

# Certificate of Achievement

Congratulations!

**tambi gopi**

for successfully completing  
**Basics of Customer Services**  
a course that covers

Customer Service and Service Excellence | Method of Communication | Introduction  
to E-mail Writing and Operational Definitions

Start Date: 07 Apr 2023

End Date: 07 Apr 2023

*Mehul Mehta*

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Global Delivery Head - TCS iON,  
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**CERTIFIED**

Cert ID: 71267-20202763-1016  
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