




GERALD PLOTKE

 Jerry.Plotke@gmail.com

 (815) 823-6413

 Tinley Park, IL 60477

PROFESSIONAL SUMMARY

Team oriented full stack web developer with considerable experience specializing in HTML, CSS and JavaScript. Professional strengths include productive collaboration, time management and efficiency driven development of mobile-first web based applications. Problem anticipation mindset from 7+ years of sales experience in the logistics industry.

SKILLS

- CSS proficiency
- JavaScript programming
- HTML expertise
- Application development
- Concept development
- Web development projects
- Good listening skills
- Customer Service
- Organization and Time management
- Multitasking abilities

EDUCATION

Northwestern University
Evanston, IL • 09/2021

Certification: Coding Bootcamp

Illinois State University
Normal, IL • 05/2013

Bachelor of Science: Marketing

WORK HISTORY

Total Quality Logistics - Logistics Coordinator/Customer Account Specialist

Chicago, IL • 06/2013 - 01/2021

- Successfully negotiated rates with carrier companies for customer shipments then booked and tracked loads to completion, roughly 50 times weekly.
- Quoted customer shipments for new lanes regularly to get awarded new freight.
- Planned and supervised shipments from shipper to receiver and scheduled daily and weekly routes.
- Tracked orders and notified customers of status or potential delays.
- Maintained excellent working relationships with customers by efficiently responding to inquiries and complaints concerning invoices and shipments.
- Verified accurate account invoicing through collaboration with accounting department.
- Managed anywhere from 2-5 new trainees every 6 months and delegated duties to team members daily