



Ghulam Mustafa

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ABOUT MYSELF

Seeking an organization where I can leverage my skills and experience to advance both the organization's objectives and my own professional growth. With a fervent commitment to upholding superior software quality and a solid IT foundation, I have consistently driven success throughout my career in software testing and quality assurance.

DIGITAL SKILLS

Manual Testing / ETL Testing / Database Testing / API Testing / Penetration Testing / Software Testing / Mobile App testing / AWS Data Analytics / Performance Testing / Sales Force Testing / Smoke and Sanity Testing / Writing Test Cases & Test Scripts / Scrum and Agile Methodologies / Selenium (Using Python script) / Load and Stress Testing / Regression testing / Non-functional Testing / Functional Testing.

WORK EXPERIENCE

Senior SQA Engineer at CareCloud (Data Science Team)

[21/01/2021 – Current]

City: Rawalpindi | **Country:** Pakistan

- Actively participated in daily scrums, sprint planning, and retrospectives, contributing to the resolution of over X critical bugs and ensuring on-time project delivery.
- Resolved critical issues across EPMS, RCM, Salesforce, NLP, and OCR systems.
- Perform both manual and automated testing (API, database, performance), employing various tools and strategies, and tracking bugs in Jira.

SQA Engineer at CareCloud (Business Intelligence Team)

- Performed tests on multiple dashboards, including Doctor United, Revenue Project, and Reflection.
- Validated custom dashboard and adhoc reports, ensuring data accuracy and visual integrity.
- Tested an EPMS Dashboard's automated JIRA data retrieval feature, using diverse strategies to ensure accurate sprint-specific recommendations.

JR.SQA Engineer at CareCloud (Data Engineering Team)

- Ensured accurate data transfer by validating appointments, demographics, and documents.
- Conducted ETL data testing per client needs, promptly escalating issues.
- Meticulously validated extracted data for accuracy and integrity.
- Identified and resolved data quality issues, ensuring the consistency and reliability of imported data.
- Collaborated with cross-functional teams to define data requirements and testing methods.

EDUCATION AND TRAINING

BACHELOR OF SCIENCE IN COMPUTER SCIENCE

Abbottabad University of Science and Technology [01/06/2014 – 01/06/2018]

City: Abbottabad | **Country:** Pakistan

MS IN BIG DATA AND ARTIFICIAL INTELLIGENCE

ITMO University [01/09/2024 – Current]

City: Saint Petersburg **Country:** Russia