

Response Timeline Decision Making¹

Within 24 Hours

- Failure to respond within 24 hours could result in death of or severe injury to child.
- Child of any age requires urgent medical or mental health evaluation or care for injury, pain, or illness.
- Child or reporter expresses fear that child will experience harm if the response does not occur within the next 24 hours.
- Tribal partner, law enforcement or OTIS requests immediate assistance.
- Family may leave their current location and/or caseworkers may not be able to locate or access the child if the response does not occur within the next 24 hours.
- There is a sexual or physical abuse allegation, AND there is reason to believe the alleged perpetrator will have access to the child if the response does not occur within the next 24 hours or the alleged perpetrator is unknown.
- Child is currently in an unsafe, unsanitary, or hazardous setting or will be if the response does not occur within the next 24 hours
- Child has a current injury due to alleged abuse.

Within 10 Days

- The alleged perpetrator is deceased.
- Alleged perpetrator is not a parent, legal guardian, or Child Welfare–certified resource parent and has no current contact with the child.
- Report of abuse involves a child currently in resource care disclosing past abuse in their family of origin, and no children are currently in the care of the alleged perpetrator.
- Report of abuse involves a child currently living with their family of origin disclosing past abuse in resource care, the resource home is closed, and the resource parent does not currently provide care to children.

Response Timeline Decision Making¹

Within 10 Days, cont.

- Report of abuse involves a child disclosing past abuse by a parent/caregiver, and the parent/caregiver has no contact with the child; or there are no current concerns, and the parent/caregiver is not an alleged perpetrator on an open case or assessment.
- Report of child fatality with no other children in the home.

Within 72 Hours

- If the report does not indicate a within 24 hour response timeline OR a within 10 Business Day response timeline then the screener must assign the report as a within 72 hour response timeline.