

ICT SERVICE REQUEST FORM



Incomplete forms will not be processed. Mark all boxes that apply with 'x'
Refer to SRF Guidelines for details on filling up the form.

REQUESTOR DETAILS

Name: Mitch De Vera Date Created: 10/10/2022
Contact#: 503 SBU/P & Dept.: UTC/Merchandising

REQUEST DETAILS

Mark with 'x' only the boxes that apply to your request/s: *(mandatory)*

- ☐ Email / Active Directory (AD) Creation
- ☐ Standard Internet Access; with downloads?(y/n) _____
- ☐ Non-Standard Internet Access; with downloads?(y/n) _____
- ☐ Core System Access *(choose below)*
- | | |
|-------------------------------------|---|
| <input type="checkbox"/> Barter | <input type="checkbox"/> Manage Engine |
| <input type="checkbox"/> WeChat/AUB | <input type="checkbox"/> Navision <i>(pls. fill-up NAVDetailsAttachment form)</i> |
| <input type="checkbox"/> WMR | <input type="checkbox"/> Others, pls. specify: _____ |
| <input type="checkbox"/> CLP | |
- ☐ Core System Configuration/Enhancement
- ☐ VPN Access
- ☐ Data Upload *(pls. provide details of data to be uploaded)*
- ☐ Data Extraction *(pls. fill-up REPORTDetailsAttachment form)*
- ☐ Reports Access *(pls. fill-up REPORTDetailsAttachment form)*
- ☐ Reports Creation/Modification *(pls. attach BRD for the required details)*
- ☒ Others

You may visit the ICT Manage Engine for requests related to Email Distribution Lists, Hardware/Software Config., File Transfers, Network Folder Access, Guest Internet Access, and Network Connection (LAN,WiFi)
ICT Manage Engine link: <http://ict-helpdesk.primergroup.com:8080>

Purpose/Reason/Details of the requested service: *(mandatory)*

*Kindly specify if request is for another employee.

Kindly delete Timbuk2 SKUs in SM barcode setup due to incorrect subclass codes. See separate file.

SBU/P APPROVALS

*refer to SRF guidelines for approval matrix

Approver 1: Ailyn Pitogo 10-Oct Approver 2: _____
Signature above printed name Date Signature above printed name Date

FOR ICT USE ONLY

Received by: _____ Remarks: _____
Signature above printed name Date

ME Reference No.: _____