



PM's interaction through PRAGATI

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The Prime Minister, Shri Narendra Modi, today chaired his nineteenth interaction through PRAGATI - the ICT-based, multi-modal platform for Pro-Active Governance and Timely Implementation.

The Prime Minister reviewed the progress towards handling and resolution of grievances related to postal services. He asserted that the importance of postal services is on the rise again. He sought to know what changes have been made in procedures, and what action has been taken against officers responsible for lapses. He stressed on the importance of human resource management, systemic improvement, and infrastructure strengthening in the Department of Posts.

The Prime Minister reviewed the progress of vital infrastructure projects in the railway, road and power sectors, spread over several states including Himachal Pradesh, Haryana, Uttarakhand, Uttar Pradesh, Andhra Pradesh, Karnataka, Tamil Nadu, Odisha, Madhya Pradesh and Maharashtra.

The Prime Minister comprehensively reviewed the "Crime and Criminal Tracking Network and Systems" (CCTNS). He urged the States to accord high priority to this network, so that maximum benefit could be taken from it, in the interest of law and order, and bringing criminals to justice.

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