

Gideon Aina

Greater Accra Region, Ghana · [LinkedIn](#) · gideonstechnology.com

Professional Summary

I'm an innovative software/hardware engineer with 4+ years of experience, specialized in mobile phone and computer software/hardware repair. Owner of GIDEONSTECHNOLOGY (GTECH), recognized for reliability, innovation, and high-quality service.

Experience

Owner (GTECH), Self-employed

GIDEONSTECHNOLOGY · Greater Accra Region, Ghana · On-site

Feb 2021 – Present · 4 yrs 5 mos

- Founded and operate GIDEONSTECHNOLOGY (GTECH), delivering expert mobile/computer hardware and software repair solutions.
- Lead all aspects of business operations, technical support, and customer service.
- Provide hands-on maintenance, troubleshooting, and upgrades for a wide range of devices.
- Built a reputation for reliability, innovation, and high-quality service in the Greater Accra region.

Skills

- Computer Maintenance
- Software as a Service (SaaS)
- Mobile Telephony
- Equipment Repair
- Software Installation
- Leadership
- Computer Hardware
- Safety Practices
- Software Troubleshooting
- Account Management
- Attention to Detail
- Problem Solving
- Teamwork
- Functionality
- Power Tools
- Customer Service
- Communication

AI & Automation Skills

- AI-powered chatbots and virtual assistants
- Automated data analysis and reporting
- AI-driven customer support solutions
- Machine learning integration for business processes
- Natural language processing (NLP) tools
- AI-based diagnostics for hardware/software issues

Education

Practical Technologist (Mid-Level)

Advanced hands-on expertise in computer and mobile engineering, acquired through self-driven learning, industry certifications, and real-world experience.

Projects

SecureTrack Dashboard

A robust, secure, and modern dashboard application for real-time data tracking and analytics. Built using best practices in modern web development, featuring a responsive design and seamless user experience.

Modern Frontend

A cutting-edge frontend project that demonstrates advanced UI/UX techniques, leveraging modern JavaScript frameworks with a focus on speed, accessibility, and maintainability.

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