USAID GLOBAL HEALTH SUPPLY CHAIN PROGRAM

Procurement and Supply Management

User's Guide

Khyber Pakhtunkhwa Asset Management System

USAID Funded GHSC-PSM, Pakistan

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1. INTRODUCTION

Department of Health, Khyber Pakhtunkhwa realized the need of Asset Management System to record and track the Health department assets, starting with health-related equipment. Asset Management system will be configurable so that department of health can configure the system to cater current and future needs. System will be initially deployed at pilot districts: Charsadda, Lakki Marwat, Mohmand and Swat and later on will be rolled out in other districts. The core objectives are transparency, data visibility and base data for future procurement planning. This document is for end users on how to use the system.

1.1. Purpose

System has Configuration Management Module, Asset Module, analytics / dashboard module and alerts / notifications module. Configuration Management Module includes but not limited to Asset Master data, statuses, organization, categories, etc., and admin users should be able to tailor system with configuration management module to the maximum.

Dynamic search to track and view asset details. Role based access control to allow users to access data as per their allowed access. System is for Department of Health KP and their health facility, district staff and Provincial procurement team will use the system. As pilot, it will be implemented in Charsadda, Lakki Marwat and Swat districts and later roll out in other districts.

- System has different roles like Administrator, Strategic users, and data entry users.
- System is simple to use for all type of users.
- Medium sensitive application.
- Education level required is basic skill to operate computer.

1.2. Document Organization

This User's Manual provides guidance on the usage of the Khyber Pakhtunkhwa Asset Management System. The remaining sections are organized as follows:

- **Section 2. Prerequisites:** Provides details on any prerequisites in using and understanding this document.
- **Section 3. Software Overview:** Provides a brief overview of the application functionality and system architecture.
- Section 4. Getting Started: Provides information for all user roles on tasks required prior to accessing and using the Khyber Pakhtunkhwa Asset Management System.
- **Section 5: Usage Guidelines:** Provides instructions, tips, and suggestions on how to use the application.

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• Appendix A. Acronym List: Lists the acronyms used within this document.

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2. PREREQUISITES

To understand this user manual, basic asset management knowledge is pre-requisite which includes but not limited to Asset Categories, Asset Types, etc.

End user must have basic computer skills like using the browser and navigating between different tabs, etc.

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3. SOFTWARE OVERVIEW

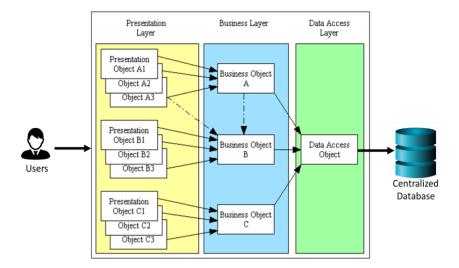
3.1. Application Functionality

The newly developed system will have a dynamic configuration management that will manage the master data, statuses, manufacturers, and access control. In addition to the main module of asset management, two sub modules of repair maintenance and spare / accessories' maintenance have also been included in the design to ensure the smooth running of the system. System not only will meet the KP DOH requirements, but its architecture will support recording and tracking of all types of assets including but not limited to machinery, furniture, fixture, and tools. It will allow DOH to enter asset base data of each procurement cycle along with asset type, specifications, and procurement fiscal year. End users of each district and health facility will enter data against different variables like manufacturer, procurement cost, serial number, warranty, lifetime, assigned to, etc. In addition to the asset data, system has advance features to record accessories and parts attached to asset like stands, cards, and additional tubes. System will have dashboard and built-in email and SMS notifications alerts about near to end of warranty and life and service needs. The AM System is scalable to record and track assets for any set up of the public sector at national and provincial levels.

System will provide following user levels: System Administrator, Data Entry Operator and Provincial User. With Asset Management System, manual record will be digitized for enhanced data visibility for evidence-based decision making.

3.2. Software Architecture

Application is based of web architecture. Application data is stored at centralized database for real time data input and visibility. It has three layers for data security, ease of use and real time information.



4. GETTING STARTED

The user manual is designed for three type of major user roles: Administrator, Data Entry Operator and Strategic users.

4.1. Prerequisites

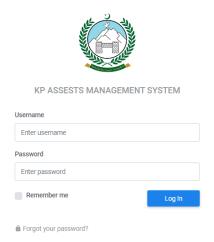
To use this system, end user must have desktop / laptop / tablet or mobile device with minimum 0.5GB usable memory and internet browser. System must have minimum 1MB internet connectivity. System must be connected while end user access the application by typing in the following URL: http://kpkam.lmis.gov.pk

4.2. Obtaining Access Rights

To obtain the login for the application, end user must contact their respective Department Health Officer or Procurement department, Khyber Pakhtunkhwa.

4.3. Logging in for First Time

If you are logging the first time, please make sure that your device is connected with internet. Open your web browser and type in http://kpkam.lmis.gov.pk, enter your login and password and press the login button. After successful login, you will see a menu at your left side. You can use your menu to access the required functionality, like accessing the data entry form or search the record, etc.



4.4. Obtaining Assistance

If you require any assistance, please do send email at support@lmis.gov.pk or contact your DHO or Procurement Department.

5. USAGE GUIDELINES

User must have the either of the following browsers to use the application.

- 1. Google Chrome (Windows, Mac, Linux, Android, IOS)
- 2. Mozilla Firefox (Windows, Mac, Linux, Android, IOS)
- 3. Internet Explorer 9 and above (Windows)



Before You Begin...

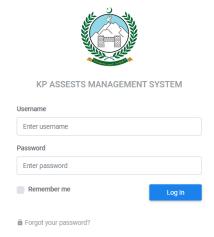
It is recommended to use the application with Google Chrome or Mozilla Fire Fox. Older generations of browsers are also supported; however, their use can lead to issues with onscreen formatting and display.

5.1. First time or Recursive use

Step 1: Make sure your machine is connected to internet and have suffice bandwidth (Min 1MB up and download)

<u>Step 2:</u> Open the available web browser, in the address bar type in the following: http://kpkam.lmis.gov.pk

Step 3: Login page will be loaded. Enter your username and password and press login button.





Confidentiality:

Please make sure that you do not share you login and password with anyone.

<u>Step 4:</u> After successful login, application will load the menu on the left side of your interface. Menu will be as per your access rights. If you role changed due to any reason, please do inform the concerned department or contact our service desk by sending an email at support@lmis.gov.pk

Password Reset



Please regularly change your password and use combination of Alphabets, digits, and special characters. Strong passwords are more than eight characters. To reset the password, please click your username on right top, select chang\e

Password reset option.

5.2. Data Entry User

If you are a data entry user, from menu select "Asset Data Mgmt.," and then select "Create Asset" to create new asset or "Search & Update Asset" to search for already entered asset or update its following information:



Search & Update Asset

- 1. Asset Basic Information
- 2. Asset Maintenance
- 3. Asset Spare and Accessories

5.2.1 How to enter a new Asset?

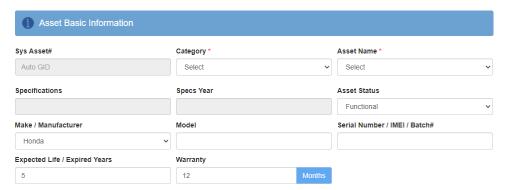
From Main Menu select "Asset Data Mgmt.," and then select "Create Asset". Form is design section wise for ease of use.

Section: Basic Information

S#	Data Field	Detail	Example
1	Sys Asset#	System auto generates the Asset# and hence it is disabled for end user	
2	Category	Categories dropdown has values from A to G, as per department requirements. These dropdown values are configurable, and access of configuration is with Administrator.	A
3	Asset Name	Asset Name dropdown is connected with Category Dropdown. Once, end user selects Category of asset, Asset Name dropdown will be populated with asset names as per Category.	Air Purification System
4	Specification	Specification entered by Procurement department against Asset Name will be auto populated and hence disabled	Size: 3mm WL 200mm or better 4mm
5	Specs Year	Specification fiscal year entered by Procurement department against Asset Name will be auto populated and hence disabled	20-21
6	Asset Status	It is drop down and its values configure by	Functional

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		department. End user can select the appropriate value	
7	Make / Manufacturer	It is drop down and its values configure by department. End user can select the appropriate value	Vyaire Medical Inc, USA
8	Model	End user can enter the model or year of manufacturing	2020
9	Serial Number / IMEI / Batch#	End user can enter Serial Number, IMEI or Batch# as per requirement	1098989898989
10	Expected Life /Expiry in Years	End user can enter expected life or expiry of item in number of years. System will generate alerts on the basis of this value	5
11	Warranty	End user can enter warranty in Months. System will generate alerts on the basis of this value	24



Section: Purchase Information

S#	Data Field	Detail	Example
1	Purchase Type	It is drop down and its values configure by department. End user can select the appropriate value	Local
2	PO Document#	End user can enter Purchase Order#	PO 103843244
3	Purchase Year	End user can enter Purchasing Year	2020
4	Funding Source	It is drop down and its values configure by department. End user can select the appropriate value	USAID
5	Supplier	It is drop down and its values configure by department. End user can select the appropriate value	PSH Suppliers Ltd
6	Scale	End user can select the Purchase Price scale, either in million or Billion	Million
7	Purchase Price	End user can enter Purchasing Price	1.2

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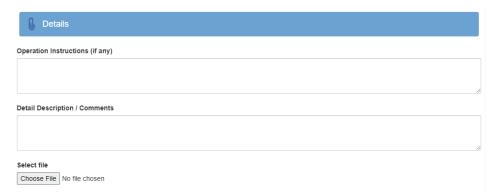
Section: Record

S#	Data Field	Detail	Example
1	Stock Register	End user can enter Physical Record register	Rg-01-90-15
		number. This will help to reconcile data	
2	Location of Asset	It is drop down and its values configure by	DHQ Swat
		department. End user can select the	
		appropriate value	
3	Assigned to	End user can enter Designation of HR to	DG, DOH
		whom asset is handed over	
4	GL Code	This is General Ledger Number. This will	01-000001-001
		help in future interfacing with ERP – Finance	
		and Control Module	
5	Depreciation	End user can enter depreciation in	25%
		percentages as per classification of asset.	



Section: Details

S#	Data Field	Detail	Example
1	Operation	End user can enter operational instructions	Can only work 8
	Instructions		hours / day
2	Detail Description	End user can enter detail description of asset	This is an old asset
			and donated by
			USAID in 2012.
3	File Attachment	PDF or word documents that come with asset	Manual.PDF
		can also be attached for complete record	



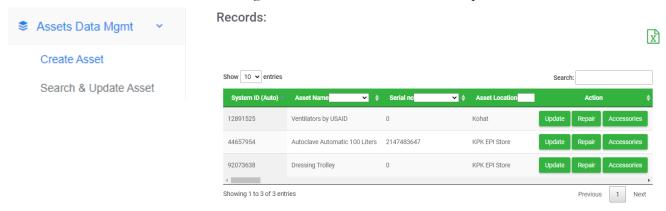
Section: Save / Reset

If end user would like to save the Asset, please SAVE button, in case data is not required to be saved, press RESET button.



5.2.2 How to Search and Update an Asset?

From Main Menu select "Asset Data Mgmt.," and then select "Search & Update Asset".



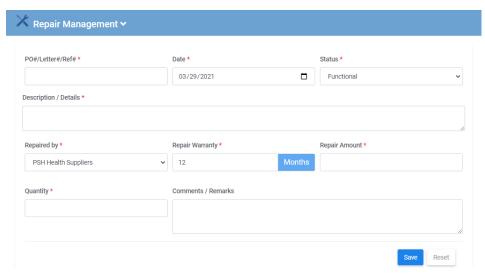
Screen visible to end user has the following:

- 1. Excel Export Option
- 2. Number of Records to show per screen (by default 10 records)
- 3. Dynamic Fuzzy Search (Search value in all available columns of the table)
- 4. Column Filters for Table List
- 5. Action Column with Update, Repair and Accessories Buttons.
 - a. <u>Update:</u> By clicking this button, end user can view same form which was used for data entry. But, in update, end user can view entered values and then can update it.

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b. **Repair:** By clicking this button, end user can view, edit, and enter new information related to repair of the asset.

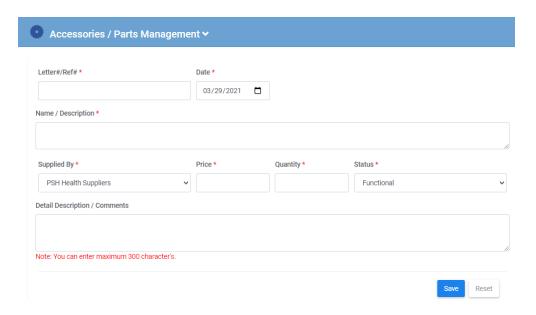
S#	Data Field	Detail	Example
1	Letter# / Ref#	End user can enter Official Letter#/	PO 1343555-21
		Reference#	
2	Date	End user can enter or select date on which	12/12/2020
		repair has been made	
3	Status	End user to enter status of Accessory / Part	Functional
		added	
4	Detail Description	End user to enter details of repair	Stand welded. After
			this further repair
			won't be possible
5	Repaired by	End user can select the Supplier / Vendor	M S Supplies
6	Warranty	End user to enter number of months for	12
		which repair warranty provided	
7	Amount	End user to enter total cost of repair	10,000
8	Quantity	End user to enter Quantity of repair	2
1	Remarks /	End user can enter Remarks / Comments	This is final repair,
	Comments		after this new part
			need to be procured



c. <u>Accessories:</u> By clicking this button, end user can view, edit, and enter new information related to accessories of the asset.

S#	Data Field	Detail	Example
1	Letter# / Ref#	End user can enter Official Letter#/	PO 1343555-21
		Reference# by which Accessories are added	
		to Asset	
2	Date	End user can enter or select date on which	12/12/2020
		accessory / part has been added to asset	
3	Name /	End user to enter name or description of	Ventilator Stand
	Description	Accessory / part to be added in the Asset	
4	Supplied By	End user to enter supplier / vendor name	M S Supplies
		who has supplied the part	

5	Price	End user to enter Price of Accessory / Part	5,000
6	Quantity	End user to enter number of Accessories /	50
		Parts added	
7	Status	End user to enter status of Accessory / Part	Functional
		added	
8	Detail Description	End user to enter details	Maximum tolerance
			is 55 Degree of heat



5.3. Administrator

Basic purpose of Administrator to configure the application to tailor it as per organization needs. This role gives more power to business owners to maintain their application without need of IT resources.

- 1. User Management
- 2. Organization
- 3. Manufacturer
- 4. Supplier
- 5. Category
- 6. Asset & Specs
- 7. Status
- 8. Purchase Type
- 9. Funding Source



5.3.1 User Management

User management allows administrator to define user access roles, users and assign roles to users.

5.3.1.1 Roles

In roles, administrator can create user access role by entering role name, selecting the organization level (Province, District, etc.) and selecting the appropriate role (Full, View, Insert, etc.)



5.3.1.2 Users

In user role interface, administrator selects the role, assign the Login ID, Password, user's full name, email, phone number and address. User access control is as per user role assigned.



5.3.2 Organization

To define, edit or update organization, from configuration management, choose organization. Enter the name of the organization and select the appropriate level of organization like Province, District, etc.



5.3.3 Manufacturer

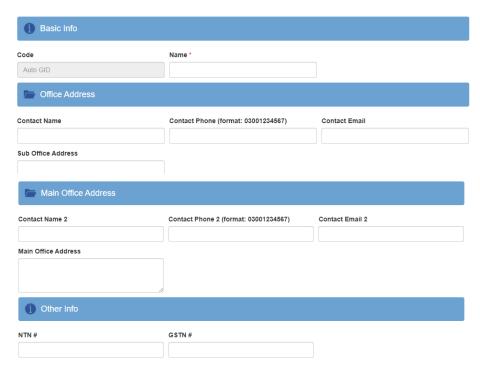
To define, edit or update Manufacturers, from configuration management, choose Manufacturers. Enter the name of the manufacturer while system will auto generate its Code.



5.3.4 Supplier

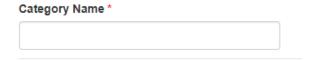
To define, edit or update Suppliers, from configuration management, choose Suppliers. Enter the name of the supplier, while system will auto generate its code. End user can provide contact name, number, email and

office address of main office and sub office, in addition to National Tax Number and General Sales Tax Number.



5.3.5 Category

Administrator can define categories as per organization needs. It can be as alphabets (A, B, C, etc.) or names like Vehicles, Furniture & Fixture, Land, etc.



5.3.6 Asset & Specs

Administrative can enter Asset Master data by Selecting Category, entering Asset Name, Specifications and Fiscal year.



5.3.7 Status

To define, edit or update Status, from configuration management, choose status. Enter the status while system will auto generate its Code.



5.3.8 Purchase Type

Administrator can define Purchase Type as per organization needs. It can be as Local, Foreign, Free of Cost, Funded, etc.



5.3.9 Funding Source

Administrator can define Funding Source as Department of Health, USAID, WHO, etc.



5.4. Strategic User (Provincial / District)

Strategic user are the decision makers and need reports, analytics, and dashboards to make the decision. These are also available to other users but limited to their access role like Tehsil or Health Facility. Strategic users have wider access, normally at provincial or district level.



- a. Detail Report
- b. Summary at Glance
- c. User Detail (Logs)
- 2. Analytics
 - a. Business Intelligence Tool

Reports Detail Report Summary at Glance User Detail Analytics

5.4.1 Detail Report

It allows user to select range of dates and type of information required from drop down:

- a. Asset Warranty Expired
- b. Repair Warranty Expired

- c. Manufacturer wise
- d. Status wise
- e. Funding Source Wise
- f. Supplier Wise
- g. Category Wise
- h. Purchase Type Wise

In output it shows all Asset related fields like Asset Category, Name, Manufacturer, Supplier, Etc. Report interface allows user for the following:

- 1. Export the data into MS-Excel.
- 2. Further filter the information by using search box.
- 3. Sort Ascending / Descending of all columns via column header up / down arrows.



5.4.2 Summary at Glance Report

It allows user to select range of dates and type of information required from drop down:

- a. Asset Warranty Expired
- b. Repair Warranty Expired
- c. Manufacturer wise
- d. Status wise
- e. Funding Source Wise
- f. Supplier Wise
- g. Category Wise
- h. Purchase Type Wise

In output it shows summary with the following options:

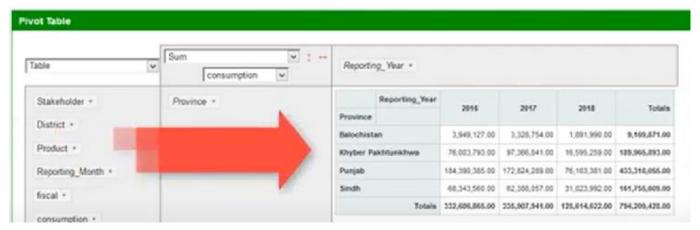
- 1. Export the data into MS-Excel.
- 2. Further filter the information by using search box.
- 3. Sort Ascending / Descending of all columns via column header up / down arrows.
- 4. Drill down to view details
- 5. 5.4.2 Summary at Glance Report
- 6. It allows user to select range of dates and type of information required from drop down:



5.4.3 Business Intelligence Tool

This is free hand tool to create different data views and graphs by simply placing data elements in rows, columns, intersection. It also allows to filter the data elements even it is not selected in the data. Complete video tutorial on how to use the BI tool is available on the following link:

https://youtu.be/u3ueCS446 Y



APPENDIX A: ACRONYMS AND DEFINITIONS

Table 1: Acronyms and Definitions

Acronym	Definition
BI	Business Intelligence
Sys	System
Mgmt.	Management
DHO	District Health Officer
DG	Director General
KP	Khyber Pakhtunkhwa