

Atlanta Mission's Helping Hands

Setting Atlanta Mission's Clients up for Success

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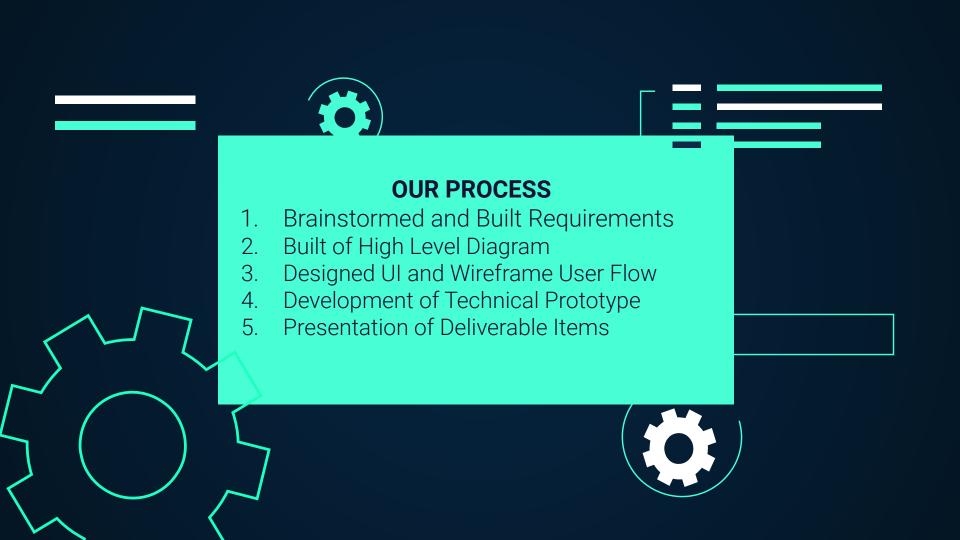
THE CHALLENGE

- Covid Related Workforce limitations and need to manage multiple clients
- Limitations in communicating entirety of offered services
- Engaging experience between the client and case worker



ABOUT THE PROJECT

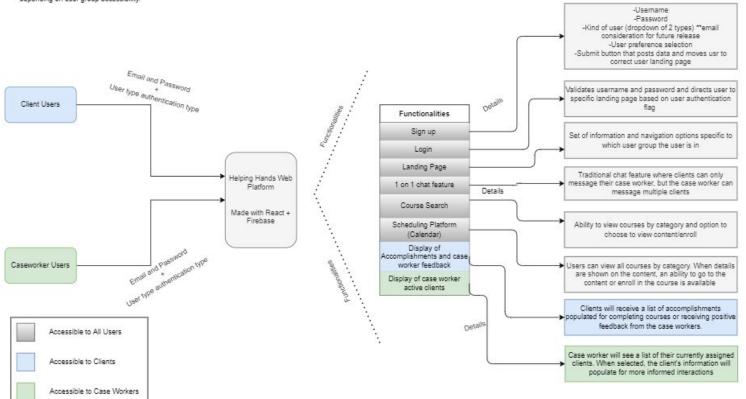
- A Lightweight Mobile application built on a ReactJS (JavaScript library) with Firebase Backend
- Customized Landing Pages specified for user groups (client/case worker)
- Ability to give/receive feedback through secure chat
- Client Accomplishment and progress tracking
- Centralized course list to view and interact with learning content



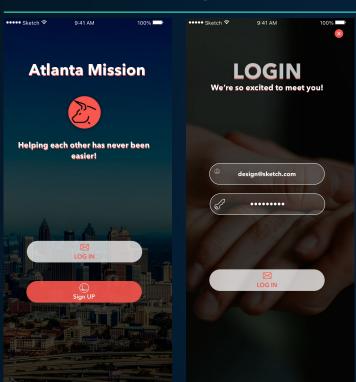
Helping Hands High Level Overview

This diagram shows the different user types flowing into the application and what functionalities they can access.

Different app functionalities are listed, and the details described are all color coded depending on user group accessibility.

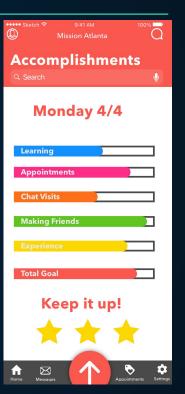


UI INTERFACE PROTOTYPES

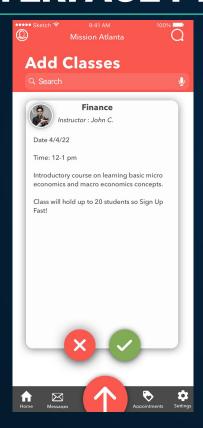


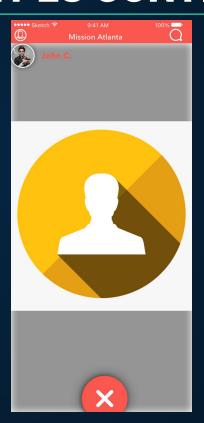




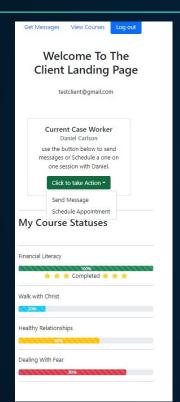


UI INTERFACE PROTOTYPES CONTINUED



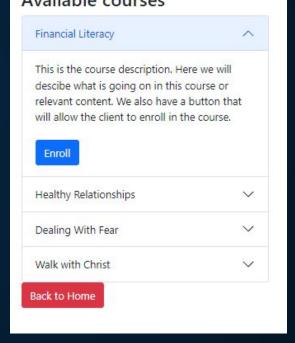


TECHNICAL PROTOTYPES

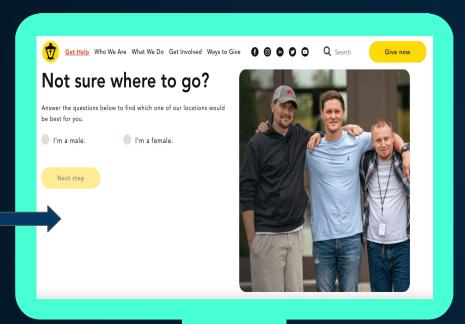




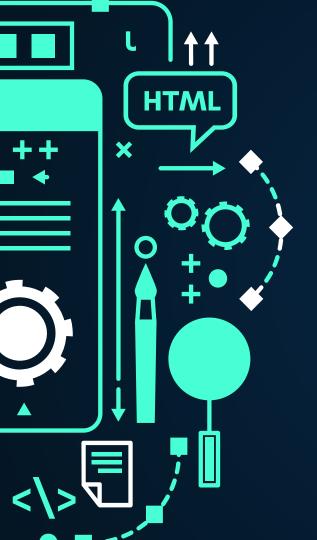
Course Menu Available courses



INTEGRATION IDEAS



- Our team evaluated that the Get help section of the current Atlanta Mission website would be an ideal location to gain application users.
- Contact data in the Salesforce CRM system would also be useful in target marketing.



THANKS!

Project Deliverables:

- <u>Technical Prototype:</u>
- <u>UI framework</u>:
- Google Drive Assets
- Project Folder (including deployed app)