

## Says

What have we heard them say?
What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



**Thinks** 

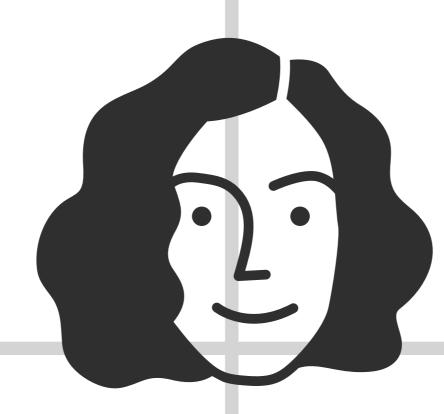
"We offer a wide range of consulting services in India and abroad."

"How can we improve our financial management and profitability?

"We use Zoho Books to track our financial data." "We're a Private Limited company registered under GST in Tamil Nadu."

"Are our consulting services meeting clients' needs?"

"Are we efficiently tracking project costs and expenses?"



## HARIHARAN

Short summary of the persona

Manages
various
consulting
projects for
clients

Regularly updates and maintains GST registration

Utilizes Zoho
Books for
financial data
tracking and
reporting.

Focused on delivering high-quality consulting services to clients.

Committed to complying with legal and tax regulations.

Concerned about accurately tracking expenses and billable hours



## Does

What behavior have we observed? What can we imagine them doing?



See an example

**Feels** 

