

Jarrold T. Gainor

Minneapolis, MN | [LinkedIn](#) | [GitHub](#)

Work Experience

Network Architect, Premium Waters Inc., Minneapolis, MN

September 2022 – Present

- Connected HR CRM with Active Directory resulting in automated onboarding and offboarding workflows.
- Experienced with systems: Cisco Switching, Vectra and Darktrace IDS/IPS, Okta Identity Platform, Oracle Talari SD-Wan, PRTG, Windows Server, PDQ Inventory & Deploy, SOS Online Backup, Group Policy, Office 365, Azure Active Directory, Watchguard Firewalls, WSUS administration, and others.

Network Administrator, Premium Waters Inc., Minneapolis, MN

January 2019 – Present

- Secured Office 365, VPN, and other applications by leading the roll out of Okta multifactor authentication.
- Orchestrated proof of concept, direct comparison, and replacement of previous Intrusion Detection System (IDS).
- Administered Ruckus ZoneDirector and Virtual SmartZone for 15 locations totaling 200+ access points.
- Designed and installed a network monitoring system using SNMPv3, NetFlow (5&9), and other technologies.

Helpdesk Technician, Premium Waters Inc., Minneapolis, MN

February 2017 – December 2018

- Automated the Windows imaging process by leveraging Microsoft Deployment Toolkit and PDQ Deploy.
- Documented infrastructure for all Premium Waters manufacturing and corporate locations.
- Produced PowerShell scripts to improve Active Directory administration, incorporate monitoring, and more.

Help Desk Associate, ResCom Help Desk - UWEC, Eau Claire, WI

August 2015 – December 2016

- Maintain multiple computer labs including servicing of peripherals, printers, and other equipment.

Notable Achievements

Premium Waters, Inc.

2019 Wave Award (Employee of the Year)

2019 4th Quarter Ripple Award (Employee of the Quarter)

2019 4th Quarter Droplet Award (Corporate Employee of the Quarter)

Education

University of Wisconsin- Eau Claire | Accounting Major, Information Systems Minor