly	1
		Ghaziabad	1
31	Uttarakhand	Dehradun	1
32	West Bengal	Kolkata	2
		<b>Total</b>	<b>91</b>

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ANNEXURE - III					
List of functional POPSKs					
S.No.	State/UT	Locations	S.No.	State/UT	Locations
1	Andhra Pradesh	Kadappa	29	Madhya Pradesh	Satna
2	Andhra Pradesh	Kurnool	30	Madhya Pradesh	Jabalpur
3	Andhra Pradesh	Nellore	31	Madhya Pradesh	Gwalior
4	Assam	Silchar	32	Maharastra	Kolhapur
5	Bihar	Muzaffarpur	33	Maharastra	Aurangabad

<b>6</b>	Bihar	Purnea	<b>34</b>	Maharastra	Pimpri Chinchwad
<b>7</b>	Bihar	Bhagalpur	<b>35</b>	Odisha	Rourkela
<b>8</b>	Bihar	Siwan	<b>36</b>	Odisha	Sambalpur
<b>9</b>	Bihar	Bettiah	<b>37</b>	Odisha	Koraput
<b>10</b>	Chattisgarh	Surguja	<b>38</b>	Rajasthan	Kota
<b>11</b>	Dadar & Nagar Haveli	Silvasa	<b>39</b>	Rajasthan	Bikaner
<b>12</b>	Daman	Daman	<b>40</b>	Rajasthan	Jhunjhunu
<b>13</b>	Gujarat	Dahod	<b>41</b>	Rajasthan	Jaisalmer
<b>14</b>	Gujarat	Palanpur	<b>42</b>	Rajasthan	Jhalawar
<b>15</b>	Gujarat	Bhuj	<b>43</b>	Tamil Nadu	Salem
<b>16</b>	Haryana	Karnal	<b>44</b>	Tamil Nadu	Vellore
<b>17</b>	Haryana	Hisar	<b>45</b>	Telangana	Mehbubnagar
<b>18</b>	Haryana	Faridabad	<b>46</b>	Telangana	Warangal
<b>19</b>	Himachal Pradesh	Palampur	<b>47</b>	Uttar Pradesh	Jhansi
<b>20</b>	Himachal Pradesh	Hamirpur	<b>48</b>	Uttar Pradesh	Pilibhit
<b>21</b>	Jammu & Kashmir	Udhampur	<b>49</b>	Uttar Pradesh	Ghazipur
<b>22</b>	Jharkhand	Jamshedpur	<b>50</b>	Uttar Pradesh	Ayodhya/ Faizabad
<b>23</b>	Jharkhand	Deoghar	<b>51</b>	Uttar Pradesh	Allahabad
<b>24</b>	Karnataka	Mysuru	<b>52</b>	West Bengal	Asansol
<b>25</b>	Kerala	Pathanamthitta	<b>53</b>	West Bengal	Raiganj
<b>26</b>	Kerala	Kasargod	<b>54</b>	West Bengal	Beadon Street
<b>27</b>	Lakshadweep	Kavaratti	<b>55</b>	West Bengal	Krishnanagar
<b>28</b>	Madhya Pradesh	Vidisha			

## ANNEXURE-IV

**List of POPSK of Phase-I not yet functional**

S.No.	State/UT	Locations
1	Bihar	Gopalganj
2	Delhi	Janak Puri
3	Delhi	Nehru Place
4	Delhi	North West DelhI
5	Delhi	Patparganj
6	Delhi	Yamuna Vihar
7	Goa	South Goa
8	In place of Diu	Veraval
9	Jammu & Kashmir	Leh
10	Jharkhand	Dhanbad
11	Karnataka	Belagavi
12	Karnataka	Devangere
13	Karnataka	Hassan
14	Maharastra	Beed
15	Maharastra	Ghatkopar
16	Maharastra	Jalgaon
17	Maharastra	Mumbai North Central
18	Maharastra	Mumbai South Central
19	Punjab	Bathinda
20	Punjab	Gurdaspur
21	Punjab	Patiala
22	Uttar Pradesh	Agra
23	Uttar Pradesh	Bijnaur
24	Uttar Pradesh	GautamBudh Nagar
25	Uttar Pradesh	Mathura
26	Uttar Pradesh	Meerut
27	Uttar Pradesh	Sultanpur

28	Uttar Pradesh	Deoria
29	Uttarakhand	Almora
30	Uttarakhand	Haldwani
31	Uttarakhand	Nainital

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## ANNEXURE -V

### STATE-WISE LIST OF POPSK - PHASE II

S.No.	State/UT	Place	Total number of POPSK to be opened - Phase II
1	Andhra Pradesh	Anantpur, Chittoor, Guntur, Krishna, Ongole, Rajamundry, Srikakulam	7
2	Arunachal Pradesh	Changlang, Tirap	2
3	Assam	Dhubri, Dibrugarh, Goalpara, Karbi Anglong, Kokrajhar, Mangaldoi, North Lakhim Pur, Sonitpur, Tinsukia.	9
4	Bihar	Begusarai, Buxar, East Champaran, Gaya, Madhubani, Samastipur, Supaul, Munger, Navada.	9
5	Chattisgarh	Durg, Rajnandgaon	2
6	Gujarat	Anand, Bharuch, Bhavnagar, Jamnagar, Junagarh, Kheda, Navsari, Valsad.	8
7	Haryana	Bhiwani, Kaithal, Narnaul, Panipat, Rohtak, Sonipat, Yamunanagar.	7
8	Himachal Pradesh	Kangra, Mandi, Una.	3
9	J & K	Anantnag, Baramula, Kathua.	3
10	Jharkhand	Bokaro, Hazaribagh, Medininagar.	3
11	Karnataka	Bellary, Bidar, Raichur, Shivamogga, Tumakuru, Udipi, Vijayapur.	7
12	Kerala	Chengannur, Idukki	2

13	Madhya Pradesh	Balaghat, Chhindwara, Dewas, Hoshangabad, Sehore, Sidhi, Ujjain, Betul, Shivni.	9
14	Maharashtra	Ahmednagar, Jalna, Latur, Pandharpur, Sangli, Sindhudurg, Wardha, Navi Mumbai, Dombivali, Panvel, Nanded.	11
15	Meghalaya	Baghmara, Tura	2
16	Odisha	Balasore, Berhampur(Ganjam), Bhawanipatna (Kalahandi).	3
17	Punjab	Moga, Sangrur, Tarn Taran, SBS Nagar (Nawan Shahar), Phagwara	5
18	Puducherry	Karaikal	1
19	Rajasthan	Ajmer, Churu, Dungarpur, Hanumangarh, Karauli-Dhaulpur, Nagaur, Sriganganagar, Alwar, Chittorgarh, Banswara, Pali.	11
20	Tamilnadu	Cuddalore, Dindigul, Namakkal, Perambalur, Pudukkottai, Ramanathapuram, Sivaganga, Tiruppur, Viluppuram, Virudhunagar, Kanyakumari(N).	11
21	Telangana	Adilabad, Medak, Khammam, Siddipet, Nalgonda.,	5
22	Uttarakhand	Pauri, Roorkee, Rudrapur.	3
23	Uttar Pradesh	Aligarh, Amethi, Azamgarh, Bahraich, Ballia, Balrampur, Barabanki, Basti, Gonda, Jaunpur, Kushinagar, Mau, Sitapur, Muradabad, Pratapgarh, Rae Bareli, Rampur, Saharanpur, Unnao.	19
24	West Bengal	Bardhaman, Barrackpore, Darjeeling, Malda.	4
25	Delhi	Krishna Nagar, Lodhi Road, Saket	3
		<b>Total</b>	<b>149</b>

This information was given by Shri. M. J. Akbar, the Minister of State for External Affairs, in a written reply to a question in Lok Sabha today.



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