

Interview Discussion Guide

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Focus Statement	Understand how UIC students with dietary restrictions currently navigate the dining hall menu and physical space, highlighting underrepresented options and main obstacles to efficient decision-making.
Introduction	<p>E1: Hello. I'm []. Me and my colleagues [] are conducting a series of interviews for our Human-Computer Interaction course with an interest in understanding how UIC students with dietary restrictions navigate the dining hall menu and physical space with an emphasis on underrepresented options and main obstacles to efficient decision-making.</p> <p>E2: I'm [], a [] student doing a [] in computer science.</p> <p>E1: I'm going to lead our discussion here where I will be asking you questions and then encouraging and moderating our discussion as we go along.</p> <p>We will record audio during the interview. You can rest assured that your personal information will be kept confidential and we will anonymize the data collected through this interview. Participation in this study is completely voluntary and you can discontinue or withdraw participation at any given time. Here is a consent form that details the points I just mentioned. Please go through it and sign it before we proceed.</p>
Key Demographic Questions	age, gender, major, ethnicity
Warm-Up Questions	<ul style="list-style-type: none"> • What are your dietary restrictions? <ul style="list-style-type: none"> ○ Reason: allergy, religion, diet, other ○ Is it a strict restriction or negotiable preference? • With what frequency do you go to the dinning hall? • Can you tell us websites/apps/social media you know about the dining service at UIC? <ul style="list-style-type: none"> ○ What do you get to know from that? • Do you ever use the online menu? <ul style="list-style-type: none"> ○ For what? • How much time do you spend inside the dining hall looking for preferable food options?

Main Questions	<ul style="list-style-type: none"> ● Why do you go to the dining hall? ● Can you tell us about an instance you had food at the dining hall? <ul style="list-style-type: none"> ○ alone/with friends? ○ Do you have an idea of what to eat before you go? ○ Takeaway/eat-in ? ○ How long does it take from you arriving to you getting the food? ● Can you walk me through the thought process you used to choose what to eat last time you went there? ● How satisfied are you with the current support for finding food for your specific dietary needs? ● Can you think of a time when you were particularly frustrated at finding what to eat at the dining hall? <ul style="list-style-type: none"> ○ Hint: Don't know what to eat/don't know what meets your restrictions/hard to find the location. ○ What strategies did you use to overcome this challenge? ○ Any other time? ● How do you usually navigate inside the dining hall? <ul style="list-style-type: none"> ○ Stations you go first, do the same path everyday, prioritize "safe" stations ○ Do you have a preference for specific cuisines/foods or are you open to try different things? ● How do you go about finding a specific food you want to eat? ● Are you able to easily navigate through the main ingredients of the food that you eat at the dining hall? ● Are there any other needs of yours that you feel are unmet? ● How do you figure out if a food is safe for you? <ul style="list-style-type: none"> ○ Why do you choose this method to find out? ● Have you ever accidentally eaten something you were not supposed to? <ul style="list-style-type: none"> ○ Can you describe how that happened? ● Comparing the way you navigate your restrictions in the dining hall and other dining spaces, do you see any similarities/differences?
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