

Vivek Govardhana

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CHATBOT DEVELOPER

I am a highly skilled chatbot developer with over **1.7 years of experience** in **chatbot development, python, node.js, javascript, NLP**. I have knowledge of popular deeplearning frameworks such as **pytorch** and NLP frameworks and libraries such as **DialogFlow, NLTK, Spacy** and experience with FastAPI, Numpy, Pandas for Machine learning

TECHNICAL SKILLS

Languages : JavaScript, Python
Frameworks : PyTorch, Spacy, NLTK, Gensim, scikit-learn
Platform : Dialogflow, Kore.ai
Databases : MongoDB, MySQL
Dev Tools : Visual Studio Code, Git, CMD

EXPERIENCE

Chatbot Developer

Mphasis - Kore.ai

Mar 2023 – Present

On-Site – Hyderabad

- Solid **1.7 years** of experience in building working end to end Virtual assistance using **Kore.ai Xo platform, Javascript, Node.js, NLP**
- Streamlined code for faster load times and improved bot performance.e
- Developed custom features and implementations and integrated into the bot
- Have a great command on both node.js/js and python in bot development
- Contributed to bug fixes, code improvement and data security
- Implemented automation batch suite to increase productivity and to reduce developer efforts in unit testing

EDUCATION

Vignana Bharathi Institute Of Technology

Bachelor of Technology

Hyderabad

Aug 2019 – Mar 2023

PROJECTS

ChatBot

Python, FastAPI, DialogFlow, NLP

[Source Code](#)

- Developed a Virtual Assistance using **DialogFlow** as a chatbot base and **NLP** for **intent detection along with FastAPI** for **backend** routing to and from database and chatbot with **HTML, CSS** to build the interface of the website **HTML, CSS, and JavaScript**
- Optimized the chatbot using Natural Language processing or Natural Language Understanding with different Usecases
- Hosted the chatbot the the public for a better interaction and experience
- Deployed on GitHub pages via GitHub Actions

CERTIFICATIONS

- [Data Structures and Algorithms Using Python](#)