

User	
<b>PK</b>	<b><u>user_id int</u></b>
username varchar(50) password varchar(10) email varchar(100) phone_number varchar(11) status varchar(10) account_type varchar(10)	

ChatSession	
<b>PK</b>	<b><u>session_id int</u></b>
FK	user_id int message varchar(200) start_time date end_time date status varchar(10)

ServiceRequester	
<b>PK</b>	<b><u>requester_id int</u></b>
premium_member int	

Service	
<b>PK</b>	<b><u>service_id int</u></b>
service_name varchar(50) type varchar(50) available_times varchar(255) description varchar(200) price int FK provider_id int	

ServiceProvider	
<b>PK</b>	<b><u>provider_id int</u></b>
rating int	

SystemAdmin	
<b>PK</b>	<b><u>admin_id int</u></b>

Review	
<b>PK</b>	<b><u>review_id int</u></b>
FK	requester_id int FK service_id int rating int comment varchar(200)

PaymentMethod	
<b>PK</b>	<b><u>method_id int</u></b>
FK	user_id int type varchar(10) account_number int expiry_date date security_code int billing_address varchar(200)

Proposal	
<b>PK</b>	<b><u>proposal_id int</u></b>
FK	provider_id int FK service_id int FK requester_id int proposal_amount float status varchar(50) proposal_date date counter_amount int

Payment	
<b>PK</b>	<b><u>payment_id int</u></b>
FK	requester_id int FK provider_id int FK service_id int amount float payment_date date status varchar(200)

Incident	
<b>PK</b>	<b><u>incident_id int</u></b>
FK	reporter_id int incident_date date description varchar(200) status varchar(200) incident_type varchar(10)

Appointment	
<b>PK</b>	<b><u>appointment_id int</u></b>
FK	requester_id int FK provider_id int FK service_id int reservation_date date status varchar(50)

