

## TERMS AND WARRANTY INFORMATION

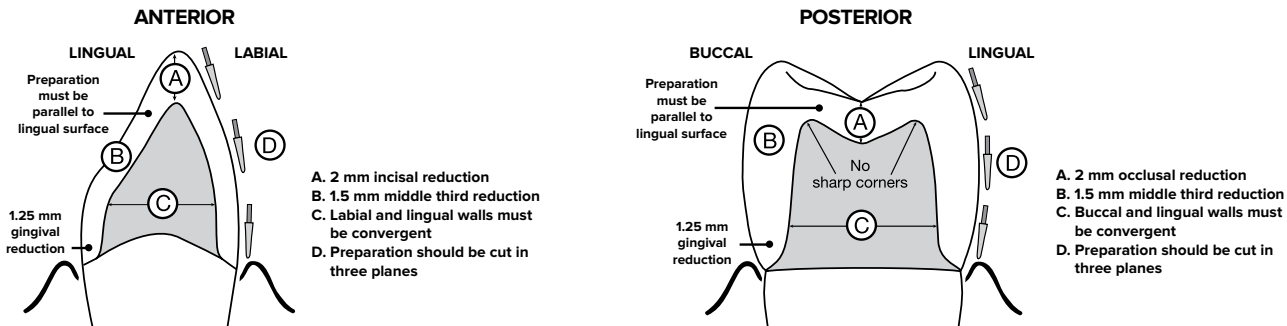
Please allow full working time for each product selected. Working times are NOT guaranteed and do NOT include weekends or holidays.  
Only \$7 shipping per box each way (contiguous U.S. only; shipping charge varies for Alaska, Hawaii and Puerto Rico).

We honor VISA, MASTERCARD, AMEX and DISCOVER.

**TERMS:** Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

**LIMITED WARRANTY/LIMITATION OF LIABILITY.** Riverside Dental Ceramics ("the lab") warrants that all dental devices (a "device") are made according to your specification and approval in the belief that the device will be useful and MAKES NO OTHER WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Subject to the return of a device that is placed and then fails, the lab will repair or replace the device without charge for the cost of materials and workmanship or refund the original price paid, at the lab's option, as follows: (1) screw-retained implant abutments up to 20 years (including replacement of a device that was made by the lab that was attached to said abutments and including an Inclusive\* Tapered titanium dental implant upon request at no extra charge); (2) porcelain to metal, all ceramic (including screw-retained zirconia bridges), all metal, single-unit inlay, onlay and crown composite resin final prosthetics and milled implant bars, up to seven years; (3) composite resin bridges (excluding Maryland and inlay/onlay bridges) up to five years; (4) Transition Crowns and Bridges® up to two years; (5) thermoformed appliances and splints if the failure is due to defects in materials or workmanship, provisionals, composite resin Maryland and inlay/onlay bridges, up to six months; (6) all other dental devices up to thirty days if the failure is due to defects in materials or workmanship. This Warranty is exclusively for your benefit, is not transferable and does not extend to any patients. You agree to pay all other costs of adjustment, repair and replacement of a device. Except where prohibited by law, the lab WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM THE USE OF A DEVICE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL, regardless of the theory asserted, including warranty, contract, negligence or strict liability and if such disclaimer is not permitted by law, the duration of any implied warranty is limited to 90 days from the date of delivery. In the event of a dispute and absent an amicable resolution the parties mutually agree to waive class actions in favor of mandatory individual arbitration of claims under this limited warranty in and in accordance with the laws of California. The lab does not guarantee the performance of independent carriers.

## CROWN PREPARATION GUIDELINES



**RDC RIVERSIDE**  
Dental Ceramics



3974 Jurupa Ave.  
Riverside, CA 92506  
800-321-9943  
Fax 866-861-7959

## Special IPS e.max Rx Offer\*\*

1. Carefully package your case, including this Rx, and tape box securely closed.
2. To schedule overnight shipping pickup, call us at 800-321-9943.
3. Please allow five working days in lab.
4. Send this Rx with your next IPS e.max case to receive \$45 off per unit of IPS e.max. Use all four prescriptions for six units for a total savings of \$1,080!

## OFFER EXPIRES OCTOBER 31, 2014

**\*\*This personalized prescription is intended for the dentist and account number listed below. It is nontransferable. Price does not include round-trip overnight shipping (\$14 per box) or applicable taxes. No copies accepted. Limit one specially priced Rx per case. Special pricing not valid with any other offer.**

Dr. Name **Dr. J. Michael Wilcox**

Acct. # **30-69215**

Patient Name

First

Last

☐ Male ☐ Female Age

Enclosed with case: ☐ Impression ☐ Bite ☐ Models ☐ Articulator ☐ Shade Tab ☐ D-WAX ☐ Pre-Op Models ☐ Photos

Deliver by 5 p.m. on

☐ Call before starting case



**NOTE: Please send a study model on all work involving anterior teeth.**

☐ IPS e.max®

COUPON CODE: \$45 off IPS e.max – 10/31/2014 \*ZYG874\*

### FINAL CERAMIC SHADE



Indicate Shade Here

### PRESENT TOOTH OR STUMP SHADE

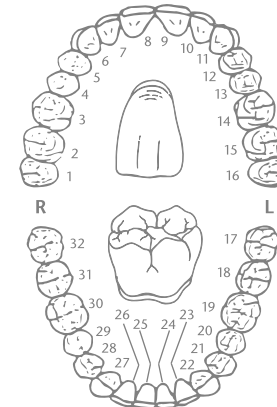


Indicate Shade Here

### OCCUSAL STAINING

- ☐ None ☐ Light\*  
☐ Medium ☐ Dark

\*Standard unless specified otherwise



### INCISAL SHAPE INSTRUCTIONS



☐ Rounded ☐ Squared ☐ Pointed



All Restorations  
Made in California

Signature \_\_\_\_\_  
(see reverse for limited warranty details)

License # \_\_\_\_\_

©2014 Riverside Dental Ceramics

RD-141-070214

## TERMS AND WARRANTY INFORMATION

Please allow full working time for each product selected. Working times are NOT guaranteed and do NOT include weekends or holidays.  
Only \$7 shipping per box each way (contiguous U.S. only; shipping charge varies for Alaska, Hawaii and Puerto Rico).

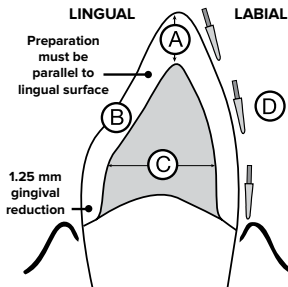
We honor VISA, MASTERCARD, AMEX and DISCOVER.

**TERMS:** Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

**LIMITED WARRANTY/LIMITATION OF LIABILITY.** Riverside Dental Ceramics ("the lab") warrants that all dental devices (a "device") are made according to your specification and approval in the belief that the device will be useful and MAKES NO OTHER WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Subject to the return of a device that is placed and then fails, the lab will repair or replace the device without charge for the cost of materials and workmanship or refund the original price paid, at the lab's option, as follows: (1) screw-retained implant abutments up to 20 years (including replacement of a device that was made by the lab that was attached to said abutments and including an Inclusive\* Tapered titanium dental implant upon request at no extra charge); (2) porcelain to metal, all ceramic (including screw-retained zirconia bridges), all metal, single-unit inlay, onlay and crown composite resin final prosthetics and milled implant bars, up to seven years; (3) composite resin bridges (excluding Maryland and inlay/onlay bridges) up to five years; (4) Transition Crowns and Bridges® up to two years; (5) thermoformed appliances and splints if the failure is due to defects in materials or workmanship, provisionals, composite resin Maryland and inlay/onlay bridges, up to six months; (6) all other dental devices up to thirty days if the failure is due to defects in materials or workmanship. This Warranty is exclusively for your benefit, is not transferable and does not extend to any patients. You agree to pay all other costs of adjustment, repair and replacement of a device. Except where prohibited by law, the lab WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM THE USE OF A DEVICE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL, regardless of the theory asserted, including warranty, contract, negligence or strict liability and if such disclaimer is not permitted by law, the duration of any implied warranty is limited to 90 days from the date of delivery. In the event of a dispute and absent an amicable resolution the parties mutually agree to waive class actions in favor of mandatory individual arbitration of claims under this limited warranty in and in accordance with the laws of California. The lab does not guarantee the performance of independent carriers.

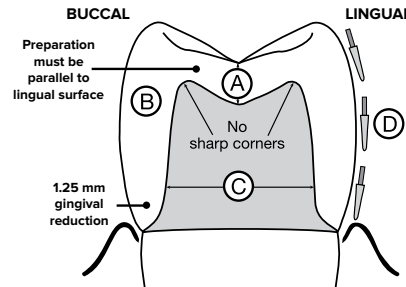
## CROWN PREPARATION GUIDELINES

### ANTERIOR



- A. 2 mm incisal reduction
- B. 1.5 mm middle third reduction
- C. Labial and lingual walls must be convergent
- D. Preparation should be cut in three planes

### POSTERIOR



- A. 2 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Buccal and lingual walls must be convergent
- D. Preparation should be cut in three planes



**RDC RIVERSIDE**  
**Dental Ceramics**



3974 Jurupa Ave.  
Riverside, CA 92506  
800-321-9943  
Fax 866-861-7959

## Special IPS e.max Rx Offer\*\*

1. Carefully package your case, including this Rx, and tape box securely closed.
2. To schedule overnight shipping pickup, call us at 800-321-9943.
3. Please allow five working days in lab.
4. Send this Rx with your next IPS e.max case to receive \$45 off per unit of IPS e.max. Use all four prescriptions for six units for a total savings of \$1,080!

## OFFER EXPIRES OCTOBER 31, 2014

**\*\*This personalized prescription is intended for the dentist and account number listed below. It is nontransferable. Price does not include round-trip overnight shipping (\$14 per box) or applicable taxes. No copies accepted. Limit one specially priced Rx per case. Special pricing not valid with any other offer.**

Dr. Name **Dr. J. Michael Wilcox**

Acct. # **30-69215**

Patient Name

First

Last

☐ Male ☐ Female Age

Enclosed with case: ☐ Impression ☐ Bite ☐ Models ☐ Articulator ☐ Shade Tab ☐ D-WAX ☐ Pre-Op Models ☐ Photos

Deliver by 5 p.m. on

☐ Call before starting case



**NOTE: Please send a study model on all work involving anterior teeth.**

☐ IPS e.max®

COUPON CODE: \$45 off IPS e.max – 10/31/2014 \*ZYG874\*

### FINAL CERAMIC SHADE



Indicate Shade Here

### PRESENT TOOTH OR STUMP SHADE

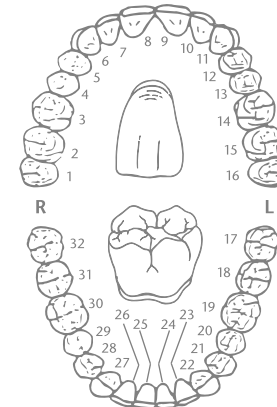


Indicate Shade Here

### OCCUSAL STAINING

- ☐ None ☐ Light\*
- ☐ Medium ☐ Dark

\*Standard unless specified otherwise



### INCISAL SHAPE INSTRUCTIONS



☐ Rounded ☐ Squared ☐ Pointed



All Restorations  
Made in California

Signature \_\_\_\_\_  
(see reverse for limited warranty details)

License # \_\_\_\_\_