## PRUBAL CONNE

!9899fT|!^"'



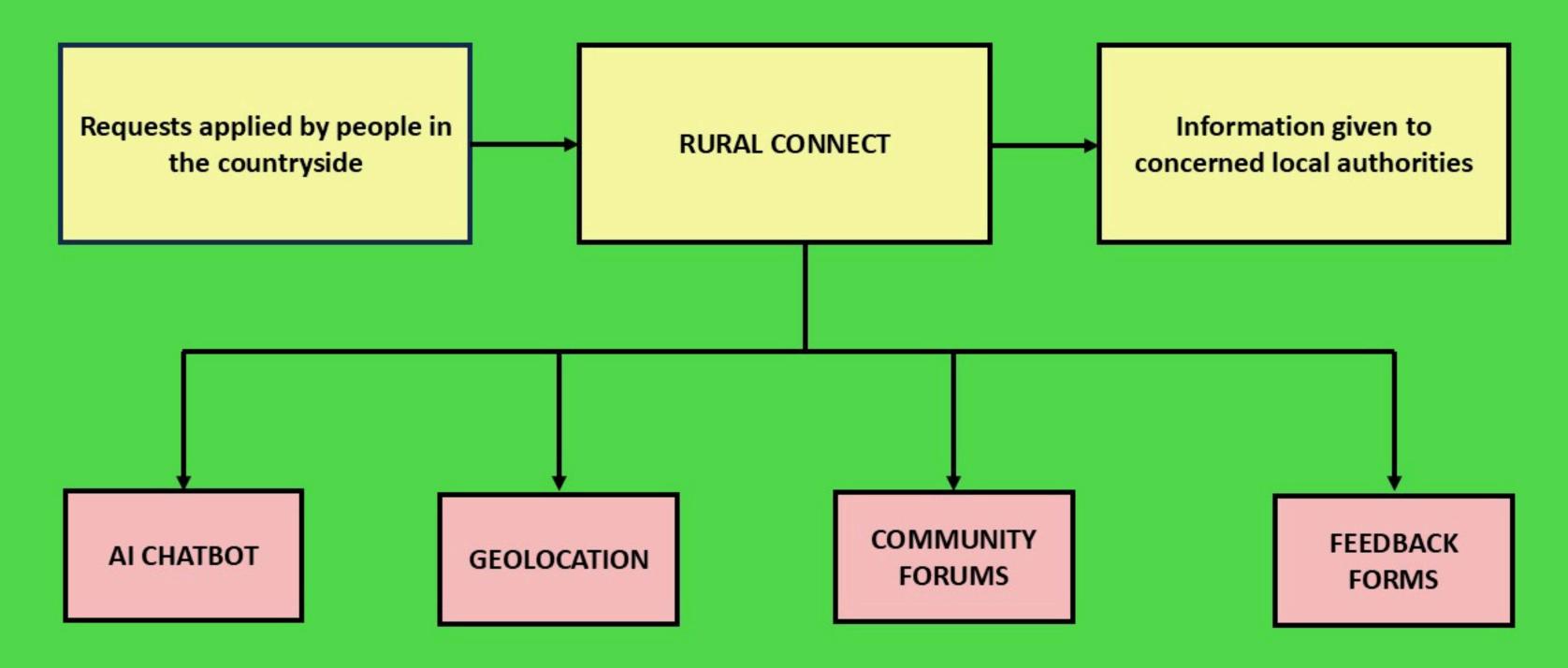
**Tech Masters** 

#### **SOLUTION OVERVIEW**

- Problem: Insufficient communication channels in rural areas creates a gap between the community's infrastructure needs and the delivered outcomes, leading to unmet expectations and hindered development.
- Solution: Create a platform where rural users can submit infrastructure grievances and receive solutions from local authorities or community members, aided by geolocation, a discussion forum, and an Al chatbot for instant support.
- Innovation: Integrating new technologies like AI chatbot.
- Uniqueness: Incremental innovation over existing forums by integration of AI chatbot, geo-location, transparent communication, and peer-to-peer support.
- Key Features: P2P System for solution, transparency between users and organisations.



### **FLOWCHART**





#### TECHNICAL ARCHITECTURE

#### Tech stack

- Frontend Technologies: HTML, CSS, JavaScript
- Backend Technologies: Node.js, Python
- Database: MongoDB
- Other Tools/Services: OpenAl API



#### SCALABILITY AND FUTURE SCOPE

- Al Chatbot can handle basic problems reducing the load; using MongoDB for efficiency.
- Architecture considerations : PaaS (Platform as a Service)
- Technologies that support scalability: Google Cloud
- Additional functionalities/Future Prospective :
  - a. Addressing problems irrespective of spoken language.
  - b. Development of Mobile Application.
  - c. Identifying problem through data analysis and connecting with suitable government department for instant connection.
  - d. Raising request through voice input.



#### **FEASIBILITY**

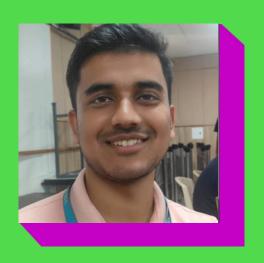
- Al Chatbot: An Al chatbot is available for immediate answers, helping solve issues quickly.
- FAQs for Quick Help: Frequently asked questions provide instant answers without needing a person.
- Community Forums: Forums let people chat with others in the community and share info.
- Instant Solutions: The Al chatbot gives instant, temporary solutions to common issues.
- Feedback Form: Users can give feedback to improve the services in the future.
- Easy Feedback Process: A simple feedback form makes it easy to collect improvement ideas.
- Continuous Improvement: Feedback ensures the system can evolve to meet user needs better.



### >Team Details



Neer Malik
Team Lead, Full Stack Dev
Tech Masters



Atharva Kumar Yadav
Full Stack Developer
Tech Masters



Akshat Goel

Data Analyst
Tech Masters



Prathamshree Kumar
UI-UX Designer
Tech Masters



# Thanks for Joining