

EMPATHY MAP

Says

what have we heard them say?

Easy to access

Save money on flights booking tickets

Easy and secure payments

Quick access to booking

Does

what are they do this projects?

Create the error booking software

Ticket booking to predict flight prices

Satisfy customer

solve the problems

Thinks

what are their wants,needs,hopes and dreams?

Make better to flight booking

Ticket booking to predict flight prices

Error free

Time by booking flights at the most affordable prices

Feels

what are they feel about this project?

This is help to understand project needs

clear about what they will do for project

It is help to understand the customer requirements