

Ordering Supplies and Wine for the Stores

1. Purpose

The purpose of this procedure is to establish an efficient and effective ordering and fulfillment process for all needed supplies.

2. Scope

This procedure is applicable to all Greenhouse Winery locations (Main Winery and stores) and BALs for Greenhouse Winery.

3. Responsibilities

- Store Leads
- General Manager
- Tasting Room Manager
- Distribution and Shipping
- Ordering
- BAL Managers

4. Definitions

None

5. Procedure

Winery Supply Order and Delivery

| Procedure / Form | Process Step / Activity | Responsible Function |
|--|--|--|
| Winery Supply Order Form | Assess inventory at the location, both in stock and needed stock and complete the Wine Supply Order Form by Tuesday at 3 PM. | Store Lead / BAL Manager / General Manager |
| | ↓ | |
| Winery Supply Order Form | Review completed order form, create PDF copies of orders. | Supply Chain Manager |
| | ↓ | |

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|--|---|--|
| | Send orders to the Distribution team for wine and warehouse supplies. | Supply Chain Manager |
| | ↓ | |
| | The distribution team receives the order form and gathers wine/supplies, double checks the order for Quality Control and signs a hardcopy of the form in preparation for delivery. | Distribution team |
| | ↓ | |
| Winery Supply Order Form | The distribution team unchecks items they were able to pack from the warehouse. | Distribution team |
| | ↓ | |
| Winery Supply Order Form | Review the updated order form, create PDF copies of orders. | Supply Chain Manager |
| | ↓ | |
| Winery Supply Order Form Ordering Contact and Supplier List | Send forms to the Ordering team to place orders for the rest of the supplies. | Supply Chain Manager |
| | ↓ | |
| Ordering Contact and Supplier List | Order supplies for direct delivery or local pickup per the completed Wine Supply Order Form and Ordering Contact and Supplier List . | Ordering team |
| | ↓ | |
| Winery Supply Order Form | On Wednesdays, deliveries are made of the wine/supplies stored in our warehouse. Review the order form with the Store Lead/Manager upon delivery and have them sign as approval. File completed form in warehouse. | Distribution Store Lead/BAL Manager/General Manager |
| | ↓ | |
| Winery Supply Order Form | Review all delivered items for the week, uncheck received items in Winery Supply Order Form . | Store Lead / BAL Manager/General Manager |
| | ↓ | |

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| | <p>If there is any item missing, contact the Ordering Contact for that item so they can resolve the issue</p> <p>If stores need something in an emergency, use petty cash to obtain the item or come to the winery to get what is needed.</p> | Store Lead / BAL Manager/General Manager |
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REVISION HISTORY

| Date | Revision # | Description of Revisions and reason for the change | Author | ISO Process Owner (Signature and Date) | Management Representative (Signature and Date) |
|------------|------------|--|----------------|--|--|
| 01/20/2026 | 0 | Initial Release | Steve Helinski | Steve Helinski | |
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