GRADYN WURSTEN

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EXPERIENCE

2018

IT TECHNICIAN/INVENTORY MANAGER (INTERNSHIP), GROOVE IT

Built/repaired computers and servers, oversaw inventory

2018 – 2019

CUSTOMER SERVICE ASSOCIATE, PANDA EXPRESS

Assisted guests in all capacities

2019 – 2020

CUSTOMER SERVICE ASSOCIATE, WALGREENS

Assumed managerial duties, tracked inventory, performed general customer service

2020 – 2021

ADVANCED TECHNICAL SUPPORT REPRESENTATIVE, VIVINT SMART HOME

Troubleshooted customers' smart home/home security devices, including mesh 2.4GHz networks and Z-Wave networks

2021 – 2021

CUSTOMER RELATIONS ACCOUNT MANAGER, ALDER SECURITY

Oversaw customer accounts, handled account concerns for callers

2021 – 2023

SOFTWARE DEVELOPMENT & DEVEOPS, PANDO (SUBSIDIARY OF ALDER SECURITY)

Wrote a large variety of software in C# on the .NET platform, also quite a bit of web development. Deployed and maintained production software across a variety of Windows server, Linux server, and Kubernetes systems. Worked deeply with production SQL databases

EDUCATION

2020

HIGH SCHOOL DIPLOMA, WASATCH HIGH SCHOOL

- Computer Repair
- Programming 1 and 2
- Graphic Design 1, 2, and 3

2020

TESTOUT PC PRO, MOUNTAINLAND TECHNICAL COLLEGE

Obtained PC Pro certification at Mountainland Technical College while in high school

SKILLS

- Proficient in C# with experience in many popular C# libraries (ASP.NET, Xamarin, WPF, Avalonia, NUnit, etc)
- Proficient in React Native app development
- Proficient in React web development
- Strong understanding of object-oriented programming principles and design patterns
- Proven ability to debug, optimize and maintain complex codebases
- Excellent grasp of git and version control practices
- Extensive ASP.NET experience
- Extensive experience with Azure
- Experience working both on existing code bases and from scratch
- Windows Server/Linux Server experience
- Experience building and maintaining automated CI pipelines on several platforms (Github, Gitlab, Bitbucket, Azure DevOps)
- Python programming
- SQL databases
- Familiar with Agile development methodologies and test-driven development
- Extensive experience developing reliable unit tests using NUnit, Fluid Assertions, and more
- Experience in developing microservices and containerization using Docker
- Proven experience in developing RESTful and GRPC APIs
- Extensive backend development experience in multiple languages
- Extensive experience with Kubernetes
- Proven track record of delivering reliable software on time
- Java programming
- Web development (HTML/CSS/Javascript)
- CMD/Powershell/Bash Command lines

PROJECTS

JOURNALY
Cross-platform cognitive behavioral therapy tracker

GRALYN BOT
High tech auto moderation bot for large Discord servers

GRALYN CORE
Ridiculously scalable discord.py wrapper featuring a full-fledged text mode interface, easy module development, and more