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# Food Ordering System for the GMIT Catering Company

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B.Sc.(Hons) in Software Development

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**Final Year Project**

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# About this project

**Abstract** This project sets out to create a food ordering system for a local company. The systems primary components are a mobile application that the user interacts with and a web application that the staff interact with.

The need for such a system stems from two problems, firstly the issue of rush hour times during business hours where there is a vast number of customers to service, and secondly to bring more presence and promotion to the business, as they are finding it hard to reach out to their current customer base and would be customers.

We aim to solve the first problem by having a system in which customers can pre-order sandwiches and other products via a mobile application. Users will be able to top up their account, order products, pick a collection time, and view their balance, products and past order history.

The second problem will be solved by implementing push notifications into the application so that the company can let customers know about menus, events and various other updates. Another way to increase promotion and presence is by having various information about the company on the application; for instance: opening times, contact details and general information.

All of the information on the web application can be updated; this includes the menus, opening times, user and staff details, and much more. This information is reflected in the web application. Interactions from within the mobile application including: topping up, logging in, registration and ordering go through the web application.

We plan to create a cohesive, thoughtfully designed, robust system that solves these two problems.

**Authors** This project was created by two fourth year software development students: Ronan Connolly & Vladislav Marisevs, as part of our Bachelors of Science honours degree in Software Development.

Ronan was in charge of creating all aspects of the user facing mobile app. Vladislav was in charge of creating all aspects of the staff facing web app.

We spent most of our shared time coming up with the overall architecture we would implement, and an interface to be used between mobile and web app for transfer of data.

**Acknowledgements** We would like to acknowledge and thank our supervisor Dr John Healy for all the time and effort he has put into helping us throughout this project, he gave us a good structure and set milestones for us in order to keep on top of things.

We'd also like to thank the GMIT Catering Company staff for the time spent meeting with us in order to continuously improve and adapt the project.

# Chapter 1

## Introduction

We set out to create a food ordering system for the GMIT Catering Company (known henceforth as the company). The basic structure is a mobile application (henceforth known as mobile app) for the Android and iOS systems that the user interacts with, and a server (henceforth known as web app) that the staff can log into in order to view transactions, user details and to update the mobile app.

The reason such a system is needed is that queues during peak times tend to be enormous and currently it's hard to service all the customers.

Another reason is to encourage customers to get into a habit of repeat ordering, if it is an easy process then it should increase purchases.

Lastly, the company wants to increase presence and promotion in the college, in order to achieve this end we have implemented push notifications where staff can send a notification to all users. On top of this the mobile application itself serves as a promotional device, containing details of various aspects of the company.

The components contained within the mobile app include pages for login, registration, about the company and user details. There is also a way to top up and order sandwiches. A huge emphasis is put on design for this project, using the company's colour theme and creating a nice icon. This mobile app was created using the Ionic Framework which is programmed primarily using the AngularJS framework.

The components contained within the web app include many pages such as the login system, orders, stock, user details, vouchers (for adding credit to your account), settings (collection and opening times) and accounts (staff) pages. This web app was created in PHP using Zend Framework 2. Most of the information on the web app is reflected on the mobile app.

The two applications talk to each other via JSON over HTTP Get and

Post requests.

We set out to create a well thought out, carefully designed, robust food ordering system using modern technologies. This project could be extended in the future to be used

We used an agile structure where we had certain components we needed complete by specific dates. We had various meetings each month with our supervisor and several members of the company.

# Chapter 2

## Context

- Provide a context for your project.
- Set out the objectives of the project
- Briefly list each chapter / section and provide a 1-2 line description of what each section contains.
- List the resource URL (GitHub address) for the project and provide a brief list of the main elements at the URL.

### 2.1 Filler

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### 2.1.1 More filler

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## 2.2 Filler

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# Chapter 3

## Methodology

About one to two Pages

Describe the way you went about your project:

- Agile / incremental and iterative approach to development. Planning, meetings.
- What about validation and testing? Junit or some other framework.
- If team based, did you use GitHub during the development process.
- Selection criteria for algorithms, languages, platforms and technologies.

Check out the nice graphs in Figure 3.2, and the nice diagram in Figure ??.

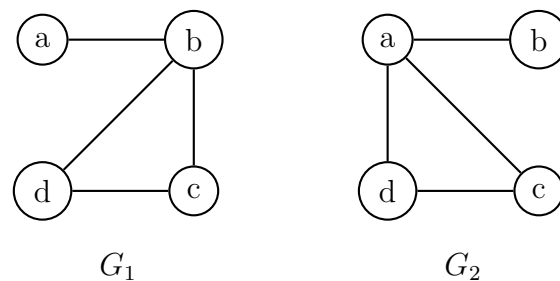


Figure 3.1: Nice pictures

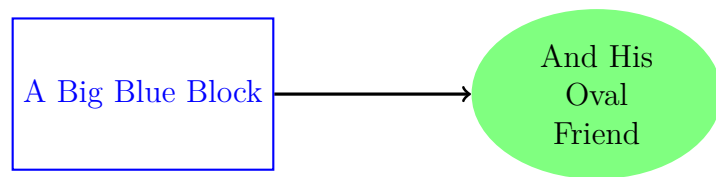


Figure 3.2: Nice pictures

# Chapter 4

## Technology Review

About seven to ten pages.

- Describe each of the technologies you used at a conceptual level. Standards, Database Model (e.g. MongoDB, CouchDB), XML, WSDL, JSON, JAXP.
- Use references (IEEE format, e.g. [1]), Books, Papers, URLs (timestamp) – sources should be authoritative.

### 4.1 Web App

I decided to use PHP since I was already proficient at it and it works really well as a web app because....

#### 4.1.1 PHP

#### 4.1.2 Zend Framework

## 4.2 Mobile App

### 4.2.1 Ionic Framework

HTML/CSS

JavaScript

AngularJS

Here's some nicely formatted XML:

```
<this>
<looks lookswat="good">
  Good
</looks>
</this>
```

### 4.2.2 Alternatives

Cordova

PhoneGap

JQueryMobile

Xamarin

## 4.3 REST Architecture

### 4.3.1 HTTP Requests

### 4.3.2 Custom API

## 4.4 JSON

# Chapter 5

## System Design

As many pages as needed.

- Architecture, UML etc. An overview of the different components of the system. Diagrams etc... Screen shots etc.

Column 1	Column 2
Rows 2.1	Row 2.2

Table 5.1: A table.

# Chapter 6

## System Evaluation

As many pages as needed.

- Prove that your software is robust. How? Testing etc.
- Use performance benchmarks (space and time) if algorithmic.
- Measure the outcomes / outputs of your system / software against the objectives from the Introduction.
- Highlight any limitations or opportunities in your approach or technologies used.



# Chapter 7

## Conclusion

About three pages.

- Briefly summarise your context and ob-jectives (a few lines).
- Highlight your findings from the evalua-tion section / chapter and any opportuni-ties identified.