GUIDE ME: I live in subsidized or public housing and I don’t think I am paying the right rent andI have informed my worker or property manager that I lost income and I have heard nothing further.

**Below is a list of options for you to read. Depending on your situation, one or more of these options may be of assistance.**

**Option 1.** **Be Proactive:**

If you have not heard back from your worker or property manager, the first thing you should do is be proactive and call. Make sure you write down the time and date you called and whether you spoke to someone or left a voicemail. If you spoke to someone, make sure you write down their name and what you spoke about.

**Option 2. Make sure that you told your worker or property manager about your reduced income in writing:**

Sometimes worker or property managers forget the details of a call or in-person conversation. That is why it is really important that you send them a message in writing giving them notice that your income has gone down. Do this as soon as possible. Date and keep copies of this written notice. This will create proof if there is a dispute about when you gave notice. In most cases, your rent will get lowered as of the first month after you give your worker or property manager notice.

*The suggestions provided above are not legal advice and are provided as information only.*

*Whenever you have a legal problem, it is always best to talk to a lawyer who can give you advice that is uniquely tailored to your situation. The Massachusetts Legal Resource Finder can help you find lawyers and other legal help resources in your area.*