

⚠️ **PRESCRIPTION RENEWAL REQUIRED - ACTION NEEDED WITHIN 5 DAYS**



City Centre Pharmacy

"Your Health, Our Priority"

45 Queen Street, Cardiff City Centre, CF10 2BX
Tel: 029 2087 6543 | Email: prescriptions@citypharmacy.wales
www.citypharmacy.wales | GPhC Registration: 1234567
Opening Hours: Mon-Sat 8:30-19:00, Sun 10:00-16:00

Patient Information

Name:	Mr David P. Jenkins
DOB:	23/09/1965
NHS Number:	456 789 0123
Address:	78 Riverside Drive Cardiff CF11 8TY
Phone:	029 2076 5432
GP Practice:	Riverside Medical Centre

28th August 2025

Dear Mr Jenkins,



PRESCRIPTION RENEWAL REMINDER

5 DAYS

Until your prescriptions expire - Please renew immediately

This is an important reminder that several of your regular prescriptions are due for renewal. Our pharmacy records show that you need to request new prescriptions from your GP to continue your essential medications without interruption.



Medications Due for Renewal

Medication	Strength	Quantity	Expiry Date	Status
Amlodipine	5mg tablets	28 tablets	02/09/2025	DUE NOW
Simvastatin	40mg tablets	28 tablets	03/09/2025	DUE NOW
Metformin	500mg tablets	56 tablets	05/09/2025	DUE SOON
Aspirin	75mg tablets	28 tablets	06/09/2025	DUE SOON



How to Renew Your Prescriptions

Choose the most convenient method for you:



NHS App (Recommended)

- Download NHS App
- Select "Prescriptions"
- Choose items to renew
- Select our pharmacy



Online Patient Access

- Log into Patient Access
- Go to prescription section
- Request repeat prescriptions
- Nominate our pharmacy



Phone Your GP

- Call Riverside Medical: 029 2023 4567
- Request prescription line



Visit GP Reception

- Bring repeat slip or list
- Complete request form
- Processing: 2-3 working days

- Provide medication details
- Confirm pharmacy details

- We'll collect electronically

⚠ Important Information

🕒 Processing Times

GP prescriptions typically take 48-72 hours to process. Please allow extra time during busy periods.

🏥 Temporary Supply

If urgent, we may provide an emergency supply (charges apply). Bring previous packaging and ID.

📅 Medication Review

Your GP may require an appointment before renewing. Book early if you haven't been seen recently.

🇬🇧 NHS Exemption

Ensure your exemption certificate is up to date. Renewal may be required annually.



📞 Contact Our Pharmacy Team

Our experienced pharmacists are here to help with your prescription needs



Phone

029 2087 6543
Mon-Sat 8:30-19:00



Email

prescriptions@
citypharmacy.wales



Live Chat

Available on our
website daily



Visit Us

45 Queen Street
Cardiff CF10 2BX

What happens next?

1. Request your prescription renewal using one of the methods above
2. We'll receive your prescription electronically from your GP
3. We'll prepare your medications (usually ready within 2 hours)
4. We'll send you a text notification when ready for collection
5. Collect at your convenience during opening hours

Our Services: Free prescription delivery (Cardiff area), medication review consultations, dosette box service, travel health advice, and NHS health checks.

Thank you for choosing City Centre Pharmacy for your healthcare needs.

Mrs Catherine Williams

Superintendent Pharmacist

MPharm, MRPharmS

City Centre Pharmacy

Pharmacy Services: NHS Prescriptions | Private Prescriptions | Medication Reviews | Travel Health

Emergency Prescriptions: Available during opening hours with appropriate documentation

City Centre Pharmacy is registered with the General Pharmaceutical Council (GPhC).

We are committed to providing safe, effective pharmaceutical care.

GPhC Registration: 1234567 | Established 1995 | Part of Independent Pharmacy Wales