

# KARAMVEER SINGH GHAI

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## EDUCATION

### UNIVERSITY OF THE FRASER VALLEY(UFV)

Abbotsford, BC

Bachelor of Computer Information Systems

May 2025

Cumulative GPA: 3.46, Dean's List 2024 – 2025

Relevant Coursework: Operating Systems, Networking Theory & Applications, System Admin, Network Security, Introduction to Machine Learning, Data Communications, Web Server Maintenance, End User Training & Support.

## WORK EXPERIENCE

### WHOLE HUMAN FOUNDATION (UFV TECH GEAR PROGRAM)

Vancouver (Remote)

#### Junior Web Developer

December 2021 – April 2022

- ❖ Supported development of a WordPress website(<https://tribunalwatch.ca/>) using front-end tools and custom plugins.
- ❖ Collaborated with non-technical stakeholders to define project goals and implement design revisions.
- ❖ Conducted regular maintenance and resolved bugs to enhance UX and SEO rankings.
- ❖ Received a Certificate of Appreciation for project contributions.

### UNIVERSITY OF THE FRASER VALLEY

Abbotsford, BC

#### Orientation Ambassador (Volunteering)

November 2024 – January 2025

- ❖ Guided over 100 new students through onboarding procedures and academic support services.
- ❖ Facilitated information sessions and answered inquiries with clarity and professionalism.
- ❖ Assisted Students with UFV's digital services including student portals, email configuration, and campus Wi-Fi.
- ❖ Awarded with Outstanding Service Certificate.

### The Wendy's Company

Abbotsford, BC

#### Crew Member

February 2023 – Present

- ❖ Delivered excellent customer service while resolving point-of-sale system issues.
- ❖ Advised customers, processed orders accurately, and maintained operational standards.
- ❖ Recognized as Employee of the Month for outstanding service and teamwork.
- ❖ Consistently served 100+ customers per shift, demonstrating strong time management and multitasking skills.

## PROJECT ACHIEVEMENT

### ClassVoice AI – Team Lead - UFV Ideation Jam (2nd Place Winner)

November 2024

- ❖ Developed an AI-powered academic assistant prototype that transcribes live lectures and generates flashcards, significantly enhancing student revision and engagement
- ❖ Presented the solution to university panel judges, receiving recognition for innovation and educational impact aligned with UN SDG 4 (Quality Education) and SDG 9 (Innovation).

## CERTIFICATIONS

### AWS Certified Cloud Practitioner

Valid until August 2027

- ❖ Validates foundational understanding of AWS cloud concepts, billing, architecture, and global infrastructure.

### AWS Certified Solutions Architect – Associate

Valid until November 2027

- ❖ Demonstrates expertise in designing scalable and fault-tolerant systems on AWS, including storage, compute and networking services

### CompTIA A+

Passed April 2025

- ❖ Covers IT support fundamentals including hardware, networking, mobile devices, troubleshooting, and security best practices

## ADDITIONAL INFORMATION

**Technical Skills:** TCP/IP, DNS, DHCP, Active Directory, Putty, AnyDesk (RDP), Web Server IIS, access control, FileZilla.

**Web & Database:** HTML5, CSS3, JavaScript, PHP, WordPress, MySQL, Python, Processing (JAVA).

**Soft Skills:** Technical communication, time management, troubleshooting, teamwork.

**Operating Systems:** Windows 10/11, Linux (Ubuntu), macOS, Kali Linux, Android.

**Other Projects:** <https://youtu.be/WozbuvAuXXM> , <https://youtu.be/DGUlklyk8Yk>.

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