

Natalia, Stephanie, Miguel, Hann-wei 3/30/2019

# Challenges

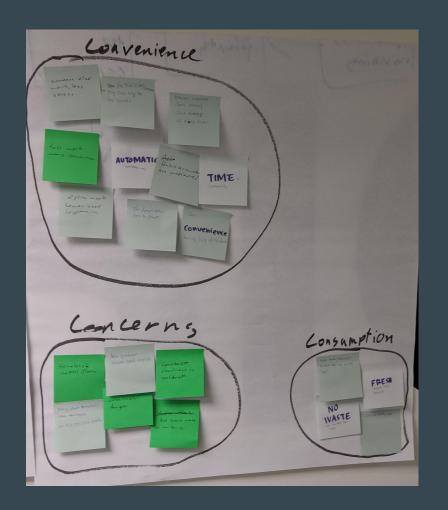
- 1. Fresh Produce not always available
- 2. Housing has limited availability
  - a. Pricing
  - b. Shelters cost \$\$\$

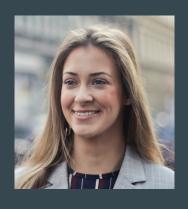


# **Affinity Mapping**

#### Three Core themes:

- 1. Convenience
  - a. People like easy
- 2. Concerns
  - a. Uncertainty is scary
- 3. Consumption
  - a. People ideally want quality without waste.





### Martha

Martha is a Professor who teaches physical therapy and has an hour long commute to her office from home. Pretty frequently she indulges in unhealthy food options despite wanting to eat healthy. She has tried online grocery delivery and the service she receives isinconsistent.

Pr	ofile

• Occupation: Professor

• Age: 28

• Residence: Los Angeles County

"There's never enough time"

#### **Pain Points:**

- Healthy food options
- Limited Time

#### **Touch Points:**

- Smartphone
- Computer

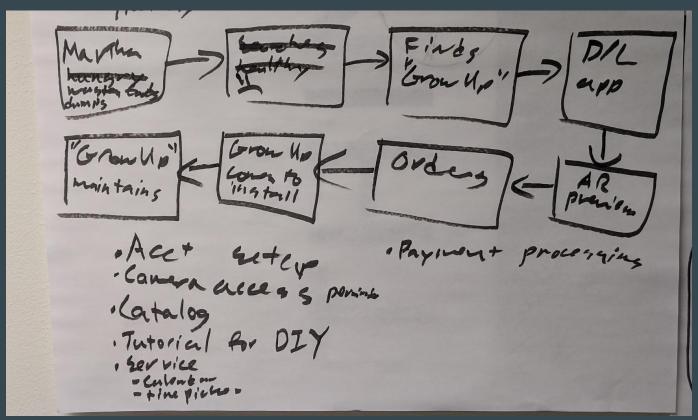
#### Needs:

- Convenience
- Safety
- Healthy options

#### Goals:

• Obtain fresh produce conveniently

### **User Flow and Feature Prioritization**



# Low Fidelity and AR Feature

AR Feature

# **Future Steps**

Must Do	Should Do	Could Do
<ul> <li>High Fidelity Prototype</li> <li>Usability Testing</li> </ul>	<ul> <li>AR app development</li> <li>Website</li> <li>User Interviews</li> <li>Product Design</li> <li>Payment Processor</li> <li>Standard Operating Procedures (SOPs)</li> </ul>	<ul> <li>Mobile Food truck to help food deserts</li> <li>Community features</li> </ul>